

Figure - Bug #117379

测试 Test-ST # 114575 (New): V5.0功能测试票

测试 Test-ST # 114579 (New): GameMode

【AF】【EVT】【游戏模式】下载打开崩坏3，点击进入更新加载状态，会闪退回桌面

2023-04-11 14:35 - CD TEST-方永红

Status:	CLOSED	Start date:	2023-04-11
Priority:	Normal	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:		Found Version:	FlatBuild_HH_MCE_FSE.M.R.user.01.00.0090
Need_Info:	--	Degrated:	--
Resolution:	INVALID	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		

Description	
【前提条件】	
1、设备已开机	
【测试步骤】	
1、在应用宝或者华为应用市场中下载崩坏3	
2、打开崩坏3，点击进入更新加载状态	
【预期结果】	
2、正常更新并进入游戏页面	
【实际结果】	
2、会闪退回桌面，后台有进程	

History

- #1 - 2023-04-11 21:49 - CD FW 曹覃刚
- Status changed from New to NEED_INFO
 - Assignee changed from CD FW 曹覃刚 to CD TEST-方永红
 - Need_Info changed from -- to TEST

Hi 永红

■ 当前的状态

04-11 08:40:37.120 7276 7927 E System : ** DEPRECATED FUNCTIONALITY **

04-11 08:40:37.120 7276 7927 E System : * The implementation of the KeyFactory.RSA algorithm from

04-11 08:40:37.120 7276 7927 E System : * the BC provider is deprecated in this version of Android.

04-11 08:40:37.120 7276 7927 E System : * It will be removed in a future version of Android and your

04-11 08:40:37.120 7276 7927 E System : * application will no longer be able to request it. Please see

04-11 08:40:37.120 7276 7927 E System : * <https://android-developers.googleblog.com/2018/03/cryptography-changes-in-android-p.html>

04-11 08:40:37.120 7276 7927 E System : * for more details.

04-11 08:40:37.205 7276 7276 E encent.tmgp.bh: No implementation found for boolean com.tencent.gamematrixsdk.CgSdk.nativeIsCloudGameEnv() (tried

Java_com_tencent_gamematrixsdk_CgSdk_nativeIsCloudGameEnv and Java_com_tencent_gamematrixsdk_CgSdk_nativeIsCloudGameEnv__)

04-11 08:40:38.119 7276 7276 I auditd : type=1400 audit(0.0:33744): avc: granted { nlmsg_readpriv } for comm="qm-thread-3"

scontext=u:r:untrusted_app_27:s0:c512,c768 tcontext=u:r:untrusted_app_27:s0:c512,c768 tclass=netlink_route_socket app=com.tencent.tmgp.bh3

04-11 08:40:38.813 7276 7893 W UnsafeUtil: platform method missing - proto runtime falling back to safer methods: java.lang.NoSuchMethodException: sun.misc.Unsafe.copyMemory [class java.lang.Object, long, class java.lang.Object, long, long]

游戏内部报错，没有找到方法的实现

04-11 08:40:39.135 1558 2719 I ActivityManager: Process com.tencent.tmgp.bh3 (pid 7276) has died: fg TOP

04-11 08:40:39.136 1558 12102 I WindowManager: WIN DEATH: Window{5955e16 u0 com.tencent.tmgp.bh3/com.miHoYo.overridenativeactivity.OverrideNativeActivity}

04-11 08:40:39.136 1558 2719 I am_proc_died: [0,7276,com.tencent.tmgp.bh3,0,2]

04-11 08:40:39.150 1558 2719 W ActivityTaskManager: Force removing ActivityRecord{5815bea u0 com.tencent.tmgp.bh3/com.miHoYo.overridenativeactivity.OverrideNativeActivity t6382}: app died, no saved state

04-11 08:40:39.150 1558 2719 I wm_finish_activity: [0,92363754,6382,com.tencent.tmgp.bh3/com.miHoYo.overridenativeactivity.OverrideNativeActivity,proc died without state saved]

崩坏三更新时，应用内部报错，导致游戏退出

我在联想的对比平板上也复现了该问题(需要连接上USB才能复现)

■ 下一步计划

这个是游戏内部的问题，与系统无关，请确认

#2 - 2023-04-12 10:50 - CD TEST-方永红

- Status changed from NEED_INFO to RESOLVED

- Need_Info changed from TEST to --

- Resolution changed from -- to INVALID

4.12

确认在不连接usb的情况下，不会发生闪退现象

考虑在实车上无此场景，先关闭此bug

#3 - 2023-04-12 10:50 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

#4 - 2023-04-12 10:50 - CD TEST-方永红

- Status changed from VERIFIED to CLOSED

Files			
Phone-STS40X190078 2023-04-11 14-23-26.mp4	6.18 MB	2023-04-11	CD TEST-方永红
1423.txt	4.41 MB	2023-04-11	CD TEST-方永红