

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |               |                   |                         |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------------|-------------------------|
| Status:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | CLOSED        | Start date:       | 2023-05-27              |
| Priority:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Normal        | Due date:         |                         |
| Assignee:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | CDTS_Test 吴诗雨 | % Done:           | 0%                      |
| Category:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | LC            | Estimated time:   | 0.00 hour               |
| Target version:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |               | Found Version:    | 【中控版本号】：03.02.0082.c101 |
| Need_Info:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | --            | Degrated:         | --                      |
| Resolution:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | INVALID       | Verified Version: |                         |
| Severity:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Normal        | Fixed Version:    |                         |
| Reproducibility:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Occasionally  | Root cause:       | 分析是耳机问题，耳机未发起重连。        |
| Test Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ST            |                   |                         |
| Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |               |                   |                         |
| <p>【环境信息】EE环境</p> <p>【问题出现时间】：20230527 14：27</p> <p>【前提条件】：副屏上电；中控、功放已连接；副屏、中控时间一致，蓝牙耳机之前已连接，耳机已激活</p> <p>【操作步骤】</p> <p>1.点击打开副屏蓝牙</p> <p>【实际结果】</p> <p>1.蓝牙无法进行重连，点击也没有反应</p> <p>【期望结果】</p> <p>1.正常进行连接</p> <p>【备注】：</p> <p>偶现问题 10次大概1、2次</p> <p>第163次开机</p> <p>蓝牙设备型号 安卓蓝牙耳机设备</p> <p>日志、视频地址：<a href="https://ofs.human-horizons.com/#!/download/index/t66kT44pgUg%3D">https://ofs.human-horizons.com/#!/download/index/t66kT44pgUg%3D</a></p> <p>中控VIN号：HRYTTESTVINMGM817</p> <p>【中控版本号】：03.02.0082.c101</p> <p>【副屏版本号】：01.00.0100.c103</p> |               |                   |                         |

|                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------|
| History                                                                                                                         |
| #1 - 2023-05-27 15:37 - CDTs_Test 吴诗雨                                                                                           |
| 日志下载中，稍后上传                                                                                                                      |
| #2 - 2023-05-27 15:48 - CDTs_Test 吴诗雨                                                                                           |
| <a href="ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118307">ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118307</a> |

文件原名：13.27 100版本 副屏偶现与蓝牙耳机设备重连，无法进行重连情况

#3 - 2023-05-30 17:30 - 短距组\_SSRDCNJ 蒋俊杰

【结论】：page timeout,现有log无法继续分析，需要air log  
【下一步计划】：重连应该不需要手动点击，耳机开盒，由耳机发起连接请求。

#4 - 2023-06-01 11:04 - CD LC 陶洪普  
- File 118307-20230530.png added

#5 - 2023-06-01 11:07 - CD LC 陶洪普  
- Status changed from New to NEED\_INFO  
- Assignee changed from CD LC 陶洪普 to CDTs\_Test 吴诗雨

Hi

请确认上一条Comment.  
page timeout,现有log无法继续分析，需要air log

|                      |                                                                            |                                                                          |    |
|----------------------|----------------------------------------------------------------------------|--------------------------------------------------------------------------|----|
| 13:27:42.505 280 000 | HCI Create Connection (34:9F:F4:45:0F:AA, Allow Switch=Yes) * Page Timeout | Master: "Host" Unknown BD_ADDR <-> Slave: 4C:34:10:4B:26:51 (Resolvable) | OK |
| 13:27:42.505 280 000 | → HCI Create Connection (34:9F:F4:45:0F:AA, Allow Switch=Yes)              | Master: "Host" Unknown BD_ADDR <-> Slave: 4C:34:10:4B:26:51 (Resolvable) | OK |
| 13:27:42.506 012 000 | ↔ HCI Command Status (Success, Command=Create Connection)                  | Master: "Host" Unknown BD_ADDR <-> Slave: 4C:34:10:4B:26:51 (Resolvable) | OK |
| 13:27:47.675 440 000 | ↔ HCI Connection Complete (Page Timeout, 34:9F:F4:45:0F:AA)                | Master: "Host" Unknown BD_ADDR <-> Slave: 4C:34:10:4B:26:51 (Resolvable) | OK |

1. 提供耳机型号
  2. 确认对比机数据，如果对比机无此现象，在副屏上抓起tlog和air log（BT抓包仪）信息
  3. 录像时固定位置，屏幕，外设的状态，操作都在视频内
- 谢谢！

#6 - 2023-06-01 17:04 - SZTS\_TEST 邹涛

在106版本上验证20次未复现

#7 - 2023-06-09 20:29 - CDTs\_Test 吴诗雨  
- Status changed from NEED\_INFO to ASSIGNED  
- Assignee changed from CDTs\_Test 吴诗雨 to CD LC 陶洪普

客户回复：已在106版本复现，麻烦分析一下，谢谢  
日志与视频已上传：[http://cdiot@192.168.87.46/Pre\\_figure/Test\\_Log/Bug\\_118307/6.3\\_106\\_14.51.7z](http://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118307/6.3_106_14.51.7z)

#8 - 2023-06-14 14:05 - 短距组\_SSRDCNJ 蒋俊杰

当前进展：  
最新的log中，录屏的现象是i12耳机没有回连成功，在副屏侧点击该设备名称主动连接是成功的。log中没有看到耳机发起HCI连接，因此这题为该耳机的问题  
设备信息：0x34-9f-f4-45-0f-aa，i12  
//副屏侧点击设备名称连接成功  
222 Command 0x0405 Create\_Connection 13 17 00:00:19.255728 2023/6/3 14:51:24.025021

|     |       |        |                     |                |         |    |    |                 |                          |
|-----|-------|--------|---------------------|----------------|---------|----|----|-----------------|--------------------------|
| 223 | Event | 0x0405 | Create_Connection   | Command Status | Success | 4  | 7  | 00:00:00.009838 | 2023/6/3 14:51:24.034859 |
| 230 | Event |        | Connection Complete | Success        | 0x0003  | 11 | 14 | 00:00:01.329602 | 2023/6/3 14:51:25.370153 |

下一步：  
耳机问题，建议评估不解

- #9 - 2023-06-14 16:42 - CD LC 陶洪普
- Status changed from ASSIGNED to RESOLVED
  - Assignee changed from CD LC 陶洪普 to CDTS\_Test 吴诗雨
  - Resolution changed from -- to INVALID
  - Root cause set to 分析是耳机问题，耳机未发起重连。

已更新JIRA，判断是耳机侧问题。

- #10 - 2023-07-13 15:25 - CDTS\_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

- #11 - 2023-07-13 15:26 - CDTS\_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

| Files               |        |            |           |
|---------------------|--------|------------|-----------|
| 118307-20230530.png | 153 KB | 2023-06-01 | CD LC 陶洪普 |