

Status:	CLOSED	Start date:	2023-05-22
Priority:	Normal	Due date:	2023-05-26
Assignee:	CD SYSTEM-夏旭	% Done:	10%
Category:	重启	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0100.c103
Resolution:	DUPLICATE	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	2023-05-26
Test Type:	ST	Root cause:	
Description			
【重启时间】：2023/5/20 14:00 ~ 5/22 08:30之间 【前提条件】：副屏上电 【操作步骤】 【前提条件】.副屏正常可以操作 1.执行monkey稳定性测试 【实际结果】 1.monkey停止运行，安卓系统重启 【期望结果】 1.副屏正常再跑monkey命令 【备注】： adb shell ps -ef grep system_server 发现system_server PID 9000+，怀疑system_srever被kill掉，安卓重启 日志地址： 【硬件版本号】： 【中控版本号】：03.02.0080.c101 【副屏版本号】：01.00.0100.c103			
Related issues:			
Related to Figure - Bug # 118128: 【IOVDEV-29625】【自动化测试】【稳...		CLOSED	2023-05-22

History

#1 - 2023-05-22 10:56 - CDTs_TEST 王成
- Severity changed from Normal to Critical
#2 - 2023-05-22 10:58 - CDTs_TEST 王成

Bug描述：

5/20号14：00部署稳定性测试

5/20号 08：30查看monkey停止运行，system_server PID 19000+，怀疑system_server被kill掉之后系统重启

【中控版本号】：未解中控屏幕，单接副屏

【副屏版本号】：01.00.0100.c103

#3 - 2023-05-22 11:02 - CDTS_TEST 王成

http://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118122-118121/5_22_%E5%89%AF%E5%B1%8F1.7z

#4 - 2023-05-22 11:05 - CDTS_TEST 王成

- Category changed from CD-FW to SYSTEM

- Assignee changed from CD FW 曹覃刚 to CD SYSTEM-夏旭

#5 - 2023-05-22 22:37 - CD SYSTEM-夏旭

- File 000022_persist_00000_230521_011229.log added

1. system_server 重启

android/frameworks/base/services/java/com/android/server/SystemServer.java

[sys.system_server.start_count]: [2]

000022_persist_00000_230521_011229.log:369:05-21 01:12:28.587 27916 27916 | system_server_start: [2,43645630,43645630]

2. 请上层AF分析

#6 - 2023-05-22 22:37 - CD SYSTEM-夏旭

- % Done changed from 0 to 10

#7 - 2023-05-22 22:38 - CD SYSTEM-夏旭

- Assignee changed from CD SYSTEM-夏旭 to CD FW 曹覃刚

#8 - 2023-05-23 20:08 - CDTS-TEST 周婷

- Category changed from SYSTEM to CD-FW

#9 - 2023-05-23 21:36 - CDTS_TEST 王成

- Fixed Version set to 2023-05-26

#10 - 2023-05-23 21:44 - CDTS_Test 吴诗雨

- Due date set to 2023-05-26

#11 - 2023-05-24 10:19 - CDTS-TEST 周婷

- Category changed from CD-FW to 重启

#12 - 2023-05-24 11:34 - CD FW 曹覃刚

- Status changed from New to ASSIGNED

- Assignee changed from CD FW 曹覃刚 to CD SYSTEM-夏旭

Hi 夏旭

如飞书语音沟通，请帮忙调查外部杀system_server的原因

另外在日志中发现屏端有电压异常和screen not ready的错误，不清楚会不会对当前问题产生影响

```
05-21 01:11:58.222 0 0 E [43615.264696] DTC_Display: Abnormal voltage: 0mV
05-21 01:12:06.815 0 0 E [43623.856642] DTC_Display: Abnormal voltage: 100mV
05-21 01:12:06.815 0 0 E [43623.856648] DTC_Display: screen not ready(0), bl_sta(1), lvi(78)
05-21 01:12:08.407 0 0 E [43625.448577] DTC_Display: screen not ready(0), bl_sta(1), lvi(78)
05-21 01:12:10.423 0 0 E [43627.464594] DTC_Display: screen not ready(0), bl_sta(1), lvi(78)
05-21 01:12:12.439 0 0 E [43629.480644] DTC_Display: screen not ready(0), bl_sta(1), lvi(82)
05-21 01:12:14.247 0 0 E [43631.288601] DTC_Display: screen not ready(0), bl_sta(1), lvi(1)
05-21 01:12:16.575 0 0 E [43633.616589] DTC_Display: screen not ready(0), bl_sta(1), lvi(1)

05-21 01:12:25.935 0 0 E : [43642.976795] Out of memory: Kill process 1526 (system_server) score 0 or sacrifice child
05-21 01:12:25.935 0 0 E : [43642.977171] Killed process 1526 (system_server) total-vm:21091636kB, anon-rss:0kB, file-rss:40428kB, shmem-rss:9164kB
oom_score_adj=-900
05-21 01:12:28.587 27916 27916 I system_server_start: [2,43645630,43645630]
```

#13 - 2023-05-24 20:21 - CD SYSTEM-夏旭
- Resolution changed from -- to DUPLICATE

与bug118126相同 #([https://share.thundersoft.com/redmine/issues/118126])

```
05-21 09:07:08.793 0 0 E : [70094.313803] Out of memory: Kill process 1539 (system_server) score 0 or sacrifice child
05-21 09:07:08.796 0 0 E : [70094.315833] Killed process 1539 (system_server) total-vm:21624184kB, anon-rss:0kB, file-rss:0kB, shmem-rss:8308kB
oom_score_adj=-90
```

#14 - 2023-05-24 20:25 - CD SYSTEM-胡兵
- Parent task set to #118126

#15 - 2023-05-24 20:32 - CD SYSTEM-夏旭
- Status changed from ASSIGNED to RESOLVED
- Parent task deleted (#118126)

#16 - 2023-06-02 17:12 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED

#17 - 2023-06-02 17:13 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
000022_persist_00000_230521_011229.log	249 KB	2023-05-22	CD SYSTEM-夏旭