

Figure - Bug #118213

Bug # 118204 (CLOSED): 【IOVDEV-30065】内部】【VC1】【0095】【台架】【EE环境】【副屏】跑完monkey早上副屏黑屏，开机重启后桌面预置应用智联投屏、设置、搜狗输入法丢失

【IOVDEV-30065】内部】【VC1】【0095】【台架】【EE环境】【副屏】跑完monkey早上副屏黑屏-与118100并票

2023-05-24 19:19 - CD BSP-杜磊

|                  |              |                   |            |
|------------------|--------------|-------------------|------------|
| Status:          | CLOSED       | Start date:       | 2023-05-24 |
| Priority:        | High         | Due date:         |            |
| Assignee:        | CDTS_TEST 王成 | % Done:           | 100%       |
| Category:        | 黑屏           | Estimated time:   | 0.00 hour  |
| Target version:  |              | Found Version:    | V95        |
| Need_Info:       | --           | Degrated:         | --         |
| Resolution:      | --           | Verified Version: |            |
| Severity:        | Normal       | Fixed Version:    |            |
| Reproducibility: | Frequently   | Root cause:       | 屏端供应商更新软件  |
| Test Type:       | ST           |                   |            |
| Description      |              |                   |            |

History

#1 - 2023-05-24 19:20 - CD BSP-杜磊

- Parent task set to #118204

#2 - 2023-05-24 19:50 - CD BSP-杜磊

- Status changed from New to ASSIGNED

从第116次开机中其中一份log分析，发现如下lcd DTC\_Dis相关错误，

FSEM\_000116\_0024\_0524044237/kernel/000116\_kernel\_00061\_230524\_041522.log

67:01-01 15:33:24.714 0 0 E DTC\_Display: screen not ready(0), bl\_sta(115), lvi(0)

129:01-01 15:33:37.629 0 0 E DTC\_Display: Abnormal voltage: 0mV

219:01-01 15:33:56.812 0 0 E DTC\_Display: Abnormal voltage: 0mV

258:01-01 15:34:03.253 0 0 E DTC\_Display: Abnormal voltage: 0mV

511:01-01 15:34:59.566 0 0 E DTC\_Display: Abnormal voltage: 0mV

775:01-01 15:36:03.858 0 0 E DTC\_Display: screen not ready(0), bl\_sta(115), lvi(0)

802:01-01 15:36:10.313 0 0 E DTC\_Display: Abnormal voltage: 0mV

803:01-01 15:36:10.313 0 0 E DTC\_Display: screen not ready(0), bl\_sta(115), lvi(0)

944:01-01 15:36:35.983 0 0 E DTC\_Display: Abnormal voltage: 0mV

1018:01-01 15:36:42.235 0 0 E DTC\_Display: screen not ready(0), bl\_sta(113), lvi(0)

1071:01-01 15:36:48.495 0 0 E DTC\_Display: screen not ready(0), bl\_sta(115), lvi(0)

1097:01-01 15:36:54.747 0 0 E DTC\_Display: Abnormal voltage: 0mV

1203:01-01 15:37:19.799 0 0 E DTC\_Display: Abnormal voltage: 0mV

1240:01-01 15:37:26.048 0 0 E DTC\_Display: Abnormal voltage: 0mV

1274:01-01 15:37:32.297 0 0 E DTC\_Display: screen not ready(0), bl\_sta(114), lvi(0)

1443:01-01 15:37:57.335 0 0 E DTC\_Display: Abnormal voltage: 0mV

1444:01-01 15:37:57.335 0 0 E DTC\_Display: screen not ready(0), bl\_sta(114), lvi(0)

1469:01-01 15:38:03.483 0 0 E DTC\_Display: screen not ready(0), bl\_sta(116), lvi(0)

1533:01-01 15:38:09.731 0 0 E DTC\_Display: screen not ready(0), bl\_sta(116), lvi(0)

1583:01-01 15:38:22.223 0 0 E DTC\_Display: Abnormal voltage: 0mV

1634:01-01 15:38:28.471 0 0 E DTC\_Display: Abnormal voltage: 0mV

1692:01-01 15:38:34.719 0 0 E DTC\_Display: Abnormal voltage: 0mV

1803:01-01 15:38:53.471 0 0 E DTC\_Display: Abnormal voltage: 0mV  
1855:01-01 15:39:06.007 0 0 E DTC\_Display: screen not ready(0), bl\_sta(116), lvl(0)  
1965:01-01 15:39:31.502 0 0 E DTC\_Display: screen not ready(0), bl\_sta(116), lvl(0)  
2018:01-01 15:39:44.352 0 0 E DTC\_Display: Abnormal voltage: 0mV

和之前屏端异常错误日志一致。

#3 - 2023-05-24 23:12 - CDTS-TEST 周婷

- Category set to 黑屏

#4 - 2023-05-29 10:55 - CD BSP-余霄

- Status changed from ASSIGNED to RESOLVED

- Assignee changed from CD BSP-余霄 to CDTS\_TEST 王成

- % Done changed from 0 to 100

- Root cause set to 屏端供应商更新软件

同118100，屏端电压问题。

#5 - 2023-06-25 17:36 - CDTS\_TEST 王成

- Subject changed from 【IOVDEV-30065】内部】【VC1】【0095】【台架】【EE环境】【副屏】跑完monkey早上副屏黑屏 to 【IOVDEV-30065】内部】【VC1】【0095】【台架】【EE环境】【副屏】跑完monkey早上副屏黑屏-与118100并票

- Status changed from RESOLVED to VERIFIED

#6 - 2023-06-25 17:36 - CDTS\_TEST 王成

- Status changed from VERIFIED to CLOSED