

Status:	CLOSED	Start date:	2023-04-14
Priority:	Normal	Due date:	
Assignee:	物联网项目组-RD3_CDTs 周飞	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	中控版本：03.02.0066.C101副屏版本：0086
Need_Info:	TEST	Degrated:	--
Resolution:	--	Verified Version:	中控版本：0068副屏版本：0090
Severity:	Normal	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		

Description

【前提条件】

实车341

【操作步骤】

1.点击打开优酷

【实际结果】

APP闪退

【期望结果】

正常进入使用

【时间】

4月5号 13:53

【备注】

VIN:LJD8BB3F0P0000341

LOG已经上传云

EE环境

History

#1 - 2023-04-14 16:22 - CD FW 曹覃刚

- Status changed from New to NEED_INFO

- Assignee changed from CD FW 曹覃刚to 物联网测试组_TSCD 王维

- Need_Info changed from -- to TEST

Hi 王维

本地未复现该问题，请帮忙同步客户的日志到此redmine票中

谢谢

#2 - 2023-04-14 17:44 - 物联网测试组_TSCD 王维

- Assignee changed from 物联网测试组_TSCD 王维to CD FW 曹覃刚

- Verified Version set to 中控版本：0068

副屏版本：0090

日志和视频已上传ftp
<ftp://cdiot@192.168.87.46/log/20376>

#3 - 2023-04-15 11:34 - CD FW 曹覃刚
- Category changed from CD-FW to AUDIO-FW
- Status changed from NEED_INFO to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to Multimedia组-RD3_TSCD 梁卿山

Hi 卿山

04-14 17:17:37.048 22488 22488 F DEBUG : *

04-14 17:17:37.048 22488 22488 F DEBUG : Build fingerprint: 'TC/figure_CN/figure:12/SKQ1.220201.001/2820:user/test-keys'

04-14 17:17:37.048 22488 22488 F DEBUG : Revision: '0'

04-14 17:17:37.048 22488 22488 F DEBUG : ABI: 'arm'

04-14 17:17:37.048 22488 22488 F DEBUG : Timestamp: 2023-04-14 17:17:36.758276752+0800

04-14 17:17:37.048 22488 22488 F DEBUG : Process uptime: 0s

04-14 17:17:37.048 22488 22488 F DEBUG : Cmdline: com.youku.phone

04-14 17:17:37.048 22488 22488 F DEBUG : pid: 21831, tid: 22062, name: NativeThread >>> com.youku.phone <<<

04-14 17:17:37.048 22488 22488 F DEBUG : uid: 10197

04-14 17:17:37.048 22488 22488 F DEBUG : signal 7 (SIGBUS), code 1 (BUS_ADRALN), fault addr 0xb610c312

04-14 17:17:37.048 22488 22488 F DEBUG : r0 b60c2e70 r1 b610c312 r2 00000000 r3 00000000

04-14 17:17:37.048 22488 22488 F DEBUG : r4 b60c2e70 r5 00000031 r6 b60c2e90 r7 b60c2ed0

04-14 17:17:37.048 22488 22488 F DEBUG : r8 00000000 r9 f2cc1230 r10 00000000 r11 00000000

04-14 17:17:37.048 22488 22488 F DEBUG : ip f22361d0 sp b60c2e48 lr ef1f2ca7 pc ee89465a

04-14 17:17:37.048 22488 22488 F DEBUG : backtrace:

04-14 17:17:37.048 22488 22488 F DEBUG : #00 pc 0001465a /system/lib/libmediadrm.so (android::DrmHal::createPlugin(unsigned char const, android::String8 const&)+810) (BuildId: a09142dabde5c71f42cad8e0554d4644)

04-14 17:17:37.048 22488 22488 F DEBUG : #01 pc 00011e3d /system/lib/libmediandk.so (AMediaDrm_createByUUID+808) (BuildId: 61b96ce3f03e71f3fb954f85fb05b3e5)

04-14 17:17:37.048 22488 22488 F DEBUG : #02 pc 000a371f /data/app/~~f-cb0pw_Ffdj9mEuptVjDA==/com.youku.phone-NI0xiuOBIV_Klkvhbj058A==/lib/arm/libsgmainso-6.5.15319409.so

