

Status:	CLOSED	Start date:	2023-04-27
Priority:	Normal	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0094.C103
Resolution:	--	Degrated:	--
Severity:	Normal	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【环境信息】EE环境 【问题出现时间】：20230426 13：29 【前提条件】：车机上电 【操作步骤】 1.选择快手关注选择视频进行播放 2.进入播放页缩小张开移动 【实际结果】 1.缩小、放大、移动视频卡 【期望结果】 1.视频流畅 【影响版本】：01.00.0094.C103			

History

- #1 - 2023-04-27 16:23 - CD FW 曹覃刚
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD FW-廖涛
- #2 - 2023-04-28 11:11 - CD FW-廖涛
- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD FW-廖涛 to CDTs_Test 吴诗雨
- My analysis
- 根据目前的日志及视屏，无法定位具体原因。
- Next action
- 麻烦测试和客户沟通下，录屏可以多录一点，然后了解下出现问题时，副屏设备的环境（安装了多少应用，当前后台有多少应用在运行等）。
- #3 - 2023-04-28 11:37 - CDTs_Test 吴诗雨
- 更新：据了解台架未连接AMP

#4 - 2023-05-09 11:00 - CDTS_Test 吴诗雨

连接AMP后未复现相应情况，继续跟踪

#5 - 2023-05-17 16:49 - CDTS_Test 吴诗雨
- Status changed from NEED_INFO to RESOLVED

#6 - 2023-05-17 16:49 - CDTS_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#7 - 2023-05-17 16:49 - CDTS_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

Files			
042601	3.78 MB	2023-04-27	CDTS_Test 吴诗雨
video(2).mp4	785 KB	2023-04-27	CDTS_Test 吴诗雨