

Figure - Bug #117997
【IOV-28659】【VC1】【0072】【台架】【EE环境】【副屏】偶发一次中控停止hiphi show的动画播放，副屏冻屏在动画界面不能退出
2023-05-17 16:35 - CDTS_TEST 王成

Status:	CLOSED	Start date:	2023-05-17
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	01.00.0095.c103
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Critical	Fixed Version:	
Reproducibility:	Occasionally	Root cause:	
Test Type:	ST		
Description			
环境信息】EE环境 【问题出现时间】：20230517 10:42 【前提条件】：车机上电（KL30ON，KL15 ON） 1. 中控进入HiPhi Show，选择“particle”这个动画进行播放 2. 播放几十秒后点击“X”退出动画播放 【实际结果】 中控退出动画播放，而副屏卡在动画界面，副屏冻屏，任何点击或滑动操作都无效。 【期望结果】 副屏同步中控退出动画播放。 【备注】： 此问题只出现一次，需要副屏重启才恢复。 中控log可去云端log，VIN：HRYTTESTVINMGM400			

History

#1 - 2023-05-17 16:44 - CDTS_TEST 王成

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_117997/tlog_iov0201017500006162025411a2212290000000911_000144_0517104523.tar.gz 日志FTP地址

- #2 - 2023-05-17 19:36 - CD FW 曹覃刚
- Status changed from New to ASSIGNED
 - Assignee changed from CD FW 曹覃刚 to CD FW-廖涛
- #3 - 2023-05-17 20:36 - CD FW 曹覃刚
- Category changed from CD-FW to 依赖客户及其供应商解决
 - Status changed from ASSIGNED to NEED_INFO
 - Assignee changed from CD FW-廖涛 to CDTS-TEST 周婷

Hi 周婷

1.如沟通，这个问题客户那边抓取的日志是实时日志，但是根据问题描述，他们应该是做了一次重启的，重启之前的日志在实时日志中是没有的需要客户那边抓取历史日志

2.这个问题是三屏联动应用播放动画产生的，因此最好是由客户那边的负责三屏联动的同事先分析一下，再给到我们

如上,请同步信息给客户，谢谢

#4 - 2023-05-22 14:09 - CDTs_TEST 王成

- Assignee changed from CDTs-TEST 周婷 to CD FW 曹覃刚

5.20客户研发 陈广武回复

05-17 19:45:23.331 2799 2799 I hpplay-java: [main]:IPManager:getActiveNets eth0:false wifi:false mobile:false ap:false

05-17 20:29:18.000 1508 2375 D AlarmManagerService: Setting time of day to sec=1684372024

根据最新整合的log，5月17号的日志开始和结束如上述，不是问题发生时的log。

还有找到HiPhiShow关键字说法，系统会打印相关进程log，如下

Line 222775: 05-18 09:28:50.139 2797 2797 W ContextImpl: Calling a method in the system process without a qualified user: android.app.ContextImpl.startService:1816 android.content.ContextWrapper.startService:774 com.hryt.hiphishowfsecontrol.mce_app.broadcasts.FseReceiver.onReceive:49 android.app.ActivityThread.handleReceiver:4309 android.app.ActivityThread.access\$1600:248 Line 222775: 05-18 09:28:50.139 2797 2797 W ContextImpl: Calling a method in the system process without a qualified user: android.app.ContextImpl.startService:1816 android.content.ContextWrapper.startService:774 com.hryt.hiphishowfsecontrol.mce_app.broadcasts.FseReceiver.onReceive:49 android.app.ActivityThread.handleReceiver:4309 android.app.ActivityThread.access\$1600:248

但这不是HiPhiShow副屏进程的log，请再次确认！

#5 - 2023-05-22 15:03 - 物联网项目组-RD3_CDTs 周飞

- File 28659.zip added

#6 - 2023-05-22 17:10 - CD FW 曹覃刚

- Assignee changed from CD FW 曹覃刚 to CDTs_TEST 王成

000144_persist_00918_230517_114306.log:1086: 05-17 11:43:10.026 1535 12721 I ActivityTaskManager: START u0 {flg=0x10000000 pkg=com.thundercomm.screensaver cmp=com.thundercomm.screensaver/android.service.dreams.DreamActivity (has extras)} from uid 10052