04-14 17:17:37.048 22488 22488 F DEBUG : #03 pc 000a3d7b /data/app/~~f-cb0pw_Ffdj9mEuptVjDA==/com.youku.phone-NI0xiuOBIV_Klkvhbj058A==/lib/arm/libsgmainso-6.5.15319409.so

04-14 17:17:37.048 22488 22488 F DEBUG : #04 pc 000ae788 /data/app/~~f-cb0pw_Ffdj9mEuptVjDA==/com.youku.phone-NI0xiuOBIV_Klkvhbj058A==/lib/arm/libsgmainso-6.5.15319409.so

在日志中发现几处上述错误日志，导致了优酷闪退
发生问题的地方为，应用内部调用了DrmHal，音视频相关
请帮助解析推进此问题，谢谢

#4 - 2023-04-19 14:45 - Multimedia组-RD3_TSCD 梁卿山
- File youku.txt added

Hi all,

优酷打开时，报security相关问题。日志见附件

04-19 14:35:51.415 1021 2638 W ActivityManager: Unable to start service Intent { act=mtoppsdk.xstate.aidl.IXState cat=[android.intent.category.DEFAULT] pkg=com.youku.phone cmp=com.youku.phone/mtoppsdk.xstate.XStateService } U=0: not found

04-19 14:35:51.416 1021 2638 E DatabaseUtils: Writing exception to parcel

04-19 14:35:51.416 1021 2638 E DatabaseUtils: java.lang.SecurityException: com.youku.phone was not granted this permission: android.permission.WRITE_SETTINGS.
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.provider.Settings.isCallingPackageAllowedToPerformAppOpsProtectedOperation(Settings.java:17094)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.provider.Settings.checkAndNoteWriteSettingsOperation(Settings.java:16982)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.mutateSystemSetting(SettingsProvider.java:1854)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.insertSystemSetting(SettingsProvider.java:1820)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.call(SettingsProvider.java:461)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.content.ContentProvider.call(ContentProvider.java:2464)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.content.ContentProvider\$Transport.call(ContentProvider.java:512)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.content.ContentProviderNative.onTransact(ContentProviderNative.java:295)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.os.Binder.execTransactInternal(Binder.java:1179)
04-19 14:35:51.416 1021 2638 E DatabaseUtils: at android.os.Binder.execTransact(Binder.java:1143)
04-19 14:35:51.427 8876 8910 E ykBoot : main Alpha Thread #7 i ed
04-19 14:35:51.428 8876 8927 E MotuCrashSDK: try to find system trace file, but file not exist.
04-19 14:35:51.428 8876 8876 E ykBoot : main main CrashReportTask ed
04-19 14:35:51.428 8876 8876 E TaskDispatcher: [Put back finish task], UI thread go to the next stage.
04-19 14:35:51.429 8876 8876 E ykBoot : com.youku.phone -> start application block project
04-19 14:35:51.429 8876 8901 E ykBoot : MainUnBlockBootProject config task list is empty
04-19 14:35:51.429 8876 8901 E ykBoot : start application unblock project
04-19 14:35:51.429 8876 8901 E ykBoot : main Alpha Thread #1 UtTask st
04-19 14:35:51.429 8876 8901 E ykBoot : main Alpha Thread #1 UtTask ed
04-19 14:35:51.430 8876 8901 E ykBoot : main Alpha Thread #1 CommonAdInitTask st
04-19 14:35:51.431 8876 8901 E likui : pid e3068bf68aebeeab
04-19 14:35:51.412 8876 8876 I com.youku.phone: type=1400 audit(0.0:12600): avc: denied { read } for name="version" dev="proc" ino=4026532247
scontext=u:r:untrusted_app_27:s0:c105,c256,c512,c768 tcontext=u:object_r:proc_version:s0 tclass=file permissive=1 app=com.youku.phone

#5 - 2023-04-19 17:09 - Multimedia组-RD3_TSCD 梁卿山

- Assignee changed from Multimedia组-RD3_TSCD 梁卿山 to CD FW 曹覃刚

Hi all ,

优酷允许修改系统设置->off:

