

Status:	CLOSED	Start date:	2023-05-04
Priority:	High	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0094.c103
Resolution:	--	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【操作步骤】			
1.点击打开王者荣耀			
2.连接自己手机热点			
【实际结果】			
1.王者荣耀打不开			
【期望结果】			
1.可以操作游戏			

History

#1 - 2023-05-04 18:01 - CD APP-王营

- Status changed from New to NEED_INFO

- Assignee changed from CD APP-王营 to CDTS_TEST 王成

■ Current conclusion

从Log中可知王者荣耀应用发生ANR，王者荣耀的ANR是由于之前的media相关ANR引发，猜测此问题和音频焦点相关，需要根据trace文件进行分析。

Log中第一个ANR：WindowManager: ANR in bubei.tingshu/bubei.tingshu.listen.mediaplayer3.ui.activity.MediaPlayerActivity3

此软件为音频播放软件

■ Next action

请测试帮忙复现此问题在问题发生时抓取Tlog

#2 - 2023-05-04 20:26 - CDTS_TEST 王成

- File 视频.mp4 added

#3 - 2023-05-12 15:56 - CD TEST-方永红

- Status changed from NEED_INFO to RESOLVED

客户方操作不当造成

#4 - 2023-05-12 15:56 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED

#5 - 2023-05-12 15:56 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
b2f7f95f-7abb-4b20-809c-c8af306f18c4.jpg	168 KB	2023-05-04	CDTS_TEST 王成
3799e806-6b93-4331-b0d1-3c5df0a81474.jpg	132 KB	2023-05-04	CDTS_TEST 王成
042808.txt	4.05 MB	2023-05-04	CDTS_TEST 王成
042902.txt	3.88 MB	2023-05-04	CDTS_TEST 王成
0429021.txt	3.88 MB	2023-05-04	CDTS_TEST 王成
视频.mp4	3.39 MB	2023-05-04	CDTS_TEST 王成