

Status:	CLOSED	Start date:	2023-05-18
Priority:	High	Due date:	
Assignee:	CD TEST-方永红	% Done:	30%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0095
Resolution:	--	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Rarely	Fixed Version:	
Test Type:	Monkey Test	Root cause:	屏端内部发生异常，需要屏厂分析
Description			
【版本】03.02.0080.C101			
【VIN】HRYTTESTVINMGM468			
【操作】			
主屏执行压测：反复调节亮度			
副屏执行monkey测试			
【现象】			
2023.5.18 16:57左右发现			
1. 主屏黑屏，adb无法连接			
2. 副屏黑屏，adb可连接，getevent有输出			
3. 仪表只有背光			

History

- #1 - 2023-05-18 20:55 - CD FW 曹覃刚
- Category changed from CD-FW to BSP
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD BSP- 杜磊

Hi 杜磊

【日志】<https://ofs.human-horizons.com/#/download/index/YB67Oa1V4r4%3D>

000059_manual_00010_230518_150242.log:84:01-01 09:59:00.285 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)

000059_manual_00010_230518_150242.log:371:01-01 09:59:06.561 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)

000059_manual_00010_230518_150242.log:745:01-01 09:59:12.833 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)

000059_manual_00010_230518_150242.log:1099:01-01 09:59:19.117 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)

000059_manual_00010_230518_150242.log:1409:01-01 09:59:25.373 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)

000059_manual_00010_230518_150242.log:1711:01-01 09:59:31.649 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)

000059_manual_00038_230518_150606.log:1566:01-01 10:02:27.329 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(32)

000059_manual_00036_230518_150600.log:1467:01-01 10:02:21.073 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(32)

000059_manual_00026_230518_150531.log:808:01-01 10:01:49.773 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(32)

000059_manual_00002_230518_145756.log:218:01-01 09:54:17.605 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)
000059_manual_00002_230518_145756.log:706:01-01 09:54:23.865 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)
000059_manual_00002_230518_145756.log:1029:01-01 09:54:30.159 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)
000059_manual_00002_230518_145756.log:1347:01-01 09:54:36.449 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)
000059_manual_00002_230518_145756.log:1657:01-01 09:54:42.725 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(6)
000059_manual_00049_230518_150635.log:1211:01-01 10:02:58.673 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(32)
000059_manual_00029_230518_150535.log:1400:01-01 10:01:56.049 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(32)
000059_manual_00031_230518_150542.log:825:01-01 10:02:02.289 0 0 E DTC_Display: screen not ready(0), bl_sta(1), lvl(32)

看日志，屏幕硬件似乎没有正常链接，请帮忙分析，谢谢

- #2 - 2023-05-19 13:45 - CD BSP-杜磊
- Assignee changed from CD BSP-杜磊 to CDTS-TEST 周婷
 - % Done changed from 0 to 30
 - Root cause set to 屏端内部发生异常，需要屏厂分析

屏端内部发生异常，需要屏厂分析

- #3 - 2023-06-01 23:11 - CDTS-TEST 周婷
- Category changed from BSP to 依赖客户及其供应商解决

- #4 - 2023-06-25 11:28 - CDTS_TEST 王成
- Assignee changed from CDTS-TEST 周婷 to CD TEST-方永红

问题同IOVDEV-29385 主要原因是用电到达了电源限制，出现黑屏后无法恢复的情况，提高台架电流限制后未在复现，同时双方增加指令回读机制确保双方状态一致。

FSEM 110版增加了屏端状态的回读机制，跟踪测试

- #5 - 2023-07-11 16:29 - CDTS_TEST 王成
- Status changed from ASSIGNED to RESOLVED

客户已关闭BUG，FSEM 110版增加了屏端状态的回读机制

- #6 - 2023-07-11 16:29 - CDTS_TEST 王成
- Status changed from RESOLVED to VERIFIED

- #7 - 2023-07-11 16:29 - CDTS_TEST 王成
- Status changed from VERIFIED to CLOSED