

Figure - Bug #118204

【IOVDEV-30065】内部】【VC1】【0095】【台架】【EE环境】【副屏】跑完monkey早上副屏黑屏，开机重启后桌面预置应用智联投屏、设置、搜狗输入法丢失

2023-05-24 11:00 - CDTs_TEST 王成

Status:	CLOSED	Start date:	2023-05-24
Priority:	High	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	100%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0095.c103
Resolution:	FIXED	Degraded:	No
Severity:	Critical	Verified Version:	
Reproducibility:	Frequently	Fixed Version:	2023-05-25
Test Type:	ST	Root cause:	编码问题
Description			
环境信息】EE环境 【问题出现时间】：20230524 08：56 【前提条件】：副屏上电，中控已连接，功放已连接 【操作步骤】 1.运行monkey bat脚本 【实际结果】 1.跑完monkey早上副屏黑屏，开机重启后桌面预置应用智联投屏、设置丢失 【期望结果】 1.副屏功能正常 【备注】： 【当前开机次数】：117 【应用版本】： 【硬件版本号】： VIN:HRYTTESTVINMGM401 【中控版本号】：03.02.0082.C101 【副屏版本号】：01.00.0095.c103			
Subtasks:			
Bug # 118213: 【IOVDEV-30065】内部】【VC1】【0095】【台架】【EE环境】【副屏】跑完monk...			CLOSED
Related issues:			
Related to Figure - Bug # 118132: 【IOVDEV-29558】内部】【VC1】...			CLOSED 2023-05-22

History

#1 - 2023-05-24 11:08 - CDTs_TEST 王成

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118204/118204

#2 - 2023-05-24 15:12 - CDTs_TEST 王成

- Due date set to 2023-05-26

#3 - 2023-05-24 16:30 - CD FW 曹覃刚

- Category changed from CD-FW to CD-APP

- Status changed from New to ASSIGNED

- Assignee changed from CD FW 曹覃刚 to CD APP-王营

Hi 王营

检查发生时间段内的日志，在头一天晚上八点多有卸载三方应用，但是并没有卸载问题描述中的应用
另外系统应用是无法卸载的，因此应该是Launcher中图标因为某些原因不见了，请帮忙检查，谢谢

FSEM_000116_0009_0523211237//logcat/000116_persist_00395_230523_204428.log:80:05-23 20:44:28.887 2514 2569 D PackageUpdatedTask: Removing app iconcom.tencent.qqmusic
FSEM_000116_0009_0523211237//logcat/000116_persist_00395_230523_204428.log:194:05-23 20:44:28.951 2514 2569 D PackageUpdatedTask: Removing app iconcom.ximalaya.ting.android
FSEM_000116_0009_0523211237//logcat/000116_persist_00394_230523_204427.log:945:05-23 20:44:28.504 2514 2569 D PackageUpdatedTask: Removing app iconcom.huawei.appmarket
FSEM_000116_0009_0523211237//logcat/000116_persist_00394_230523_204427.log:1295:05-23 20:44:28.585 2514 2569 D PackageUpdatedTask: Removing app iconcom.tencent.mm
FSEM_000116_0009_0523211237//logcat/000116_persist_00394_230523_204427.log:1777:05-23 20:44:28.753 2514 2569 D PackageUpdatedTask: Removing app iconcom.tuyoo.doudizhu.android3d.huawei
FSEM_000116_0009_0523211237//logcat/000116_persist_00394_230523_204427.log:1955:05-23 20:44:28.806 2514 2569 D PackageUpdatedTask: Removing app iconcom.cmcc.cmvideo
FSEM_000116_0009_0523211237//logcat/000116_persist_00394_230523_204427.log:2051:05-23 20:44:28.854 2514 2569 D PackageUpdatedTask: Removing app iconcom.qiyi.video

#4 - 2023-05-24 16:53 - CD APP-王营

- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD APP-王营 to CDTS_TEST 王成
- % Done changed from 0 to 100
- Resolution changed from -- to FIXED
- Degrated changed from -- to No
- Fixed Version set to 2023-05-25
- Root cause set to 编码问题

【当前状态】
已解决，待验证

【分析】
复现了此问题，Dock在文件夹移除过程中会出现此问题。
最后一个图标由于计算错误，导致添加到hotseat中失败。
解决方案是:修改位置获取计算方式，使满足添加条件。

【提交】

<https://dev.thundercomm.com/gerrit/c/general/platform/packages/apps/Launcher3/+201891>

#5 - 2023-06-02 18:47 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

6.2
近3个版本monkey未复现

先关闭

#6 - 2023-06-02 18:47 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files

video(88).mp4	2.09 MB	2023-05-24	CDTS_TEST 王成
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