Figure - Bug #114223

测试 Test-IT # 110867 (New): V1.0测试功能汇总

测试 Test-IT # 110895 (New): AF-V1.0功能测试-桌面

【AF】【EVT】【桌面】【音乐】桌面出现了两个音乐图标

2022-11-30 17:14 - CD TEST-方永红

Status:CLOSEDStart date:2022-11-30Priority:NormalDue date:2023-04-18

Assignee: CD TEST-方永红 % Done: 0%

Category: CD-APP

Target version:

Estimated time:

Found Version:

0.00 hour

FlatBuild_HH_VX1_MCE_FSE.M.R.user.01.00.0052.X

Resolution: WORKSFORME Degrated: --

Severity:NormalVerified Version:Reproducibility:Every timeFixed Version:Test Type:ITRoot cause:

Description

Need_Info:

【前提条件】

1、设备已开机

【测试步骤】

- 1、进行了一些常规测试
- 2、有播放过音乐
- 3、重新上电

【预期结果】

3、桌面应用图标显示一切正常

【实际结果】

4、给设备重新上电后,桌面出现了两个音乐图标

History

- #1 2022-12-05 15:04 CD APP-王营
- Status changed from New to NEED_INFO
- Assignee changed from CD APP-王营 to CD TEST-方永红

该问题无法复现,日志中未找到相关错误信息,请帮忙跟踪测试,复现此问题。

#2 - 2023-01-31 11:07 - CD TEST-方永红

1.31

目前复现过两三次,但是概率很低,暂时没有明确的复现手法

- #3 2023-02-03 18:00 CD TEST-方永红
- Status changed from NEED_INFO to RESOLVED
- Resolution changed from -- to WORKSFORME

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最近5个版本未复现,先关闭,复现后再重新打开

#4 - 2023-02-03 18:00 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

#5 - 2023-02-03 18:00 - CD TEST-方永红

- Status changed from VERIFIED to CLOSED

#6 - 2023-03-29 11:03 - CD TEST-方永红

- File 329.txt added
- Status changed from CLOSED to New
- Assignee changed from CD TEST-方永红 to CD APP-王营

3.29复现一次

复现关键步骤:断电重启

#7 - 2023-03-31 15:01 - CD APP-王营

- Due date set to 2023-04-18
- Status changed from New to ASSIGNED

#8 - 2023-04-11 16:35 - CD APP-王营

- Assignee changed from CD APP-王营 to CD APP-王宏

#9 - 2023-04-12 10:45 - CD APP-王宏

- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD APP-王宏 to CD TEST-方永红

Current conclusion

验证中

My analysis

经过多次验证均不能复现,并且,

根据历史记录归纳总结,当前情况的发生均需要重启,此现象和

https://share.thundersoft.com/redmine/issues/117221 相似,

应该都是数据存储的问题。

故推测此条bug已经修复

Next action

请测试重新复现,若不能复现还请关闭

#10 - 2023-04-27 15:26 - CD TEST-方永红

- Assignee changed from CD TEST-方永红 to CD TPM-王祥林

哈喽,祥林

这个问题在近10天的版本中均未复现,麻烦评估一下是否需要做下一步分析

#11 - 2023-06-07 21:18 - CD TPM-王祥林

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- Status changed from NEED_INFO to RESOLVED
- Assignee changed from CD TPM-*王祥林* to CD TEST-*方永红*

时间比较久了,也长时间未复现,可以close。

#12 - 2023-06-12 14:43 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

#13 - 2023-06-12 14:43 - CD TEST-方永红

- Status changed from VERIFIED to CLOSED

Files

1702yinyue.png	261 KB	2022-11-30	CD TEST-方永红
logcat.txt	1.69 MB	2022-11-30	CD TEST-方永红
329.txt	1.94 MB	2023-03-29	CD TEST-方永红

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