

Figure - Bug #118101
IOVDEV-29303 【VC1】 【0094】 【台架】 【EE环境】 【副屏】 【display】 按下熄屏按钮，副屏熄屏后，7秒后副屏会自动打开

2023-05-19 14:33 - 物联网测试组_CDTs 唐霞

Status:	CLOSED	Start date:	2023-05-19
Priority:	High	Due date:	
Assignee:	物联网测试组_CDTs 唐霞	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	01.00.0095.c103
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	User Experience		
Description			
【环境信息】 EE环境			
【问题出现时间】 ：2023.5.19 10:46			
【前提条件】 ：			
1.副屏正常开机			
2.页面显示正常			
【操作步骤】 ：			
1、语音输入 ” 关闭副屏 “			
2、手动点击副屏，打开副屏			
【实际结果】 ：			
副屏显示7秒后自动熄屏			
【期望结果】 ：			
打开副屏后，未触发熄屏操作，不会自动熄屏			
【备注】 ：			
第974次开机			
日志链接： https://ofs.human-horizons.com/#/download/index/SjhATiKkY0Q%3D			
【应用版本】 ：			
【VIN号】 ：LJD8BC3F3P0000310			
【中控版本号】 ：03.02.0080.C101.03			
【副屏版本号】 ：01.00.0095.c103			

History

#1 - 2023-05-19 15:24 - CDTs-TEST 周婷

- Category set to CD-FW

#2 - 2023-05-19 17:45 - CD FW 曹覃刚

- Category changed from CD-FW to 依赖客户及其供应商解决
- Status changed from New to NEED_INFO
- Assignee changed from CD FW 曹覃刚 to 物联网测试组_CDTs 唐霞

Hi 唐霞

```
//收到中控指令熄灭屏幕
05-19 10:46:19.869 2281 5661 D RemoteControlService: After desEncrypt json is [{"type":"power","source":0,"token":"fKNz3ZfaRIngwKZ","value":"click"}]
05-19 10:46:19.876 1502 1502 I PowerManagerService: Powering off display group due to power_button (groupId= 0, uid= 1000)...
05-19 10:46:19.877 2281 2384 D RemoteControlService: Send message finished. direction: 16, messageType: 5, json:
{"source":0,"token":"fKNz3ZfaRIngwKZ","type":"power","value":true}

//手动点亮屏幕
05-19 10:46:32.105 1502 1704 I PowerManagerService: Powering on display group fromAsleep (groupId=0, uid=1000, reason=WAKE_REASON_POWER_BUTTON,
details=android.policy:POWER)...

//五秒后又收到中控指令，导致屏幕熄灭了
05-19 10:46:37.866 2281 5703 D RemoteControlService: After desEncrypt json is [{"type":"power","source":0,"token":"fKNz3ZfaRIngwKZ","value":"click"}]
05-19 10:46:37.873 1502 1502 I PowerManagerService: Powering off display group due to power_button (groupId= 0, uid= 1000)...
05-19 10:46:37.875 2281 2384 D RemoteControlService: Send message finished. direction: 16, messageType: 5, json:
{"source":0,"token":"fKNz3ZfaRIngwKZ","type":"power","value":true}
```

需要中控的同事帮忙分析下，五秒后发送power指令的原因

#3 - 2023-05-24 19:26 - 物联网测试组_CDTs 唐霞

- Status changed from NEED_INFO to RESOLVED

验证10次未复现。jira单已同步更新信息，该单已关闭

#4 - 2023-05-24 19:27 - 物联网测试组_CDTs 唐霞

- Status changed from RESOLVED to VERIFIED

#5 - 2023-05-24 19:27 - 物联网测试组_CDTs 唐霞

- Status changed from VERIFIED to CLOSED

Files

tlog_iov0201017500006162025411a2212290000000691_000933_0517162709.tar.gz	0.8 MB	2023-05-19	物联网测试组_CDTs 唐霞
tlog_iov0201017500006162025411a2212290000000691_000974_0519105134.tar.gz	69 MB	2023-05-19	物联网测试组_CDTs 唐霞