

Figure - Bug #118369

测试 Test-ST # 114575 (New): V5.0功能测试票

测试 Test-ST # 114577 (New): Launcher/SystemUI

【AF】【EVT3】【系统】低概率出现，系统界面无响应

2023-05-30 18:23 - 物联网测试组_CDTS 唐霞

Status:	CLOSED	Start date:	2023-05-30
Priority:	High	Due date:	
Assignee:	物联网测试组_CDTS 唐霞	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:		Found Version:	FlatBuild_HH_MCE_FSE.M.R.user.01.00.0106C104(X
Need_Info:	TEST	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Rarely	Root cause:	
Test Type:	Release Test		

Description

【测试步骤】
设备未连接中控，在桌面上一次打开已安装应用

【预期结果】
应用可正常打开

【测试结果】
出现1次，系统界面无响应

History

- #1 - 2023-05-30 19:14 - CD FW 曹覃刚
- Status changed from New to NEED_INFO
 - Assignee changed from CD FW 曹覃刚 to 物联网测试组_CDTS 唐霞
 - Need_Info changed from -- to TEST

Hi 唐霞

目前提供的日志是logcat抓取的，没有trace文件
请帮助抓一下历史日志勒，需要包含ANR的trace
飞书已同步沟通

#2 - 2023-05-30 20:05 - CD FW 曹覃刚

Hi 唐霞

05-30 16:45:02.815 1496 1861 E AS.AudioService: Audioserver died.
05-30 16:46:30.950 1496 1861 E AS.AudioService: Audioserver died.
05-30 16:50:07.520 1496 1861 E AS.AudioService: Audioserver died.

这个问题与 #117780 一致，没有链接中控外放导致发生一些ANR

请链接中控外放测试，谢谢

#3 - 2023-06-01 18:44 - 物联网测试组_CDTS 唐霞

- Status changed from NEED_INFO to RESOLVED

连接中控未出现该问题，关闭问题单

#4 - 2023-06-01 18:45 - 物联网测试组_CDTS 唐霞

- Status changed from RESOLVED to VERIFIED

#5 - 2023-06-01 18:45 - 物联网测试组_CDTS 唐霞

- Status changed from VERIFIED to CLOSED

Files

530卡顿.7z	3.47 MB	2023-05-30	物联网测试组_CDTS 唐霞
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