

Status:	CLOSED	Start date:	2023-03-07
Priority:	Normal	Due date:	
Assignee:	移动测试一组_CDTS 刘强	% Done:	100%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0079.X101
Resolution:	FIXED	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Every time	Fixed Version:	2023-04-10
Test Type:	ST	Root cause:	编码问题
Description			
【步骤】 当前复现的前情为： 首先在网页端下载爱奇艺客户端安卓版 -> 64位尝鲜版 进入文件查看 点击下载的apk，提示解析软件包时出错，无法安装 尝试删除apk，删除失败 反复多次打开apk，并尝试删除 然后就提示了“ 文件屡次停止运行 ” 【预期】 不出现该弹窗 可以正常删除apk 【实际】 弹出了文件屡次停止运行的弹窗 且下载的apk无法删除 【日志与截图】 如附件所示			

History
#1 - 2023-03-07 17:59 - CD FW 曹覃刚
- Category changed from CD-FW to CD-APP
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD APP-王营
Hi 王营
之前黄鹏有处理过类似的问题，请帮忙检查，感谢
#2 - 2023-03-16 20:01 - CD APP-王营
- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD APP-王营 to 移动测试一组_CDTS 刘强

未复现此问题，请提供具体下载apk的网页地址和崩溃时的Logcat信息

#3 - 2023-04-08 17:03 - CDTS-TEST 周婷

- Severity changed from Normal to Major

#4 - 2023-04-08 17:26 - CD TPM-王祥林

- Assignee changed from 移动测试一组_CDTS 刘强 to CD TPM-王祥林

需要确认为什么抓不到日志

#5 - 2023-04-10 17:46 - CD TPM-王祥林

- Status changed from NEED_INFO to ASSIGNED

- Assignee changed from CD TPM-王祥林 to CD APP-王营

王营

- 1.确认一下是否是tlog缺失。
- 2.更新一下日志分析结论，下一步AI。

#6 - 2023-04-10 18:23 - CD APP-王宏

03-02 06:26:39.268 14426 14426 E AndroidRuntime: FATAL EXCEPTION: main
03-02 06:26:39.268 14426 14426 E AndroidRuntime: Process: com.android.documentsui:com.android.documentsui.services, PID: 14426
03-02 06:26:39.268 14426 14426 E AndroidRuntime: java.lang.NumberFormatException: For input string: "msf:56"
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at java.lang.Long.parseLong(Long.java:594)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at java.lang.Long.valueOf(Long.java:808)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.documentsui.util.FileUtils.getFilePathByUri(FileUtils.java:56)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.documentsui.services.FileOperationService.checkDeleteResult(FileOperationService.java:593)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.documentsui.services.FileOperationService.cleanUpNotification(FileOperationService.java:469)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.documentsui.services.FileOperationService.lambda\$onFinished\$0(FileOperationService.java:423)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at
com.android.documentsui.services.FileOperationService.\$r8\$lambda\$055AYgx3B_x86IfVHJiTE-ZNMPo(Unknown Source:0)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.documentsui.services.FileOperationService\$\$ExternalSyntheticLambda2.run(Unknown Source:4)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at android.os.Handler.handleCallback(Handler.java:938)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at android.os.Handler.dispatchMessage(Handler.java:99)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at android.os.Looper.loopOnce(Looper.java:201)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at android.os.Looper.loop(Looper.java:288)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at android.app.ActivityThread.main(ActivityThread.java:7880)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at java.lang.reflect.Method.invoke(Native Method)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.internal.os.RuntimeInit\$MethodAndArgsCaller.run(RuntimeInit.java:548)
03-02 06:26:39.268 14426 14426 E AndroidRuntime: at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)

#7 - 2023-04-10 18:26 - CD APP-王宏

- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD APP-王营 to 移动测试一组_CDTS 刘强
- % Done changed from 0 to 100
- Resolution changed from -- to FIXED

- Fixed Version set to 2023-04-10
- Root cause set to 编码问题

■ Current conclusion

已入库

■ My analysis

已经跟随 <https://share.thundersoft.com/redmine/issues/117143> 解决了

■ Submit URL

<https://dev.thundercomm.com/gerrit/c/general/platform/packages/apps/DocumentsUI/+190796>

#8 - 2023-04-11 15:54 - 移动测试一组_CDTS 刘强
- Status changed from RESOLVED to VERIFIED

验证版本：0090
验证结果：未复现

#9 - 2023-04-11 15:54 - 移动测试一组_CDTS 刘强
- Status changed from VERIFIED to CLOSED

Files			
文件屡次停止.png	92 KB	2023-03-07	移动测试一组_CDTS 刘强
tlog_8c7283e_014_0302062939.tar.gz	20.3 MB	2023-03-07	移动测试一组_CDTS 刘强