

Status:	CLOSED	Start date:	2023-03-22
Priority:	Normal	Due date:	
Assignee:	物联网测试组_CDTS 唐霞	% Done:	100%
Category:	AUDIO-FW	Estimated time:	0.00 hour
Target version:		Found Version:	FlatBuild_HH_MCE_FSE.M.D.user.01.00.C101(X101)
Need_Info:	TEST	Degrated:	--
Resolution:	FIXED	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Every time	Root cause:	音频链路因设计问题 已修改
Test Type:	Free Test		
Description			
【测试步骤】 收到QQ语音消息，连续点击多次接听 【预期结果】 可正常接听QQ语音消息 【测试结果】 提示QQ无响应，然后提示系统界面没响应			
Related issues:			
Related to Figure - Bug # 116843: 【AF】【EVT】【AUDIO】副屏电话会议时...		CLOSED	2023-03-09

History

- #1 - 2023-03-23 11:05 - CD FW 曹覃刚
- Status changed from New to NEED_INFO
 - Assignee changed from CD FW 曹覃刚 to 物联网测试组_CDTS 唐霞
 - Need_Info changed from -- to TEST

Hi 唐霞

■ 我的分析

根据下列日志，该问题与116438原因一致

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03-22 02:49:38.741 11032 11032 F DEBUG : *
03-22 02:49:38.741 11032 11032 F DEBUG : Build fingerprint: 'TC/figure_CN/figure:12/SKQ1.220201.001/2563:user/test-keys'
03-22 02:49:38.741 11032 11032 F DEBUG : Revision: '0'
03-22 02:49:38.741 11032 11032 F DEBUG : ABI: 'arm'
03-22 02:49:38.741 11032 11032 F DEBUG : Timestamp: 2023-03-22 02:49:38.695553405+0800
03-22 02:49:38.741 11032 11032 F DEBUG : Process uptime: 0s
03-22 02:49:38.741 11032 11032 F DEBUG : Cmdline: /vendor/bin/hw/android.hardware.audio.service
03-22 02:49:38.741 11032 11032 F DEBUG : pid: 796, tid: 796, name: audio.service >>> /vendor/bin/hw/android.hardware.audio.service <<<
03-22 02:49:38.741 11032 11032 F DEBUG : uid: 1041
03-22 02:49:38.741 11032 11032 F DEBUG : signal 35 (<debuggerd signal>), code 1 (SIG_QUEUE from pid 908, uid 1041), fault addr -----
03-22 02:49:38.741 11032 11032 F DEBUG :  r0 00000004 r1 c0306201 r2 ffa507b8 r3 ffa5070c
03-22 02:49:38.741 11032 11032 F DEBUG :  r4 3367d830 r5 eaa97138 r6 ffa507b8 r7 00000036
03-22 02:49:38.741 11032 11032 F DEBUG :  r8 00000000 r9 e9ec3ae4 r10 ffa507c8 r11 ffa507b8
03-22 02:49:38.741 11032 11032 F DEBUG :  ip 00000100 sp ffa506f0 lr eaa452cb pc eaa775a8
03-22 02:49:38.741 11032 11032 F DEBUG : backtrace:
03-22 02:49:38.741 11032 11032 F DEBUG :  #00 pc 000715a8 /apex/com.android.runtime/lib/bionic/libc.so (_ioctl+8) (BuildId: cc194ef76ee932851b23cc2e4f46d55f)
```

03-22 02:49:38.741 11032 11032 F DEBUG : #01 pc 0003f2c7 /apex/com.android.runtime/lib/bionic/libc.so (ioctl+26) (BuildId: cc194ef76ee932851b23cc2e4f46d55f)
03-22 02:49:38.741 11032 11032 F DEBUG : #02 pc 0005ff09 /apex/com.android.vndk.v30/lib/libhidlbase.so
(android::hardware::IPCThreadState::getAndExecuteCommand()+160) (BuildId: ae84f31d0a55afdbe06ed13729dae8a2)
03-22 02:49:38.741 11032 11032 F DEBUG : #03 pc 0006100d /apex/com.android.vndk.v30/lib/libhidlbase.so
(android::hardware::IPCThreadState::joinThreadPool(bool)+56) (BuildId: ae84f31d0a55afdbe06ed13729dae8a2)
03-22 02:49:38.741 11032 11032 F DEBUG : #04 pc 000026b5 /vendor/bin/hw/android.hardware.audio.service (main+2564) (BuildId:
b5ba2845ffd2ad1c80c85239344b8c71)
03-22 02:49:38.741 11032 11032 F DEBUG : #05 pc 0003248b /apex/com.android.runtime/lib/bionic/libc.so (_libc_init+54) (BuildId:
