

Status:	CLOSED	Start date:	2023-04-14
Priority:	Normal	Due date:	
Assignee:	物联网测试组_TSCD 王维	% Done:	100%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	中控版本：0066副屏版本：0086 usedebug版本
Need_Info:	--	Degrated:	No
Resolution:	FIXED	Verified Version:	
Severity:	Normal	Fixed Version:	2023-04-15
Reproducibility:	Every time	Root cause:	使屏幕关闭后，使用屏保，不会打开使用屏保，出
Test Type:	ST		
Description			
【前提条件】			
1、车机已上电，网络正常			
2、台架处于测试环境			
【操作手順】			
1、进入副屏遥控器应用，副屏关闭-屏保功能			
2、此时副屏遥控器点击-屏保按钮			
3、查看主屏是否有提示			
【实际结果】			
3、副屏的屏保按钮无效且主屏无任何用户提示信息			
【期望结果】			
3、主屏应有：提示用户，副屏屏保已关闭，屏保按钮无效等提示			
（具体请找产品确认该种情况下的需求）			
测试时间：20230406 10-46			
副屏遥控器 apk版本：3.0.15.66			
副屏版本：86 usedebug版本			
副屏和主屏的日志请见附件，测试视频请见附件			

History

#1 - 2023-04-14 16:39 - CD FW-程天颖

- Status changed from New to ASSIGNED

和浩云沟通，屏幕关闭后，使用屏保，将强制打开使用屏保

#2 - 2023-04-15 16:44 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
193811	general/platform/vendor/thundercom m/apps/RemoteControlServer	Pre_figure_turbox-c2130c-la1.1-qssi12 -dev	tianying.cheng@thundersoft.com

AF:RemoteControl: Server - Show screen dream on statusTC-RID: 1201-0206001IssueID: TS-R-BUG-117510Change-Id: I46d7973300675f55b33629bd7d80b7dd618af302

#3 - 2023-04-15 17:16 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
193813	general/platform/vendor/thundercomm/apps/RemoteControlClients	Pre_figure_turbox-c2130c-la1.1-qssi12-dev	tianying.cheng@thundersoft.com
AF:RemoteControl: Client(Android) - Show SDK version1.Show SDK version2.Swipe Chontrol use Mouse point as start3.Show Screen dream on stausTC-RID: 1201-0206003IssueID: TS-R-BUG-117510Change-Id: I846dcc8d51d7b1fbc9f4aaf32d5ef1b5c6332d25			

#4 - 2023-04-15 17:28 - CD FW-程天颖

- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD FW-程天颖 to 物联网测试组_TSCD 王维
- % Done changed from 0 to 100
- Resolution changed from -- to FIXED
- Degrated changed from -- to No
- Fixed Version set to 2023-04-15
- Root cause set to 使屏幕关闭后，使用屏保，不会打开使用屏保，出现了无法打开屏保的问题

■ Current conclusion

bug

■ My analysis

使屏幕关闭后，使用屏保，不会打开使用屏保，出现了无法打开屏保的问题

■ Submit URL

<https://dev.thundercomm.com/gerrit/c/general/platform/vendor/thundercomm/apps/RemoteControlClients/+/193813>
<https://dev.thundercomm.com/gerrit/c/general/platform/vendor/thundercomm/apps/RemoteControlServer/+/193811>

#5 - 2023-04-17 16:18 - 物联网测试组_TSCD 王维

- Status changed from RESOLVED to ASSIGNED
- Assignee changed from 物联网测试组_TSCD 王维 to CD FW-程天颖

hi 天颖

这个问题处理方案有吗 或者有什么建议可以同客户那边商量解决

#6 - 2023-04-18 09:54 - 物联网测试组_TSCD 王维

- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD FW-程天颖 to 物联网测试组_TSCD 王维

副屏关闭屏保功能后，使用遥控器打开副屏屏保功能副屏动作：直接打开屏保功能且进入屏保状态

#7 - 2023-04-18 09:54 - 物联网测试组_TSCD 王维
- Category changed from CD-FW to 依赖客户及其供应商解决

#8 - 2023-04-18 09:55 - 物联网测试组_TSCD 王维
- Status changed from RESOLVED to VERIFIED

待客户验证

#9 - 2023-04-21 14:23 - 物联网测试组_TSCD 王维
- Status changed from VERIFIED to VERIFY_FAILED

#10 - 2023-04-21 14:23 - 物联网测试组_TSCD 王维
- Status changed from VERIFY_FAILED to RESOLVED

#11 - 2023-04-21 14:23 - 物联网测试组_TSCD 王维
- Status changed from RESOLVED to NEED_INFO

#12 - 2023-05-05 11:41 - CDTs_Test 吴诗雨
- Status changed from NEED_INFO to RESOLVED

客户验证通过

#13 - 2023-05-05 11:41 - CDTs_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#14 - 2023-05-05 11:41 - CDTs_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

Files			
10-46.mp4等.zip	5.13 MB	2023-04-14	物联网测试组_TSCD 王维