

Figure - Bug #118272
【IOVDEV-30306】 【内部】 【VC1】 【0100】 【台架】 【EE环境】 【副屏】 副屏早上正常待机，突然重启进入未激活引导模式，中控没有进行操作
2023-05-26 16:26 - CDTS_TEST 王成

Status:	CLOSED	Start date:	2023-05-26
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	01.00.0100.c103
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Critical	Fixed Version:	
Reproducibility:	Occasionally	Root cause:	Won't Fix
Test Type:	ST		
Description			
【环境信息】 EE环境 【问题出现时间】：20230525 09：04 【前提条件】：副屏上电；中控、功放已连接；副屏、中控时间一致 【操作步骤】 1.副屏正常待机 【实际结果】 1.副屏重启，进入未激活的引导模式 【期望结果】 1.正常待机 【备注】： 偶现问题 第一次遇到 第156次开机 日志、视频地址：https://ofs.human-horizons.com/#/download/index/ulrTcRuPHdA%3D 中控VIN号：HRYTTESTVINMGM817 【中控版本号】：03.02.0082.c101 【副屏版本号】：01.00.0100.c103			

History

#1 - 2023-05-26 16:30 - CDTS_TEST 王成

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118272/9.04%20100.7z

#2 - 2023-05-26 18:18 - CD SYSTEM-夏旭

1.请上层看一下，是否进入误调用，导致进入了recovery模式后，数据清除后，导致未激活引导模式，

./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000155_0559_0525084627/logcat/000155_persist_00245_700101_080010.log:381:

01-01 08:00:10.873 1211 1211 I SystemServiceManager: Starting com.android.server.recoveryssystem.RecoverySystemService\$Lifecycle
./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000155_0559_0525084627/logcat/000155_persist_00245_700101_080010.log:408:
01-01 08:00:10.886 1211 1211 I SystemServerTiming: OnBootPhase_100_com.android.server.recoveryssystem.RecoverySystemService\$Lifecycle
./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000155_0559_0525084627/logcat/000155_persist_00246_700101_080012.log:115:
05-16 02:39:30.012 1211 1211 I SystemServerTiming: OnBootPhase_200_com.android.server.recoveryssystem.RecoverySystemService\$Lifecycle
./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000155_0559_0525084627/logcat/000155_persist_00246_700101_080012.log:703:
05-16 02:39:30.449 1211 1211 I SystemServerTiming: OnBootPhase_480_com.android.server.recoveryssystem.RecoverySystemService\$Lifecycle

./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000154_0558_0525082214/logcat/000154_persist_00040_230525_081355.log:1086:
:05-25 08:13:57.604 813 2723 D [vendor.qti.bluetooth@1.0-uart](#)_controller: StartRecoveryStuckTimer: Stuck recovery timer started
./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000154_0558_0525082214/logcat/000154_persist_00917_230525_075955.log:1063:
:05-25 07:59:57.128 813 813 D [vendor.qti.bluetooth@1.0-uart](#)_controller: StopRecoveryStuckTimer: Stuck recovery timer Stopped
./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000155_0559_0525084627/kernel/000155_kernel_00064_700101_080009.log:132:
0:01-01 08:00:05.875 0 01 : EXT4-fs (sda2): recovery complete
./tlog_iov0201017500006162025411a2212290000000601_000156_0525090635/bk/FSEM_000155_0559_0525084627/logcat/000155_persist_00240_700101_080009.log:1347:
:01-01 08:00:05.875 0 01 : [1.118977] EXT4-fs (sda2): recovery complete

#3 - 2023-05-26 18:19 - CD SYSTEM-夏旭

- Status changed from New to ASSIGNED

- Assignee changed from CD SYSTEM-夏旭 to CD FW 曹覃刚

Hi 覃刚：

你们看一下，是否上层误调用导致进入recovery模式了

#4 - 2023-05-26 18:51 - CD FW-廖涛

- Category changed from BSP to 依赖客户及其供应商解决

- Status changed from ASSIGNED to NEED_INFO

- Assignee changed from CD FW 曹覃刚到 CDTs_TEST 王成

■ Current conclusion

通过分析日志，副屏收到重启信号执行了重启，副屏没有通过中控进行激活，而是通过工厂模式跳过激活，所以重启后再次进入了激活引导界面，属于正常现象。

重启相关日志：

05-25 09:04:01.622 2336 2520 D ProtectUartService: received uart notify mpu to shutdown

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:71:05-25 09:04:01.649 1211 1549 D ShutdownThread: Notifying thread to start shutdown longPressBehavior=5

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:72:05-25 09:04:01.651 1211 1549 D ShutdownThread: Attempting to use SysUI shutdown UI

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:73:05-25 09:04:01.652 1211 1549 D ShutdownThread: SysUI handling shutdown UI

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:79:05-25 09:04:01.662 1211 9184 I ShutdownThread: Logging pre-reboot information...

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:82:05-25 09:04:01.664 1211 9184 I ShutdownThread: Sending shutdown broadcast...

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:117:05-25 09:04:01.750 1211 9184 I ShutdownThread: Shutting down activity manager...

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:293:05-25 09:04:01.989 1211 9184 I ShutdownThread: Shutting down package manager...

FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:296:05-25 09:04:01.998 1211 9197 I ShutdownThread: Waiting for Radio...
FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:297:05-25 09:04:01.998 1211 9197 I ShutdownThread: Radio shutdown complete.
FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:298:05-25 09:04:01.998 1211 9184 I ShutdownThread: Shutdown critical subsyslist
is :SDX55M :
FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:299:05-25 09:04:01.998 1211 9184 I ShutdownThread: Waiting for a maximum of
10000ms
FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:300:05-25 09:04:01.998 1211 9184 I ShutdownThread: Vendor subsystem(s)
shutdown successful
FSEM_000156_0561_0525090427/logcat/000155_persist_00269_230525_090359.log.ing:314:05-25 09:04:02.501 1211 9184 I ShutdownThread: Performing low-level
shutdown...

■ Next action
测试确认并同步客户。

#5 - 2023-05-30 14:21 - 物联网测试组_TSCD 王维
- Status changed from *NEED_INFO* to *RESOLVED*
- Root cause set to *Won't Fix*

#6 - 2023-05-30 14:21 - 物联网测试组_TSCD 王维
- Status changed from *RESOLVED* to *VERIFIED*

#7 - 2023-05-30 14:22 - 物联网测试组_TSCD 王维
- Status changed from *VERIFIED* to *CLOSED*