

Status:	CLOSED	Start date:	2023-05-23
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	01.00.0095.c103
Need_Info:	--	Degrated:	--
Resolution:	INVALID	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Frequently	Root cause:	
Test Type:	ST		
Description			
环境信息】EE环境			
【问题出现时间】：20230522 19:18			
【前提条件】：副屏上电，局域网连接，网络正常			
【操作步骤】			
1.副屏打开华为应用中心；			
【实际结果】			
1.音量键会时不时弹出来；			
【期望结果】			
1.音量键不会弹出；			
【备注】：			
台架Log地址： https://ofs.human-horizons.com/#/download/index/RLQxInDEIAk%3D			
台架视频地址： https://ofs.human-horizons.com/#/download/index/vPdUIz0pDVE%3D			
【当前开机次数】：副屏第89次开机			
【应用版本】：高合EE 5.24.0			
【VIN】：HRYTTESTVINMGM401			
【硬件版本号】：/			
【中控版本号】：03.02.0082.C101			
【副屏版本号】：01.00.0095.c103			

#2 - 2023-05-23 13:41 - CD FW 曹覃刚
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD FW-廖涛

#3 - 2023-05-23 14:06 - CD FW-廖涛
- File 20230523-140450 added
- Category changed from CD-FW to 依赖客户及其供应商解决
- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD FW-廖涛 to CDTs_TEST 王成

■ Current conclusion
通过日志分析，在问题发生时收到了中控的音量同步命令，所以展示了音量调节条。见附件截图。

■ Next action
测试确认并同步客户。

#4 - 2023-05-23 14:14 - CDTs_TEST 王成

客户JIRA上的BUG已指派给测试，注明中控相关，待客户确认后再关闭BUG

#5 - 2023-06-03 13:38 - CD TEST-方永红
- Status changed from NEED_INFO to RESOLVED

6.3
已同步客户，客户确认是主副屏通信有问题，将在新版本上测试，先关闭

#6 - 2023-06-03 13:38 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED
- Resolution changed from -- to INVALID

#7 - 2023-06-03 13:38 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
bug12.mp4	32.1 MB	2023-05-23	CDTs_TEST 王成
20230523-140450	176 KB	2023-05-23	CD FW-廖涛