

Status:	CLOSED	Start date:	2023-05-22
Priority:	High	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	AUDIO-FW	Estimated time:	0.00 hour
Target version:		Found Version:	【副屏版本号】：01.00.0095.C103 【中控版本号】：03.02.0080.C101.03_userdebug_2305121121
Need_Info:	--	Degrated:	--
Resolution:	WONTFIX	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		
Description			
【环境信息】：EE环境			
【问题出现时间】：2023/05/22 09:59 第44次开机			
【前提条件】：电源ON			
【操作步骤】：			
1、打开QQ音乐HD			
2、播放音乐			
3、拖动歌曲进度条，音量条			
【实际结果】			
拖动延迟，甚至无响应			
【期望结果】			
拖动流畅			
【备注】：			
【应用版本】：			
【硬件版本号】：不涉及			
【副屏版本号】：01.00.0095.C103			
【中控版本号】：03.02.0080.C101.03_userdebug_2305121121			
【中控VIN】HRYTTESTVINMGM403			
【第三方应用版本号】QQ音乐HD 5.2.0.133			
录屏&log： https://ofs.human-horizons.com/#/download/index/vOhmmeHwJB8%3D			

History

#1 - 2023-05-22 19:54 - CDTs_Test 吴诗雨

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118160

#2 - 2023-05-23 10:50 - Multimedia组-RD3_TSCD 梁卿山

HI 覃刚

当前分析：

从日志来看，我们发现调节音量时，中控都没有任何回复，音量调节全是失败；

我们判断当前和中控的连接出现了问题，导致了该问题。

000044_manual_00024_230522_130738.log:1143:05-22 13:07:44.188 1536 3522 D AS.AudioService: idcm_volume:==> adjustStreamMute: isStreamMute = false
000044_manual_00024_230522_130738.log:1190:05-22 13:07:44.226 1536 4778 D AS.AudioService: idcm_volume:setIDCMicroVolume(stream=3, index=14, calling=com.tencent.qqmusicpad) 设置音量
000044_manual_00024_230522_130738.log:1191:05-22 13:07:44.226 1536 4778 D AudioIDCMicroNegotiator: idcm_volume:setIDCMicroVolume
000044_manual_00024_230522_130738.log:1192:05-22 13:07:44.226 1536 4778 D AudioIDCMicroNegotiator: idcm_common:requestResult method = setVolume parameters = {"functionInfo":{"IDCM_VolumeValue_Media":"14"}}
000044_manual_00024_230522_130738.log:1193:05-22 13:07:44.226 1536 4778 I MicroServiceManager: requestResult(setVolume) parameters is{"functionInfo":{"IDCM_VolumeValue_Media":"14"}}.
000044_manual_00024_230522_130738.log:1196:05-22 13:07:44.230 2088 29532 D MicroService: Send message to IDCM:SocketMessageBean{businessData='21930', srcService='FSEM_AudioService', destService='IDCM_CarAudioService', messageType='0', uuid='1684732064226858379', payloadData={"srcService":"FSEM_AudioService","dstService":"IDCM_CarAudioService","messageType":0,"uuid":1684732064226858379,"methodName":"setVolume","parameters":{"functionInfo":{"IDCM_VolumeValue_Media":"14"}}}} 发送消息
000044_manual_00024_230522_130738.log:1230:05-22 13:07:44.826 1536 4778 D AudioIDCMicroNegotiator: idcm_volume:setIDCMicroVolume return null
未收到回复
000044_manual_00024_230522_130738.log:1231:05-22 13:07:44.826 1536 4778 W AS.AudioService: idcm_warn: fail to set Vol: 14, response: null
000044_manual_00024_230522_130738.log:1232:05-22 13:07:44.827 1536 4778 W AS.AudioService: idcm_warn: exception: java.lang.Exception: fail to set Vol: 14 设置音量失败
000044_manual_00024_230522_130738.log:1243:05-22 13:07:44.844 1536 4778 D AS.AudioService: idcm_volume:==> adjustStreamMute: isStreamMute = false
000044_manual_00024_230522_130738.log:1343:05-22 13:07:44.902 1536 4779 D AS.AudioService: idcm_volume:setIDCMicroVolume(stream=3, index=9, calling=com.tencent.qqmusicpad)
000044_manual_00024_230522_130738.log:1344:05-22 13:07:44.902 1536 4779 D AudioIDCMicroNegotiator: idcm_volume:setIDCMicroVolume
000044_manual_00024_230522_130738.log:1345:05-22 13:07:44.903 1536 4779 D AudioIDCMicroNegotiator: idcm_common:requestResult method = setVolume parameters = {"functionInfo":{"IDCM_VolumeValue_Media":"9"}}
000044_manual_00024_230522_130738.log:1346:05-22 13:07:44.903 1536 4779 I MicroServiceManager: requestResult(setVolume) parameters is{"functionInfo":{"IDCM_VolumeValue_Media":"9"}}.
000044_manual_00024_230522_130738.log:1347:05-22 13:07:44.905 2088 29541 D MicroService: Send message to IDCM:SocketMessageBean{businessData='21930', srcService='FSEM_AudioService', destService='IDCM_CarAudioService', messageType='0', uuid='1684732064903366191', payloadData={"srcService":"FSEM_AudioService","dstService":"IDCM_CarAudioService","messageType":0,"uuid":1684732064903366191,"methodName":"setVolume","parameters":{"functionInfo":{"IDCM_VolumeValue_Media":"9"}}}}
000044_manual_00024_230522_130738.log:1369:05-22 13:07:45.503 1536 4779 D AudioIDCMicroNegotiator: idcm_volume:setIDCMicroVolume return null

下一步

麻烦AF组分析一下，是否微服务和中控断开了，或者没有连接中控，谢谢！

#3 - 2023-05-23 10:51 - Multimedia组-RD3_TSCD 梁卿山
- Status changed from New to ASSIGNED
- Assignee changed from Multimedia组-RD3_TSCD 梁卿山 to CD FW 曹覃刚

#4 - 2023-05-23 16:42 - Multimedia组-RD3_TSCD 梁卿山
- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD FW 曹覃刚 to CDTS_Test 吴诗雨
- Resolution changed from -- to WONTFIX

HI 诗雨

和客户进行沟通后，发现是第三方问题，
华为平板也会复现该问题，所以是第三方应用问题，请关闭该问题。

#5 - 2023-05-23 16:49 - CDTS_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#6 - 2023-05-23 16:49 - CDTS_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

Files			
screen-20230522-130747.mp4	11.7 MB	2023-05-22	CDTS_Test 吴诗雨