报错信息如下 :

04-16 02:02:37.381 1019 12856 E DatabaseUtils: Writing exception to parcel
04-16 02:02:37.381 1019 12856 E DatabaseUtils: java.lang.SecurityException: com.youku.phone was not granted this permission: android.permission.WRITE_SETTINGS.
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.provider.Settings.isCallingPackageAllowedToPerformAppOpsProtectedOperation(Settings.java:17094)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.provider.Settings.checkAndNoteWriteSettingsOperation(Settings.java:16982)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.mutateSystemSetting(SettingsProvider.java:1854)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.insertSystemSetting(SettingsProvider.java:1820)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.call(SettingsProvider.java:461)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.content.ContentProvider.call(ContentProvider.java:2464)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.content.ContentProvider\$Transport.call(ContentProvider.java:512)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.content.ContentProviderNative.onTransact(ContentProviderNative.java:295)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.os.Binder.execTransactInternal(Binder.java:1179)
04-16 02:02:37.381 1019 12856 E DatabaseUtils: at android.os.Binder.execTransact(Binder.java:1143)

优酷允许修改系统设置->on:

04-16 02:01:42.893 1019 2030 E DatabaseUtils: Writing exception to parcel
04-16 02:01:42.893 1019 2030 E DatabaseUtils: java.lang.IllegalArgumentException: You cannot keep your settings in the secure settings.
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at
com.android.providers.settings.SettingsProvider.warnOrThrowForUndesiredSecureSettingsMutationForTargetSdk(SettingsProvider.java:2246)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at
com.android.providers.settings.SettingsProvider.enforceRestrictedSystemSettingsMutationForCallingPackage(SettingsProvider.java:2016)

04-16 02:01:42.893 1019 2030 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.mutateSystemSetting(SettingsProvider.java:1869)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.insertSystemSetting(SettingsProvider.java:1820)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at com.android.providers.settings.SettingsProvider.call(SettingsProvider.java:461)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at android.content.ContentProvider.call(ContentProvider.java:2464)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at android.content.ContentProvider\$Transport.call(ContentProvider.java:512)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at android.content.ContentProviderNative.onTransact(ContentProviderNative.java:295)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at android.os.Binder.execTransactInternal(Binder.java:1179)
04-16 02:01:42.893 1019 2030 E DatabaseUtils: at android.os.Binder.execTransact(Binder.java:1143)

请AF组调查一下此问题，谢谢

#6 - 2023-04-19 17:13 - CD FW 曹覃刚
- Category changed from AUDIO-FW to CD-FW
- Assignee changed from CD FW 曹覃刚 to CD FW-廖涛

#7 - 2023-04-19 20:50 - CD FW-廖涛
- Category changed from CD-FW to 依赖客户及其供应商解决
- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD FW-廖涛 to 物联网测试组_TSCD 王维

■ My analysis
经过分析，优酷出现崩溃是因为使用了在 Android 6.0 后就禁止修改的系统属性（如 Settings.System 下的、Settings.Secure 下的属性）。

出现问题的版本为 Youku_11.0.20，目前的优酷官网版本。

通过查看第三方应用商店的优酷版本，发现最新版本为 11.0.22，目前在华为应用市场、应用宝、酷安、vivo应用商店、豌豆荚都为最新版，最新版本无崩溃问题。

结论：
出现崩溃为优酷应用本身问题，更新到最新版本后无此问题，无需处理。

#8 - 2023-04-20 09:51 - 物联网测试组_TSCD 王维
- Status changed from NEED_INFO to RESOLVED
- Assignee changed from 物联网测试组_TSCD 王维 to 物联网项目组-RD3_CDTs 周飞

第三方应用问题引发

#9 - 2023-04-20 09:52 - 物联网测试组_TSCD 王维
- Status changed from RESOLVED to VERIFIED

#10 - 2023-04-20 09:52 - 物联网测试组_TSCD 王维
- Status changed from VERIFIED to CLOSED

Files			
优酷闪退.mp4	2.99 MB	2023-04-14	物联网测试组_TSCD 王维
youku.txt	145 KB	2023-04-19	Multimedia组-RD3_TSCD 梁卿山