cc194ef76ee932851b23cc2e4f46d55f)
01-02 05:28:52.997 0 0 I init : Untracked pid 11032 exited with status 0
01-02 05:28:52.998 0 0 I init : Untracked pid 11034 exited with status 0
03-22 02:49:39.679 908 1331 F libc : Fatal signal 6 (SIGABRT), code 1 (SI_QUEUE) in tid 1331 (TimeCheckThread), pid 908 (audioserver)
03-22 02:49:39.904 11038 11038 F DEBUG :
03-22 02:49:39.904 11038 11038 F DEBUG : Build fingerprint: 'TC/figure_CN/figure:12/SKQ1.220201.001/2563:user/test-keys'
03-22 02:49:39.904 11038 11038 F DEBUG : Revision: '0'
03-22 02:49:39.904 11038 11038 F DEBUG : ABI: 'arm64'
03-22 02:49:39.904 11038 11038 F DEBUG : Timestamp: 2023-03-22 02:49:39.709772155+0800
03-22 02:49:39.904 11038 11038 F DEBUG : Process uptime: 0s
03-22 02:49:39.904 11038 11038 F DEBUG : Cmdline: /system/bin/audioserver
03-22 02:49:39.904 11038 11038 F DEBUG : pid: 908, tid: 1331, name: TimeCheckThread ->>> /system/bin/audioserver<<<
03-22 02:49:39.904 11038 11038 F DEBUG : uid: 1041
03-22 02:49:39.904 11038 11038 F DEBUG : signal 6 (SIGABRT), code 1 (SI_QUEUE), fault addr -----
03-22 02:49:39.904 11038 11038 F DEBUG : Abort message: 'TimeCheck timeout for IAudioPolicyService command 5'
03-22 02:49:39.904 11038 11038 F DEBUG : x0 0000000000000000 x1 0000000000000533 x2 0000000000000006 x3 00000076f258b530
03-22 02:49:39.904 11038 11038 F DEBUG : x4 686b6e4f6e686374 x5 686b6e4f6e686374 x6 686b6e4f6e686374 x7 7f7f7f7f7f7f7f7f
03-22 02:49:39.904 11038 11038 F DEBUG : x8 00000000000000f0 x9 662bca23c8f9114d x10 0000000000000000 x11 ffffffff0fffffd
03-22 02:49:39.904 11038 11038 F DEBUG : x12 0000000000000001 x13 0000000000000034 x14 00000076f258b6c0 x15 0000000034155555
03-22 02:49:39.904 11038 11038 F DEBUG : x16 0000007a18729060 x17 0000007a18705560 x18 00000076f1f9c000 x19 000000000000038c
03-22 02:49:39.904 11038 11038 F DEBUG : x20 0000000000000533 x21 00000000ffffff x22 b4000077383c4e50 x23 b4000077183b1b14
03-22 02:49:39.904 11038 11038 F DEBUG : x24 b4000077183b1b14 x25 00000076f258bcb0 x26 00000076f258bff8 x27 00000000000fc000
03-22 02:49:39.904 11038 11038 F DEBUG : x28 00000076f2493000 x29 00000076f258b5b0
03-22 02:49:39.904 11038 11038 F DEBUG : lr 0000007a186b595c sp 00000076f258b510 pc 0000007a186b5988 pst 000000000001000
03-22 02:49:39.904 11038 11038 F DEBUG : backtrace:
03-22 02:49:39.904 11038 11038 F DEBUG : #00 pc 0000000000051988 /apex/com.android.runtime/lib64/bionic/libc.so (abort+168) (BuildId:
369edc656806aeaf384cbeb8f7a347af)
03-22 02:49:39.904 11038 11038 F DEBUG : #01 pc 0000000000063b8 /system/lib64/liblog.so (_android_log_default_aborter+16) (BuildId:
467c2038cdfa767245f9280e657fdb85)
03-22 02:49:39.904 11038 11038 F DEBUG : #02 pc 000000000006f14 /system/lib64/liblog.so (_android_log_assert+312) (BuildId:
467c2038cdfa767245f9280e657fdb85)
03-22 02:49:39.904 11038 11038 F DEBUG : #03 pc 0000000000035294 /system/lib64/libmediautils.so (android::TimeCheck::TimeCheckThread::threadLoop()+908)
(BuildId: d1ac2ddd5dabaddcca37691821970832)