//11:43:10进入屏保

000144_persist_00919_230517_114310.log:217: 05-17 11:43:10.865 1535 1753 I input_focus: [Focus entering 53ded9e com.tencent.qqmusic/com.tencent.qqmusic.activity.AppStarterActivity (server),reason=Window became focusable. Previous reason: NOT_VISIBLE]

//11:43:10进入qq音乐

000144_persist_00920_230517_114314.log:271: 05-17 11:43:14.811 1535 1753 I input_focus: [Focus entering e29a535 com.android.launcher3/com.android.launcher3.uioverrides.QuickstepLauncher (server),reason=setFocusedWindow]

//11:43:14回到桌面

000144_persist_00920_230517_114314.log:832: 05-17 11:43:16.080 1535 12552 I ActivityTaskManager: START u0 {act=android.intent.action.MAIN cat=[android.intent.category.LAUNCHER] flg=0x10200000 cmp=com.tencent.qqmusic/.activity.AppStarterActivity bnds=[1026,96][1326,394]} from uid 10072

//11:43:16又进入qq音乐

000144_persist_00921_230517_114317.log:96: 05-17 11:43:17.696 1535 2892 I ActivityTaskManager: START u0 {flag=0x10000000 pkg=com.thundercomm.screensaver cmp=com.thundercomm.screensaver/android.service.dreams.DreamActivity (has extras)} from uid 10052

//11:43:17进入屏保

000144_persist_00921_230517_114317.log:603: 05-17 11:43:18.519 1535 1753 I input_focus: [Focus entering 53ded9e com.tencent.qqmusic/com.tencent.qqmusic.activity.AppStarterActivity (server),reason=Window became focusable. Previous reason: NOT_VISIBLE]

//11:43:18又进入qq音乐

000144_persist_00921_230517_114317.log:928: 05-17 11:43:19.054 1535 1753 I input_focus: [Focus entering 66243ed HA1_\$HiPhiShow (server),reason=Window became focusable. Previous reason: NOT_VISIBLE]

//11:43:19进入 HiPhiShow **

//11:43:29 有下列异常输出 **

000144_persist_00923_230517_114323.log:1023: 05-17 11:43:29.560 2840 22633 W System.err: java.lang.IllegalStateException

000144_persist_00923_230517_114323.log:1025: 05-17 11:43:29.572 2840 22633 W System.err: at android.media.MediaCodec.native_dequeueOutputBuffer(Native Method)

000144_persist_00923_230517_114323.log:1026: 05-17 11:43:29.572 2840 22633 W System.err: at android.media.MediaCodec.dequeueOutputBuffer(MediaCodec.java:3535)

000144_persist_00923_230517_114323.log:1027: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.MediaDecoder.play(MediaDecoder.java:145)

000144_persist_00923_230517_114323.log:1028: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaController.onStart(HHMediaController.java:89)

000144_persist_00923_230517_114323.log:1029: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaManager.onStart(HHMediaManager.java:102)

000144_persist_00923_230517_114323.log:1030: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaManager.handleInstruction(HHMediaManager.java:146)

000144_persist_00923_230517_114323.log:1031: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.processors.InstructionDispatcher.seekPlay(InstructionDispatcher.java:400)

000144_persist_00923_230517_114323.log:1032: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.processors.InstructionDispatcher.onReceiveInstruction(InstructionDispatcher.java:145)

000144_persist_00923_230517_114323.log:1033: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.http_server.HttpReceiver.lambda\$init\$0\$com-hryt-hiphishowfsecontrol-mce_app-http_server-HttpReceiver(HttpReceiver.java:64)

000144_persist_00923_230517_114323.log:1034: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.http_server.HttpReceiver\$\$ExternalSyntheticLambda1.onReceived(Unknown Source:2)

000144_persist_00923_230517_114323.log:1035: 05-17 11:43:29.572 2840 22633 W System.err: at com.hryt.app.color.RequestHandler.run(RequestHandler.java:55)

000144_persist_00923_230517_114323.log:1036: 05-17 11:43:29.572 2840 22633 W System.err: at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1167)

000144_persist_00923_230517_114323.log:1037: 05-17 11:43:29.572 2840 22633 W System.err: at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:641)

000144_persist_00923_230517_114323.log:1038: 05-17 11:43:29.572 2840 22633 W System.err: at java.lang.Thread.run(Thread.java:920)

