

Figure - Bug #114507

测试 Test-ST # 113421 (New): V4.0功能与专项测试

【BSP】【EVT1】【ST】【Tlog】【偶现】单独勾选TCP/QXDM log或其他日志点击start后，会偶现无法通过点击stop 停止的情况

2022-12-12 16:15 - 移动测试一组_CDTs 刘强

Status:	CLOSED	Start date:	2022-12-12
Priority:	High	Due date:	2022-12-19
Assignee:	移动测试一组_CDTs 刘强	% Done:	100%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:	VX1_MCE_FSE_V5.0_20221230	Found Version:	FlatBuild_HH_VX1_MCE_FSE.M.D.userdebug.01.00.0
Need_Info:	--	Degrated:	No
Resolution:	FIXED	Verified Version:	
Severity:	Major	Fixed Version:	2022-12-20
Reproducibility:	Frequently	Root cause:	打包服务的状态不对，导致第一次操作后再次操作
Test Type:	ST		
Description			
【前提条件】 None			
【测试步骤】 1、设备烧机后，进入主界面 2、通过*#147#打开tlog，勾选TCP dump和QXDM日志 3、等待几十秒后，点击stop			
【预期结果】 正常停止并日志生成			
【实际结果】 一直处于Collect ongoing状态，无法停止			

History

- #1 - 2022-12-12 16:52 - 移动测试一组_CDTs 刘强
- Subject changed from 【BSP】【EVT1】【ST】【Tlog】单独勾选TCP/QXDM log点击start后，无法通过点击stop 停止 to 【BSP】【EVT1】【ST】【Tlog】【偶现】单独勾选TCP/QXDM log或其他日志点击start后，会偶现无法通过点击stop 停止的情况
 - Reproducibility changed from Every time to Frequently

Others info :
在勾选其他logs时也偶现了这个情况，正在复现看能否找到必现步骤

- #2 - 2022-12-13 10:34 - CDTs-TEST 周婷
- Target version set to VX1_MCE_FSE_V5.0_20221230

- #3 - 2022-12-14 18:40 - CDTs-TEST 周婷
- Category changed from BSP to SYSTEM

- #4 - 2022-12-15 16:14 - CD FW-廖涛
- Category changed from SYSTEM to CD-FW
 - Status changed from New to ASSIGNED

- Assignee changed from CD SYSTEM-夏旭 to CD FW-廖涛
- Degrated deleted (--)

#5 - 2022-12-15 17:12 - CD FW-廖涛

- Due date set to 2022-12-15
- Status changed from ASSIGNED to RESOLVED
- % Done changed from 0 to 100
- Resolution changed from -- to FIXED
- Degrated set to No
- Fixed Version set to 2022-12-15

■ Current conclusion

已调整打包服务状态同步及相关操作，并对打包过程提示进行优化。

提交：<https://dev.thundercomm.com/gerrit/c/general/platform/vendor/thundercomm/apps/LogSystem/+170561>

■ My analysis

打包服务的状态不对，导致第一次操作后再次操作可能出现无法停止收集并打包的问题。

■ Next action

测试验证

#6 - 2022-12-15 17:40 - CD FW-廖涛

- Status changed from RESOLVED to ASSIGNED
- Fixed Version changed from 2022-12-15 to 2022-12-20

#7 - 2022-12-19 13:29 - IoT scm

Gerrit Merge Information：

ID	Project	Branch	Uploader
170561	general/platform/vendor/thundercomm/apps/LogSystem	Pre_figure_turbox-c2130c-la1.1-qssi12-dev	tao.liao@thundersoft.com
AF:LogSystem: Fix package state is not correct, and could not stop possibly.TC-RID: 1201-0201101IssueID: TS-R-BUG-114507Change-Id: la9f20aa8b2b4ba68a7ad45146564fe42383217c2			

#8 - 2022-12-19 13:30 - CD FW-廖涛

- Due date changed from 2022-12-15 to 2022-12-19
- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD FW-廖涛 to 移动测试一组_CDTS 刘强

#9 - 2022-12-21 16:09 - CD FW-廖涛

- Root cause set to 打包服务的状态不对，导致第一次操作后再次操作可能出现无法停止收集并打包的问题。

#10 - 2022-12-22 16:06 - 移动测试一组_CDTS 刘强

- Status changed from RESOLVED to VERIFIED

验证版本：FlatBuild_HH_VX1_MCE_FSE.M.R.userdebug.01.00.0061.X101

验证结果：验证通过

#11 - 2022-12-22 16:06 - 移动测试一组_CDTS 刘强

- Status changed from VERIFIED to CLOSED

Files			
1.txt	3.5 MB	2022-12-12	移动测试一组_CDTS 刘强
中科创达软件股份有限公司20221212-160955.mp4	2.05 MB	2022-12-12	移动测试一组_CDTS 刘强