

Status:	CLOSED	Start date:	2023-05-18
Priority:	Normal	Due date:	
Assignee:	CDTS-TEST 周婷	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0095
Resolution:	--	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	Free Test	Root cause:	
Description			
【车架号】：LJD8AC3F3N0018502			
【环境信息】：EE环境			
【问题出现时间】：2023 5月16号15：38			
便捷中心点击全部息屏，仪表和副屏都未熄灭			
【前提条件】：1、车机上电			
【复归方法】：			
【操作步骤】1.打开便捷中心，点击亮度上面3个小点，然后点击全部息屏			
【实际结果】1.便捷中心点击全部息屏，仪表和副屏都未熄灭			
【期望结果】1便捷中心点击全部息屏，中控和仪表和副屏都被熄灭			
【备注】：			
【版本详情】			
影响版本：03.02.0080.X101			

History

#1 - 2023-05-18 16:21 - CDTs-TEST 周婷

MultiScreen已经将副屏息屏发送到comhal，请接力分析副屏没有息屏的原因Yang WANG 汪洋

05-16 15:39:07.212 2643 2668 I MultiScreen_MSPStub: onRequest: screenNo:4 displayST:2
05-16 15:39:07.212 2643 2668 I MultiScreenServiceManager: setdisplayST: screenNo:4 displayST:2
05-16 15:39:07.212 2643 2668 I MultiScreenServiceManager: setdisplayST: screenNo:2 displayST:2
05-16 15:39:07.212 2643 2668 I MultiScreen_ComhalReceiver:
setCoDriverDisplaySt:{srcService:"IDCM_MultiScreenService",dstService:"FSEM_SettingService",messageType":0,"uuid":6336212400238,"methodName":"setScreenDi
splay","parameters":{"ScreenDisplay":0}}
05-16 15:39:07.212 559 599 D HCOMHAL : [sendData] Enter: dataLen=177

05-16 15:39:07.212 559 599 D HHTComHalService: srcService:IDCM_MultiScreenService
05-16 15:39:07.213 559 599 D HHTComHalService: dstService:FSEM_SettingService
05-16 15:39:07.213 559 599 D HHTComHalService: messageType:0
05-16 15:39:07.213 559 599 D HHTComHalService: uuid:6336212400238
05-16 15:39:07.213 559 588 D HCOMHAL : [sendReq] src=IDCM_MultiScreenService, dst=FSEM_SettingService, pbuf=0xb400007bd5b06030, buflen=177, msgtype=0
05-16 15:39:07.213 559 588 D HCOMHAL : send success!
MultiScreen已经将仪表息屏发送到qnx,请接力分析v-TianjianYuan

05-16 15:39:07.213 2643 2668 I MultiScreenServiceManager: setdisplayST: screenNo:3 displayST:2
05-16 15:39:07.213 2643 2668 D MultiScreen_ClusterReceiver: setClusterValue key:137:hmi.cluster.sign:hmi_cluster_sign data5
05-16 15:39:07.213 2643 2668 I HCLUSTER-jmng: setKey-key:137:hmi.cluster.sign:hmi_cluster_sign
05-16 15:39:07.213 2643 2668 I com.hryt.multiScreenService-MSP: B: request: id=1 caller=[com.hryt.multiScreenService]com.hryt.multiScreenService
called=HHTClusterService Method=setKey plength=41 flag=1
05-16 15:39:07.214 2643 2668 I HCLUSTER-jproxy: setKey, key = 137:hmi.cluster.sign:hmi_cluster_sign, value(byte) = [B@491db5e, req code = 0
05-16 15:39:07.214 955 1433 I HHTClusterService_MSP: [onAsyncRequest@BinderStub.cpp,515]recv reqid=1
caller=com.hryt.multiScreenService,called=HHTClusterService,calledmethod=setKey,param size=41
05-16 15:39:07.214 2643 2668 I HCLUSTER-jmng: setKey-key:137:hmi.cluster.sign:hmi_cluster_sign success
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [63] onAsyncRequest method1:setKey,parameter:137:hmi.cluster.sign:hmi_cluster_sign,
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [98] onAsyncRequest method1:setKey,parameter:137:hmi.cluster.sign:hmi_cluster_sign,
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [146] ClusterServiceAdapter----getMsgId-----key:137
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [77] setKey key:137:hmi.cluster.sign:hmi_cluster_sign keyLen: 39, data: [0x89 0x01 0x05]
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [136] ClusterServiceAdapter----getInterface-----key:hmi.cluster.sign
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [141] ClusterServiceAdapter----getMember-----key:hmi_cluster_sign
05-16 15:39:07.214 955 1433 I HCLUSTER-service: [83] setKey-----QNX
05-16 15:39:07.214 955 1433 I YF-AgwClient: asyncset groupname=hmi.cluster.sign,grouptype=3,member=hmi_cluster_sign,payload_size=3,payload=[137 1 5]

