

Figure - Bug #118309

【IOVDEV-30927】【VC1】【0100】【实车】【EE环境】【副屏】【相册】播放时拖拽进度条，再点击播放无反应

2023-05-27 16:30 - CDTs_TEST 王成

Status:	CLOSED	Start date:	2023-05-27
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0100.c103
Resolution:	--	Degrated:	--
Severity:	Normal	Verified Version:	
Reproducibility:	Frequently	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【环境信息】EE环境 【问题出现时间】：20230526 15:29 【前提条件】：副屏上电 【操作步骤】 1.相册播放视频中，来回拖拽进度条再点播放按钮 【实际结果】 1.视频无反应 【期望结果】 1.视频可以播放 【应用版本】 【VIN号】：LJD8BC3F1P0000306 【中控版本号】：03.02.0082.x101 【副屏版本号】：01.00.0100.c103			

History

#1 - 2023-05-27 16:53 - CD FW 曹覃刚

- Category changed from CD-FW to CD-APP

- Status changed from New to ASSIGNED

- Assignee changed from CD FW 曹覃刚 to CD APP-王营

#2 - 2023-05-27 19:06 - CD APP-王营

【状态】

本地测试MP4和AVI无法复现此问题

1、客户确认中：

是否链接中控；播放视频的格式是什么

【下一步】

待反馈后分析

- #3 - 2023-05-29 09:47 - CD APP-王营
- Status changed from ASSIGNED to NEED_INFO
 - Assignee changed from CD APP-王营 to CDTS_TEST 王成
- #4 - 2023-05-30 13:44 - 物联网测试组_TSCD 王维
- File King_Kong_320x240_mpeg2.mpg added
 - File King_Kong_704x576_mpeg2.mpg added
 - Assignee changed from CDTS_TEST 王成 to CD APP-王营

播放视频文件已同步

- #5 - 2023-05-30 14:14 - CD APP-王营
- Status changed from NEED_INFO to ASSIGNED
 - Assignee changed from CD APP-王营 to CD APP-王宏

- #6 - 2023-05-30 18:04 - CD APP-王宏
- Status changed from ASSIGNED to NEED_INFO
 - Assignee changed from CD APP-王宏 to CDTS_TEST 王成

■ Current conclusion

分析完毕

■ My analysis

由于原生播放器的解码能力有限，该视频不支持拖动。
且在新版本中已不支持该格式的播放，会提示用户不支持该视频播放。

■ Next action

请关闭此条issue

- #7 - 2023-06-02 18:10 - CD TEST-方永红
- Status changed from NEED_INFO to RESOLVED

- #8 - 2023-06-02 18:10 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED

- #9 - 2023-06-02 18:10 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
相册-播放按钮.mp4	6.38 MB	2023-05-27	CDTS_TEST 王成
tlog_iov0201017500006162025411a2212290000000561_000779_0526153038.tar.gz	3.34 MB	2023-05-27	CDTS_TEST 王成
King_Kong_320x240_mpeg2.mpg	29.5 MB	2023-05-30	物联网测试组_TSCD 王维
King_Kong_704x576_mpeg2.mpg	38.9 MB	2023-05-30	物联网测试组_TSCD 王维