

Figure - Bug #113708

测试 Test-IT # 110961 (New): V2.0功能测试

测试 Test-IT # 112101 (New): AF-V2.0-Launcher/SystemUI-控制中心

【AF】【EVT】【控制中心】屏幕截图-截取更多内容功能不可用

2022-11-04 16:55 - CD TEST-方永红

Status:	CLOSED	Start date:	2022-11-04
Priority:	High	Due date:	
Assignee:	CD TEST-方永红	% Done:	100%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:	VX1_MCE_FSE_V3.0_update_20221115	Found Version:	FlatBuild_HH_VX1_MCE_FSE.M.D.user.01.00.X101.2
Need_Info:	--	Degrated:	No
Resolution:	FIXED	Verified Version:	FlatBuild_HH_VX1_MCE_FSE.M.R.user.01.00.0045.X
Severity:	Major	Fixed Version:	2022-11-10
Reproducibility:	Every time	Root cause:	截图过程中 Image 被提前 close 导致的 Crash
Test Type:	IT		

Description

- 【前提条件】
- 1、设备已开机
- 【测试步骤】
- 1、进入设置
- 2、下划打开控制中心
- 3、点击屏幕截图
- 4、在截图旁边的选项中选择“截取更多内容”
- 【预期结果】
- 4、点击后，设备进入长截图模式
- 【实际结果】
- 4、点击后，设备无反应
- 【复现率】
- 必现

History

#1 - 2022-11-08 20:43 - CD APP-王营

- Assignee changed from CD APP- 王营 to CD FW 曹覃刚

- Current conclusion
- 找到了功能不可用的原因。
- My analysis
- SystemUI 发生了crash 具体log如下

11-06 08:31:23.866 13480 13480 D AndroidRuntime: Shutting down VM

11-06 08:31:23.870 13480 13480 E AndroidRuntime: FATAL EXCEPTION: main

11-06 08:31:23.870 13480 13480 E AndroidRuntime: Process: com.android.systemui:screenshot, PID: 13480

11-06 08:31:23.870 13480 13480 E AndroidRuntime: java.lang.IllegalStateException: Image is already closed

11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.media.Image.throwIfImageIsInvalid(Image.java:73)

11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.media.ImageReader\$SurfaceImage.getHardwareBuffer(ImageReader.java:989)

11-06 08:31:23.870 13480 13480 E AndroidRuntime: at com.android.systemui.screenshot.ImageTile.<init>(ImageTile.java:57)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at com.android.systemui.screenshot.ScrollCaptureController.onCaptureResult(ScrollCaptureController.java:263)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at
com.android.systemui.screenshot.ScrollCaptureController.lambda\$requestNextTile\$2(ScrollCaptureController.java:201)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at
com.android.systemui.screenshot.ScrollCaptureController.\$r8\$lambda\$4sO_sN6742S0RDVb5SN-JLbf7OE(Unknown Source:0)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at com.android.systemui.screenshot.ScrollCaptureController\$\$ExternalSyntheticLambda2.run(Unknown Source:2)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.os.Handler.handleCallback(Handler.java:938)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.os.Handler.dispatchMessage(Handler.java:99)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.os.Looper.loopOnce(Looper.java:201)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.os.Looper.loop(Looper.java:288)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at android.app.ActivityThread.main(ActivityThread.java:7880)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at java.lang.reflect.Method.invoke(Native Method)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at com.android.internal.os.RuntimeInit\$MethodAndArgsCaller.run(RuntimeInit.java:548)
11-06 08:31:23.870 13480 13480 E AndroidRuntime: at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)
11-06 08:31:23.873 1043 6863 I am_crash: [13480,0,com.android.systemui:screenshot,818462221.java.lang.IllegalStateException,Image is already closed,Image.java,73]

■ Next action
请SystemUI同事分析一下这个问题。

#2 - 2022-11-09 10:05 - CD FW 曹覃刚
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD FW-廖涛

#3 - 2022-11-09 16:12 - CD FW-廖涛
- Status changed from ASSIGNED to RESOLVED
- % Done changed from 0 to 100
- Resolution changed from -- to FIXED
- Degrated changed from -- to No
- Fixed Version set to 2022-11-10
- Root cause set to 截图过程中Image 被提前 close 导致的Crash

#4 - 2022-11-09 17:02 - CD FW-廖涛
- Assignee changed from CD FW-廖涛 to CD TEST-方永红

代码已入库，提交：<https://dev.thundercomm.com/gerrit/c/general/platform/frameworks/base/+/-/161275>

#5 - 2022-11-10 11:09 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED
- Verified Version set to FlatBuild_HH_VX1_MCE_FSE.M.R.user.01.00.0045.X101

11.10 验证通过

#6 - 2022-11-10 11:09 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

#7 - 2022-12-22 20:51 - CD FW-王伟
Gerrit Merge Information :

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ID	Project	Branch	Uploader
161275	general/platform/frameworks/base	Pre_figure_turbox-c2130c-la1.1-qssi12-dev	tao.liao@thundersoft.com
AF:ScreenShot: Fix long screenshot crashTC-RID: 1201-0206601IssueID: TS-R-BUG-113708Change-Id: I63a596b341522392dad5c0b94b6ee479eac4a2cb			

Files

1136.txt	908 KB	2022-11-04	CD TEST-方永红
Phone-STS40X190122 2022-11-04 15-48-53.mp4	8.34 MB	2022-11-04	CD TEST-方永红