

Status:	CLOSED	Start date:	2023-05-31
Priority:	Normal	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0100.C103
Resolution:	--	Degrated:	--
Severity:	Normal	Verified Version:	
Reproducibility:	Frequently	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【环境信息】：EE环境			
【问题出现时间】：20230531 13:54、14：10，第176次开机			
https://ofs.human-horizons.com/#/download/index/PIXZwuzzscs%3D			
【前提条件】：副屏已安装高德地图、迅捷音频转化器			
【操作步骤】：1.长按应用-应用信息-应用卸载			
【实际结果】：等约10s,应用图标消失			
【期望结果】卸载后应用图标立刻消失			
【备注】：			
【硬件版本号】：/			
【副屏版本号】：01.00.0100.C103			
【中控版本号】：03.02.0086.C102.03_userdebug_2305271506			
【VIN】HRYTTESTVINMGM403			

History

#1 - 2023-05-31 15:55 - CDTs_TEST 王成

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118393/tlog_iov0201017500006162025411a2212290000000771_000176_0531140950.tar.gz

#2 - 2023-05-31 16:10 - CD FW 曹覃刚

- Category changed from CD-FW to CD-APP

- Status changed from New to ASSIGNED

- Assignee changed from CD FW 曹覃刚 to CD APP-王营

#3 - 2023-05-31 16:35 - CD APP-王营

- Assignee changed from CD APP-王营 to CD APP-王宏

Hi 王宏

请确认一下当前卸载流程和卸载现象，基于当前实现是否有优化空间。

#4 - 2023-05-31 18:19 - CD APP-王宏

- Status changed from ASSIGNED to NEED_INFO

- Assignee changed from CD APP- 王宏 to CDTS_TEST 王成

■ Current conclusion

分析完毕

■ My analysis

根据视频2反应的时间点来看在 14:08:50 到 14:09:05 之间，搜索该时间段内卸载的包名 com.hudun.audioconverter 发现

// 14:08:51.056 点击卸载的时间

```
kernel/000176_kernel_00000_230531_140057.log:1302:05-31 14:08:51.056 0 0 I [16159.736892] sdcardfs: removing com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1369:05-31 14:08:51.713 1528 1528 W WifiService: Couldn't get PackageInfo for package:com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1370:05-31 14:08:51.715 1528 1528 D WifiService: Remove settings for package:com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1371:05-31 14:08:51.715 1528 1528 I GameManagerService: Disabling downscale for com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1372:05-31 14:08:51.715 1528 1797 D WifiConfigManager: Remove all networks for app ApplicationInfo{35d2b16
com.hudun.audioconverter}
logcat/000176_manual_00028_230531_140824.log:1385:05-31 14:08:51.726 1528 1528 I Telecom : CarModeTracker: Package com.hudun.audioconverter is not tracked.:
SSH.oR@AHI
logcat/000176_manual_00028_230531_140824.log:1387:05-31 14:08:51.727 30392 30392 I PackageReceiver: not daemon app or action is null : com.hudun.audioconverter,
action : android.intent.action.PACKAGE_REMOVED
logcat/000176_manual_00028_230531_140824.log:1396:05-31 14:08:51.731 1528 1528 W WifiService: Couldn't get PackageInfo for package:com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1397:05-31 14:08:51.731 1528 1528 D WifiService: Remove settings for package:com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1398:05-31 14:08:51.731 1528 1528 I notification_cancel_all: [1000,1528,com.hudun.audioconverter,0,0,0,5,NULL]
logcat/000176_manual_00028_230531_140824.log:1399:05-31 14:08:51.731 1528 1528 I ConditionProviders: Disallowing condition provider com.hudun.audioconverter
(userSet: true)
logcat/000176_manual_00028_230531_140824.log:1411:05-31 14:08:51.737 6998 6998 D a71_ads_client: pack unistall :com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1422:05-31 14:08:51.746 1528 1797 I PasspointManager: No app ops listener found for com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1423:05-31 14:08:51.746 1528 1797 D WifiConfigManager: Remove all networks for app ApplicationInfo{b18127f
com.hudun.audioconverter}
logcat/000176_manual_00028_230531_140824.log:1442:05-31 14:08:51.748 30392 30392 I PackageReceiver: not daemon app or action is null : com.hudun.audioconverter,
action : android.intent.action.PACKAGE_REMOVED
logcat/000176_manual_00028_230531_140824.log:1449:05-31 14:08:51.756 1528 1797 I PasspointManager: No app ops listener found for com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1463:05-31 14:08:51.757 17033 17033 D a71_ads_client: Pack removed : com.hudun.audioconverter
logcat/000176_manual_00028_230531_140824.log:1567:05-31 14:08:51.781 17033 17033 D a71_ads_client: pack unistall :com.hudun.audioconverter
// 14:09:04.579 Launcher收到卸载反馈的时间
logcat/000176_manual_00030_230531_140855.log:1588:05-31 14:09:04.579 2499 2499 D Launcher.Model: package removed received com.hudun.audioconverter
logcat/000176_manual_00030_230531_140855.log:1603:05-31 14:09:04.580 2499 2499 D PackageUpdatedTask: PackageUpdatedTask constructor:
op=3,user=UserHandle{0},packages=[com.hudun.audioconverter]
logcat/000176_manual_00030_230531_140855.log:1616:05-31 14:09:04.580 2499 2574 D PackageUpdatedTask: Removing app iconcom.hudun.audioconverter
logcat/000176_manual_00030_230531_140855.log:1617:05-31 14:09:04.587 2499 2574 D ModelWriter: removing items from db com.hudun.audioconverter
```

而在该时间段内还发现了

ActivityManager: Killing 21432:com.kugou.android.auto/u0a143 (adj 999): empty #31

ActivityManager: Killing 12840:com.ss.android.ugc.aweme.push/u0a160 (adj 935): empty #31

以及大量的

lowmemorykiller: Ignoring pressure since per-zone watermarks ok

■ Next action

推测可能是内存不够，影响了系统的处理效率。

由于只提供了短时间内的日志，不能具体分析出是不是内存原因，

需要提供一下现场是否有启动什么大型的应用，游戏，或者启动了大量的应用的情况

另外，如果可以复现，可否提供一下 adb shell top 执行后的截图，方便排查

#5 - 2023-06-03 13:56 - CD TEST-方永红

- File top.mp4 added
- File xiezaiapp.gz added
- Status changed from NEED_INFO to ASSIGNED
- Assignee changed from CDTS_TEST 王成 to CD APP-王宏

#6 - 2023-06-05 19:58 - CD APP-王宏

- Status changed from ASSIGNED to NEED_INFO

■ Current conclusion

分析完毕

■ My analysis

新添加的内容没有可用信息。

■ Next action

这边无法复现，请将造成这种情况的前置操作描述一下

#7 - 2023-06-05 19:58 - CD APP-王宏

- Assignee changed from CD APP-王宏 to CD TEST-方永红

#8 - 2023-07-17 16:57 - CDTS_TEST 王成

- Status changed from NEED_INFO to RESOLVED

客户产品回复：可维持现状

#9 - 2023-07-17 16:57 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

#10 - 2023-07-17 16:57 - CDTS_TEST 王成

- Status changed from VERIFIED to CLOSED

Files			
screen-20230531-135357.mp4	7.61 MB	2023-05-31	CDTS_TEST 王成
screen-20230531-140913.mp4	4.52 MB	2023-05-31	CDTS_TEST 王成
top.mp4	46 MB	2023-06-03	CD TEST-方永红
xiezaiapp.gz	7.13 MB	2023-06-03	CD TEST-方永红