

Status:	CLOSED	Start date:	2023-05-04
Priority:	Normal	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	TEST	Found Version:	01.00.0094.c103
Resolution:	--	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【操作步骤】 1.与游戏手柄蓝牙断开连接 2.再次与游戏手柄进行连接 【实际结果】 1.连接失败，文案提示:无法与XXXX进行通信 【期望结果】 1.连接成功			

History

- #1 - 2023-05-04 17:55 - CD FW 曹覃刚
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD FW-廖涛
- #2 - 2023-05-04 17:56 - CD FW 曹覃刚
- Category set to CD-FW
- #3 - 2023-05-05 10:07 - CD FW-廖涛
- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD FW-廖涛 to CD TEST-方永红
- Need_Info changed from -- to TEST
- Current conclusion
- 没有对应的蓝牙手柄，无法复现问题。
- Next action
- 麻烦测试帮忙和客户确定下：
1. 截图中的蓝牙手柄是连接后就一直连接不上还是偶现？
2. 是否有试过其他的蓝牙手柄，现象是什么样的？
3. 麻烦使用我们有的蓝牙手柄验证下，连接后断开，然后再连接，是否能够连接上？
- #4 - 2023-05-05 15:30 - CD TEST-方永红

5.5

测试情况如下

- 1、连接手柄
- 2、点击断开连接->手柄自动回连->多次断开连接重连->再次断开连接->手柄未自动重连
- >在之前连接设备中点击该手柄名称->无法重连，弹出“无法通信”的提示

#5 - 2023-05-09 19:42 - CD TEST-方永红
- Assignee changed from CD TEST- 方永红 to CDTS_Test 吴诗雨

#6 - 2023-05-10 15:23 - CD TEST-方永红

5.10
需要客户提供具体测试视频和步骤

#7 - 2023-05-17 16:40 - CDTS_Test 吴诗雨
- Status changed from NEED_INFO to RESOLVED

经沟通，问题发生在断开蓝牙手柄后立即重新连接，该状态蓝牙手柄可能处于未配对状态，重新搜索后，确认手柄处于连接状态，复测连接无问题

#8 - 2023-05-17 16:40 - CDTS_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#9 - 2023-05-17 16:40 - CDTS_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

Files			
042807.txt	4.54 MB	2023-05-04	CDTS_TEST 王成
ce1162ed-8a23-4e0d-9922-f665e044fe01.jpg	171 KB	2023-05-04	CDTS_TEST 王成