000144_persist_00923_230517_114323.log:1039: 05-17 11:43:29.572 2840 22633 E hs-fsem-InstructionDispatcher: seekPlay() > start fail

000144_persist_00923_230517_114323.log:1040: 05-17 11:43:29.573 2840 22633 I hs-fsem-HHMediaManager: release(1)

000144_persist_00923_230517_114323.log:1041: 05-17 11:43:29.573 2840 22633 I hs-fsem-HHMediaPlayer: release(2)

000144_persist_00923_230517_114323.log:1050: 05-17 11:43:29.580 2840 22633 W System.err: java.lang.NullPointerException: Attempt to invoke virtual method 'void android.media.MediaCodec.release()' on a null object reference

000144_persist_00923_230517_114323.log:1051: 05-17 11:43:29.581 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.MediaDecoder.release(MediaDecoder.java:172)

000144_persist_00923_230517_114323.log:1052: 05-17 11:43:29.581 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaController.release(HHMediaController.java:174)

000144_persist_00923_230517_114323.log:1053: 05-17 11:43:29.581 2840 22633 W System.err: at com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaManager.release(HHMediaManager.java:131)

000144_persist_00923_230517_114323.log:1054: 05-17 11:43:29.581 2840 22633 W System.err: at

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com.hryt.hiphishowfsecontrol.mce_app.processors.InstructionDispatcher$5.onFailed(InstructionDispatcher.java:374)
000144_persist_00923_230517_114323.log:1055: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaController.onStart(HHMediaController.java:92)
000144_persist_00923_230517_114323.log:1056: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaManager.onStart(HHMediaManager.java:102)
000144_persist_00923_230517_114323.log:1057: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.video_play.HHMediaManager.handleInstruction(HHMediaManager.java:146)
000144_persist_00923_230517_114323.log:1058: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.processors.InstructionDispatcher.seekPlay(InstructionDispatcher.java:400)
000144_persist_00923_230517_114323.log:1059: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.processors.InstructionDispatcher.onReceiveInstruction(InstructionDispatcher.java:145)
000144_persist_00923_230517_114323.log:1060: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.http_server.HttpReceiver.lambda$init$0$com-hryt-hiphishowfsecontrol-mce_app-http_server-HttpReceiver(HttpReceiver.java:64)
000144_persist_00923_230517_114323.log:1061: 05-17 11:43:29.581 2840 22633 W System.err: —at
com.hryt.hiphishowfsecontrol.mce_app.http_server.HttpReceiver$$ExternalSyntheticLambda1.onReceived(Unknown Source:2)
000144_persist_00923_230517_114323.log:1062: 05-17 11:43:29.581 2840 22633 W System.err: —at com.hryt.app.color.RequestHandler.run(RequestHandler.java:55)
000144_persist_00923_230517_114323.log:1064: 05-17 11:43:29.582 2840 22633 W System.err: —at
java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1167)
000144_persist_00923_230517_114323.log:1065: 05-17 11:43:29.582 2840 22633 W System.err: —at
java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:641)
000144_persist_00923_230517_114323.log:1066: 05-17 11:43:29.582 2840 22633 W System.err: —at java.lang.Thread.run(Thread.java:920)
000144_persist_00923_230517_114323.log:1068: 05-17 11:43:29.582 2840 22633 I System.out: HttpServer/<- END HTTP

