

Status:	CLOSED	Start date:	2023-05-26
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	LC	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0100.c103
Resolution:	--	Degrated:	--
Severity:	Normal	Verified Version:	
Reproducibility:	Frequently	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【环境信息】EE环境 【问题出现时间】：20230526 16：19 【前提条件】：副屏上电；中控、功放已连接；副屏、中控时间一致，蓝牙耳机设备已连接 【操作步骤】 1.副屏与蓝牙耳机连接中，正常播放QQ音乐 【实际结果】 1.副屏突然自动关闭蓝牙，停止播放音乐 【期望结果】 1.蓝牙不会自动关闭，音乐一直正常播放 【备注】： 偶现问题 第一次遇到 第162次开机 蓝牙设备型号：安卓蓝牙耳机设备 日志、视频地址：https://ofs.human-horizons.com/#/download/index/WW33vmdhRYE%3D 中控VIN号：HRYTTESTVINMGM817 【中控版本号】：03.02.0082.c101 【副屏版本号】：01.00.0100.c103			

History

#1 - 2023-05-26 18:15 - CDTS_TEST 王成

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118280/16.19%20.7z

#2 - 2023-05-30 17:33 - 短距组_SSRDCNJ 蒋俊杰

05-26 16:19:02 Disabled due to APPLICATION_REQUEST by com.android.systemui

05-26 16:19:02.487 1000 1526 20452 D BluetoothManagerService: disable(com.android.systemui): mBluetooth = android.bluetooth.IBluetooth\$Stub\$Proxy@f7234f9
mBinding = false

【结论】：日志显示是systemui关闭了蓝牙，非蓝牙端问题，
【下一步计划】：需要测试确认是否误触，或systemui分析为何触发关闭。

#3 - 2023-05-31 09:45 - CD LC 陶洪普
- Status changed from New to NEED_INFO
- Assignee changed from CD LC 陶洪普 to CDTS_TEST 王成

Hi,

如上一条Comment分析，Bluetooth失败SystemUI关闭，分析是碰到了关闭Bluetooth界面。非Bug

BluetoothManagerService: disable(com.android.systemui)

请确认，谢谢！

#4 - 2023-05-31 21:26 - CDTS_TEST 王成
- Status changed from NEED_INFO to ASSIGNED
- Assignee changed from CDTS_TEST 王成 to CD LC 陶洪普

客户反馈：当时没有碰到副屏蓝牙设置，是正常连接蓝牙耳机情况，副屏没有触碰

#5 - 2023-06-05 16:11 - CD LC 陶洪普
- Assignee changed from CD LC 陶洪普 to CD FW 曹覃刚

Hi

在comment #2中分析

05-26 16:19:02 Disabled due to APPLICATION_REQUEST by com.android.systemui
05-26 16:19:02.487 1000 1526 20452 D BluetoothManagerService: disable(com.android.systemui): mBluetooth = android.bluetooth.IBluetooth\$Stub\$Proxy@f7234f9
mBinding = false

从日志看在 16:19分, 蓝牙被systemUI关闭了(disable(com.android.systemui)), 但是客户反馈他们没有操作屏幕.
请帮忙从systemUi看一下,是否有其他异常点? systemUI的操作除了用户触发还有可能其他方式会触发吗?

谢谢!

#6 - 2023-06-05 16:44 - CD FW 曹覃刚
- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD FW 曹覃刚 to CDTS_TEST 王成

Hi 王成

日志显示，是人为点击关闭了蓝牙，请再次与客户确认勒，谢谢

000162_manual_00004_230526_161837.log:1649: 05-26 16:19:02.387 1849 1849 D ViewTouchDebug: mView :

com.android.systemui.statusbar.phone.NotificationShadeWindowView{7930cf4 V.E..... D 0,0-2560,1080}Receive event : MotionEvent { action=ACTION_DOWN, actionButton=0, id=0, x=1531.0, y=579.0, toolType=TOOL_TYPE_FINGER, buttonState=0, classification=NONE, metaState=0, flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3316353, downTime=3316353, deviceId=3, source=0x5002, displayId=0, eventId=233233187 }

000162_manual_00004_230526_161837.log:1662: 05-26 16:19:02.458 1849 1849 D ViewTouchDebug: mView :

com.android.systemui.statusbar.phone.NotificationShadeWindowView{7930cf4 V.E..... 0,0-2560,1080}Receive event : MotionEvent { action=ACTION_UP, actionButton=0, id=0, x=1531.0, y=579.0, toolType=TOOL_TYPE_FINGER, buttonState=0, classification=NONE, metaState=0, flags=0x0, edgeFlags=0x0, pointerCount=1, historySize=0, eventTime=3316427, downTime=3316353, deviceId=3, source=0x5002, displayId=0, eventId=1061422438 }

//x=1531.0, y=579.0, 点击了控制中心，看坐标，就是蓝牙组件的位置

000162_manual_00004_230526_161837.log:1665: 05-26 16:19:02.487 1526 20452 D BluetoothManagerService: disable(com.android.systemui): mBluetooth = android.bluetooth.IBluetooth\$Stub\$Proxy@f7234f9 mBinding = false

Found 5 matches for "05-26 16:19:02.487|systemui".

//蓝牙关闭

#7 - 2023-06-17 19:10 - CDTS_TEST 王成

- Status changed from NEED_INFO to RESOLVED

#8 - 2023-06-17 19:10 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

#9 - 2023-06-25 16:34 - CDTS_TEST 王成

- Status changed from VERIFIED to CLOSED