03-22 02:49:39.904 11038 11038 F DEBUG : #04 pc 000000000013654 /system/lib64/libutils.so (android::Thread::_threadLoop(void)+464) (BuildId:
b940f836006eead456c936e97e64d2d4)
03-22 02:49:39.904 11038 11038 F DEBUG : #05 pc 000000000012de8 /system/lib64/libutils.so (thread_data_t::trampoline(thread_data_t const*)+408) (BuildId:
b940f836006eead456c936e97e64d2d4)
03-22 02:49:39.904 11038 11038 F DEBUG : #06 pc 0000000000b6a24 /apex/com.android.runtime/lib64/bionic/libc.so (_pthread_start(void*)+264) (BuildId:
369edc656806aeaf384cbeb8f7a347af)
03-22 02:49:39.904 11038 11038 F DEBUG : #07 pc 00000000000532bc /apex/com.android.runtime/lib64/bionic/libc.so (_start_thread+68) (BuildId:
369edc656806aeaf384cbeb8f7a347af)

五秒后ANR

03-22 02:49:45.057 1180 11061 E ActivityManager: ANR in com.tencent.mobileqq:video (com.tencent.mobileqq/com.tencent.av.ui.AVActivity)
03-22 02:49:45.057 1180 11061 E ActivityManager: PID: 10740

03-22 02:49:45.057 1180 11061 E ActivityManager: Reason: Input dispatching timed out (31e83b0 PopupWindow:2a322f5 (server) is not responding. Waited 5002ms for MotionEvent)

03-22 02:49:45.057 1180 11061 E ActivityManager: Parent: com.tencent.mobileqq/com.tencent.av.ui.AVActivity

03-22 02:49:45.057 1180 11061 E ActivityManager: Frozen: false

03-22 02:49:45.057 1180 11061 E ActivityManager: Load: 2.04 / 1.54 / 0.82

03-22 02:49:45.057 1180 11061 E ActivityManager: ----- Output from /proc/pressure/memory -----

03-22 02:49:45.057 1180 11061 E ActivityManager: some avg10=0.00 avg60=0.00 avg300=0.00 total=366385

03-22 02:49:45.057 1180 11061 E ActivityManager: full avg10=0.00 avg60=0.00 avg300=0.00 total=91758

03-22 02:49:45.057 1180 11061 E ActivityManager: ----- End output from /proc/pressure/memory -----

03-22 02:49:45.057 1180 11061 E ActivityManager:

03-22 02:49:45.057 1180 11061 E ActivityManager: CPU usage from 192776ms to 0ms ago (2023-03-22 02:46:27.361 to 2023-03-22 02:49:40.137):

03-22 02:49:45.057 1180 11061 E ActivityManager: 18% 7495/com.tencent.qqmusic: 14% user + 3.9% kernel / faults: 306284 minor 3 major

03-22 02:49:45.057 1180 11061 E ActivityManager: 12% 835/vendor.qti.hardware.display.composer-service: 7.5% user + 4.5% kernel / faults: 400 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 10% 2413/com.android.settings: 8% user + 2.2% kernel / faults: 205449 minor 25 major

03-22 02:49:45.057 1180 11061 E ActivityManager: 9.2% 920/surfaceflinger: 6.1% user + 3% kernel / faults: 1567 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 9.1% 1180/system_server: 6% user + 3% kernel / faults: 287608 minor 2 major

03-22 02:49:45.057 1180 11061 E ActivityManager: 8.4% 4544/com.tencent.mm: 7.2% user + 1.1% kernel / faults: 102837 minor 1 major

03-22 02:49:45.057 1180 11061 E ActivityManager: 5.8% 7677/com.tencent.qqmusic:QQPlayerService: 4.2% user + 1.6% kernel / faults: 52998 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 2.9% 2002/com.android.systemui: 2.4% user + 0.5% kernel / faults: 48191 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 2.2% 1219/cnss_diag: 1.7% user + 0.4% kernel