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//后续有一些在桌面和qq音乐操作的触摸事件日志

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000144_persist_00923_230517_114323.log:1080: 05-17 11:43:29.624 1535 1753 I input_focus: [Focus entering 53ded9e
com.tencent.qqmusic/com.tencent.qqmusic.activity.AppStarterActivity (server),reason=setFocusedWindow]
000144_persist_00925_230517_114333.log:129: 05-17 11:43:33.950 1535 1753 I input_interaction: Interaction with: e29a535
com.android.launcher3/com.android.launcher3.uioverrides.QuickstepLauncher (server), e1ff142 com.android.systemui.ImageWallpaper (server), edge-swipe (server),
swipe-up (server), PointerEventDispatcher0 (server),
000144_persist_00925_230517_114333.log:130: 05-17 11:43:33.950 1864 1864 D ViewTouchDebug: mView :
com.android.systemui.navigationbar.NavigationBarFrame{bc4ce7 V.E..... 0,0-2560,46 #7f0b03f2 app:id/navigation_bar_frame}Receive event : MotionEvent {
action=ACTION_OUTSIDE, actionButton=0, id0=0, x0=0.0, y0=-1034.0, toolType0=TOOL_TYPE_FINGER, buttonState=0, classification=NONE, metaState=0,
flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3521757, downTime=3521757, deviceId=3, source=0x5002, displayId=0, eventId=1084386756 }
000144_persist_00925_230517_114333.log:131: 05-17 11:43:33.951 2513 2513 D ViewTouchDebug: mView : DecorView@c66dff8[QuickstepLauncher]Receive event :
MotionEvent { action=ACTION_DOWN, actionButton=0, id0=0, x0=361.0, y0=756.0, toolType0=TOOL_TYPE_FINGER, buttonState=0, classification=NONE,
metaState=0, flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3521757, downTime=3521757, deviceId=3, source=0x5002, displayId=0,
eventId=142580655 }
000144_persist_00925_230517_114333.log:166: 05-17 11:43:34.055 2513 2513 D ViewTouchDebug: mView : DecorView@c66dff8[QuickstepLauncher]Receive event :
MotionEvent { action=ACTION_UP, actionButton=0, id0=0, x0=361.0, y0=756.0, toolType0=TOOL_TYPE_FINGER, buttonState=0, classification=NONE, metaState=0,
flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3521862, downTime=3521757, deviceId=3, source=0x5002, displayId=0, eventId=312901648 }
000144_persist_00925_230517_114333.log:491: 05-17 11:43:35.125 2513 2513 D ViewTouchDebug: mView : DecorView@c66dff8[QuickstepLauncher]Receive event :
MotionEvent { action=ACTION_DOWN, actionButton=0, id0=0, x0=2048.0, y0=733.0, toolType0=TOOL_TYPE_FINGER, buttonState=0, classification=NONE,
metaState=0, flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3522931, downTime=3522931, deviceId=3, source=0x5002, displayId=0,
eventId=208572636 }
000144_persist_00925_230517_114333.log:492: 05-17 11:43:35.126 1864 1864 D ViewTouchDebug: mView :
com.android.systemui.navigationbar.NavigationBarFrame{bc4ce7 V.E..... 0,0-2560,46 #7f0b03f2 app:id/navigation_bar_frame}Receive event : MotionEvent {
action=ACTION_OUTSIDE, actionButton=0, id0=0, x0=0.0, y0=-1034.0, toolType0=TOOL_TYPE_FINGER, buttonState=0, classification=NONE, metaState=0,
flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3522931, downTime=3522931, deviceId=3, source=0x5002, displayId=0, eventId=2146691060 }
000144_persist_00925_230517_114333.log:504: 05-17 11:43:35.261 2513 2513 D ViewTouchDebug: mView : DecorView@c66dff8[QuickstepLauncher]Receive event :
MotionEvent { action=ACTION_UP, actionButton=0, id0=0, x0=2048.0, y0=733.0, toolType0=TOOL_TYPE_FINGER, buttonState=0, classification=NONE,
metaState=0, flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3523069, downTime=3522931, deviceId=3, source=0x5002, displayId=0,
eventId=401787870 }

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000144_persist_00925_230517_114333.log:549: 05-17 11:43:35.305 1535 1567 I ActivityTaskManager: START u0 {act=android.intent.action.MAIN
cat=[android.intent.category.LAUNCHER] flg=0x10200000 cmp=com.tencent.qqmusic/.activity.AppStarterActivity} from uid 10072

从上面的日志来看，像是三屏联动动画播放异常了，但是没有退出播放画面，之后操作屏幕，触摸事件被后面的画面消化了(桌面，qq音乐等)

#7 - 2023-05-25 19:44 - CDTS_Test 吴诗雨
- Status changed from *NEED_INFO* to *RESOLVED*

bug交由三屏联动同事进行分析，jira上的bug为已解决状态， 关闭bug

#8 - 2023-05-25 19:44 - CDTS_Test 吴诗雨
- Status changed from *RESOLVED* to *VERIFIED*

#9 - 2023-05-25 19:44 - CDTS_Test 吴诗雨
- Status changed from *VERIFIED* to *CLOSED*

Files			
10点42分副屏冻屏.mp4	14.9 MB	2023-05-17	CDTS_TEST 王成
28659.zip	15.6 MB	2023-05-22	物联网项目组-RD3_CDTS 周飞