固定链接

YangWang7

Yang WANG 汪洋 添加了评论 - 2023/05/18 10:15

相同时间IDCM已经把副屏息屏发送到了FSEM , 需要副屏继续分析Lei YANG 杨磊

05-16 15:39:07.238 559 597 D HCOMHAL : WriteData >> size=305:
05-16 15:39:07.238 559 597 D HCOMHAL : -----
05-16 15:39:07.238 559 597 D HCOMHAL : WriteData >> 0000: AA 55 49 44 43 4D 5F 4D 75 6C 74 69 53 63 72 65 65 6E 53 65 72 76 69 63 65 00 00 00 00 00 00 00
05-16 15:39:07.238 559 597 D HCOMHAL : WriteData >> : . U I D C M _ M u l t i S c r e e n S e r v i c e
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0001: 00 00 46 53 45 4D 5F 53 65 74 74 69 6E 67 53 65 72 76 69 63 65 00 00 00 00 00 00 00 00 00 00
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : . . F S E M _ S e t t i n g S e r v i c e
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0002: 00 00 00 6E 78 B0 43 C3 05 00 00 B1 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : . . . n x . C
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0003: 00
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> :
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0004: 7B 22 73 72 63 53 65 72 76 69 63 65 22 3A 22 49 44 43 4D 5F 4D 75 6C 74 69 53 63 72 65 65 6E 53
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : { " s r c S e r v i c e " : " I D C M _ M u l t i S c r e e n S
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0005: 65 72 76 69 63 65 22 2C 22 64 73 74 53 65 72 76 69 63 65 22 3A 22 46 53 45 4D 5F 53 65 74 74 69
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : e r v i c e " , " d s t S e r v i c e " : " F S E M _ S e t t i
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0006: 6E 67 53 65 72 76 69 63 65 22 2C 22 6D 65 73 73 61 67 65 54 79 70 65 22 3A 30 2C 22 75 75 69 64
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : n g S e r v i c e " , " m e s s a g e T y p e " : 0 , " u u i d
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0007: 22 3A 36 33 33 36 32 31 32 34 30 30 32 33 38 2C 22 6D 65 74 68 6F 64 4E 61 6D 65 22 3A 22 73 65
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : " : 6 3 3 6 2 1 2 4 0 0 2 3 8 , " m e t h o d N a m e " : " s e
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0008: 74 53 63 72 65 65 6E 44 69 73 70 6C 61 79 22 2C 22 70 61 72 61 6D 65 74 65 72 73 22 3A 7B 22 53
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : t S c r e e n D i s p l a y " , " p a r a m e t e r s " : { " S
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> 0009: 63 72 65 65 6E 44 69 73 70 6C 61 79 22 3A 30 7D 7D
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData >> : c r e e n D i s p l a y " : 0 } }
05-16 15:39:07.239 559 597 D HCOMHAL : -----

05-16 15:39:07.239 559 597 I HCOMHAL : WriteJson >> size=177:
05-16 15:39:07.239 559 597 I HCOMHAL :
{ "srcService": "IDCM_MultiScreenService", "dstService": "FSEM_SettingService", "messageType": 0, "uuid": "6336212400238", "methodName": "setScreenDisplay", "parameters": { "ScreenDisplay": 0 } }
05-16 15:39:07.239 559 597 D HCOMHAL : WriteData end

#2 - 2023-05-18 16:32 - CD FW-廖涛
- Status changed from New to NEED_INFO
- Assignee changed from CD FW 曹覃刚 to CDTS-TEST 周婷

■ Current conclusion
没有副屏相关日志，无法分析。

■ Next action
联系客户对应时间的副屏日志。

#3 - 2023-05-24 19:59 - 物联网测试组_CDTS 唐霞
- Status changed from NEED_INFO to RESOLVED

客户反馈：实车502车况有问题，待其他车辆上验证后在重新建票故先关闭此票
客户票已关闭，此票也同步关闭，实车验证复现后在重新提单

#4 - 2023-05-24 19:59 - 物联网测试组_CDTS 唐霞
- Status changed from RESOLVED to VERIFIED

#5 - 2023-05-24 19:59 - 物联网测试组_CDTS 唐霞
- Status changed from VERIFIED to CLOSED

Files			
新建文本文档 (2).7z	1.07 MB	2023-05-18	CDTS-TEST 周婷