03-22 02:49:45.057 1180 11061 E ActivityManager: 2% 4842/com.tencent.mm:push: 1.6% user + 0.4% kernel / faults: 33459 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 1.5% 2569/com.android.launcher3: 1.2% user + 0.3% kernel / faults: 38680 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 1.4% 503/logd: 0.3% user + 1.1% kernel / faults: 744 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 1.4% 3178/com.tencent.mobileqq:MSF: 1.1% user + 0.3% kernel / faults: 18423 minor 1 major

03-22 02:49:45.057 1180 11061 E ActivityManager: 1.4% 3664/com.tencent.mobileqq: 1% user + 0.3% kernel / faults: 22657 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 1% 333/kworker/u16:12-kverityd: 0% user + 1% kernel

03-22 02:49:45.057 1180 11061 E ActivityManager: 1% 3229/com.tencent.android.qqdownloader:daemon: 0.4% user + 0.5% kernel / faults: 7312 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.9% 731/crtc_commit:125: 0% user + 0.9% kernel

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.7% 2883/com.hht.lebocast: 0.5% user + 0.2% kernel / faults: 1751 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.7% 470/kworker/u16:17-qmi_msg_handler: 0% user + 0.7% kernel

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.6% 829/[android.hardware.wifi@1.0-service](#): 0.3% user + 0.2% kernel / faults: 5833 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.6% 1238/tlog: 0.3% user + 0.2% kernel / faults: 71 minor

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.5% 3437/dp_rx_thread_0: 0% user + 0.5% kernel

03-22 02:49:45.057 1180 11061 E ActivityManager: 0.5% 3127/com.tencent.android.qqdownloader: 0.3% user + 0.1% kernel / faults: 1962 minor

■ 下一步解析计划

请确认是否需要链接中控测试

#2 - 2023-03-23 15:01 - CDTS_TEST 王成

- Assignee changed from 物联网测试组_CDTS 唐霞 to CD Test赵飞

连接中控后再次查看

#3 - 2023-03-27 11:03 - CD Test赵飞

- File logcat.txt added

- Status changed from NEED_INFO to ASSIGNED

- Assignee changed from CD Test赵飞到 CD FW 曹覃刚

连接中控测试，仍然会出现“QQ没有响应”的异常
Log见附件

#4 - 2023-03-27 16:14 - 移动测试一组_CDTs 刘强
- Assignee changed from CD FW 曹覃刚 to CD BSP-唐金泽

根据RD分析，<https://share.thundersoft.com/redmine/issues/116438> 与是一样的

#5 - 2023-03-31 18:24 - CD BSP-唐金泽
- Category changed from CD-FW to AUDIO-FW

#6 - 2023-04-03 14:28 - 物联网测试组_CDTs 唐霞
- Subject changed from 【FW】收到QQ语音消息后，连续多次点击接听后提示QQ无响应，然后提示系统界面没响应 to 【AF】【FW】收到QQ语音消息后，连续多次点击接听后提示QQ无响应，然后提示系统界面没响应

#7 - 2023-04-03 15:42 - CD BSP-唐金泽
- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD BSP-唐金泽 to 物联网测试组_CDTs 唐霞
- Resolution changed from -- to FIXED
- Root cause set to 音频链路因设计问题 已修改

请使用2023-04-03后的DB进行测试

#8 - 2023-04-06 18:00 - 物联网测试组_CDTs 唐霞
- Status changed from RESOLVED to VERIFIED

在没有连接台架的设备上仍存在，连接台架测试该问题无法复现

#9 - 2023-04-06 18:01 - 物联网测试组_CDTs 唐霞
- Status changed from VERIFIED to CLOSED

验证通过，关闭问题单
验证版本：FlatBuild_HH_MCE_FSE.M.R.user.01.00.0089.C102

#10 - 2023-04-06 18:01 - 物联网测试组_CDTs 唐霞
- % Done changed from 0 to 100

Files			
322og	5.54 MB	2023-03-22	物联网测试组_CDTs 唐霞
系统界面无响应.mp4	12.5 MB	2023-03-22	物联网测试组_CDTs 唐霞
logcat.txt	11.7 MB	2023-03-27	CD Test赵飞