

|                                                                 |              |                   |                |
|-----------------------------------------------------------------|--------------|-------------------|----------------|
| Status:                                                         | CLOSED       | Start date:       | 2023-05-31     |
| Priority:                                                       | Normal       | Due date:         |                |
| Assignee:                                                       | CDTS_TEST 王成 | % Done:           | 0%             |
| Category:                                                       | 依赖客户及其供应商解决  | Estimated time:   | 0.00 hour      |
| Target version:                                                 |              | Found Version:    | 01.00.100.c103 |
| Need_Info:                                                      | --           | Degrated:         | --             |
| Resolution:                                                     | --           | Verified Version: |                |
| Severity:                                                       | Normal       | Fixed Version:    |                |
| Reproducibility:                                                | Frequently   | Root cause:       |                |
| Test Type:                                                      | ST           |                   |                |
| Description                                                     |              |                   |                |
| 环境信息】EE环境                                                       |              |                   |                |
| 【问题出现时间】：20230530 14.01                                         |              |                   |                |
| 【前提条件】：副屏上电                                                     |              |                   |                |
| 连接中控、时间与中控时间同步                                                  |              |                   |                |
| 网络连接情况正常                                                        |              |                   |                |
| 执行monkey稳定性测试-edge浏览器显示多个web页                                   |              |                   |                |
| 【操作步骤】                                                          |              |                   |                |
| 1.副屏点击edge浏览器-显示edge浏览器web页，上划显示副屏桌面                            |              |                   |                |
| 2.点击副屏设置页，点击显示选项修改文字大小，拖动字体修改精度条                                |              |                   |                |
| 3上划副屏打开edge浏览器                                                  |              |                   |                |
| 【实际结果】                                                          |              |                   |                |
| 1.副屏切换文字大小选项,拖动文字大小进度，上划进程，显示副屏桌面，打开edge浏览器，edge浏览器显示闪退         |              |                   |                |
| 【期望结果】                                                          |              |                   |                |
| 1.副屏切换文字大小选项,拖动文字大小进度，上划进程，显示副屏桌面，打开edge浏览器，edge浏览器正常显示页面数据，无闪退 |              |                   |                |
| 【备注】：                                                           |              |                   |                |
| 硬件版本号】：                                                         |              |                   |                |
| 【edge浏览器版本】：105.0.1343.50                                       |              |                   |                |
| 【当前开机次数】：副屏当前开机第147次                                            |              |                   |                |
| 【中控版本号】：03.02.0086.C102                                         |              |                   |                |
| 【副屏版本号】：01.00.100.c103                                          |              |                   |                |
| IDCM VIN：HRYTTESTVINMGM402                                      |              |                   |                |
| 概率：偶像问题只出现一次，此问题不好复现，无视频                                        |              |                   |                |

History

#1 - 2023-05-31 19:02 - CDTS\_TEST 王成

[http://cdiot@192.168.87.46/Pre\\_figure/Test\\_Log/118400/118400](http://cdiot@192.168.87.46/Pre_figure/Test_Log/118400/118400)

#2 - 2023-05-31 19:27 - CD FW 曹覃刚

- Category changed from CD-FW to 依赖客户及其供应商解决
- Status changed from New to NEED\_INFO
- Assignee changed from CD FW 曹覃刚 to CDTS\_TEST 王成

Hi 王成

浏览器报错，此问题在系统侧无法处理，需要应用自己处理，请同步此信息给客户，谢谢

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05-30 14:03:44.718 25710 25710 F DEBUG : \*

05-30 14:03:44.718 25710 25710 F DEBUG : Build fingerprint: 'HiPhi/PassengerDisplay\_CN/PassengerDisplay:12/SKQ1.220201.001/3388:user/test-keys'

05-30 14:03:44.718 25710 25710 F DEBUG : Revision: '0'

05-30 14:03:44.718 25710 25710 F DEBUG : ABI: 'arm64'

05-30 14:03:44.718 25710 25710 F DEBUG : Timestamp: 2023-05-30 14:03:44.399136012+0800

05-30 14:03:44.718 25710 25710 F DEBUG : Process uptime: 0s

05-30 14:03:44.718 25710 25710 F DEBUG : Cmdline: com.microsoft.emmx

05-30 14:03:44.718 25710 25710 F DEBUG : pid: 20944, tid: 20944, name: .microsoft.emmx >>> com.microsoft.emmx <<<

05-30 14:03:44.718 25710 25710 F DEBUG : uid: 10024

05-30 14:03:44.718 25710 25710 F DEBUG : signal 6 (SIGABRT), code 1 (SI\_QUEUE), fault addr -----

05-30 14:03:44.718 25710 25710 F DEBUG : Abort message: 'Attempted to retrieve value from failed HIDL call: Status(EX\_TRANSACTION\_FAILED): 'DEAD\_OBJECT: ''

05-30 14:03:44.718 25710 25710 F DEBUG : x0 0000000000000000 x1 000000000000051d0 x2 0000000000000006 x3 0000007fc0760370

05-30 14:03:44.718 25710 25710 F DEBUG : x4 626f1f322f221f39 x5 626f1f322f221f39 x6 626f1f322f221f39 x7 7f7f7f7f7f7f7f7f

05-30 14:03:44.718 25710 25710 F DEBUG : x8 00000000000000f0 x9 4834f96d8cefd27b x10 0000000000000000 x11 fffff80ffffbdf

05-30 14:03:44.718 25710 25710 F DEBUG : x12 0000000000000001 x13 0000000000000e7c x14 0000007fc075f180 x15 0000000034155555

05-30 14:03:44.718 25710 25710 F DEBUG : x16 0000007631f0a060 x17 0000007631ee6560 x18 0000007652326000 x19 000000000000051d0

05-30 14:03:44.718 25710 25710 F DEBUG : x20 000000000000051d0 x21 00000000ffffff x22 000000731569388c x23 0000000000000000

05-30 14:03:44.718 25710 25710 F DEBUG : x24 00000073156b645e x25 0000000000000001 x26 0000007318de015c x27 0000007316017000

05-30 14:03:44.718 25710 25710 F DEBUG : x28 b40000733fccb3b0 x29 0000007fc07603f0

05-30 14:03:44.718 25710 25710 F DEBUG : lr 0000007631e9695c sp 0000007fc0760350 pc 0000007631e96988 pst 0000000000001000

05-30 14:03:44.718 25710 25710 F DEBUG : backtrace:

05-30 14:03:44.718 25710 25710 F DEBUG : #00 pc 0000000000051988 /apex/com.android.runtime/lib64/bionic/libc.so (abort+168) (BuildId: 369edc656806aef384cbeb8f7a347af)

05-30 14:03:44.718 25710 25710 F DEBUG : #01 pc 00000000000635210 /apex/com.android.art/lib64/libart.so (art::Runtime::Abort(char const)+708) (BuildId: 5dc9131f1682d0e95179a6a72087253c)

05-30 14:03:44.718 25710 25710 F DEBUG : #02 pc 0000000000016bc4 /system/lib64/libbase.so (android::base::SetAborter(std::\_\_1::function<void (char const\*)>&&)::\$\_3::\_\_invoke(char const\*)+80) (BuildId: 96895dcea0300fc102132e9762aef6bc)

05-30 14:03:44.718 25710 25710 F DEBUG : #03 pc 00000000000016184 /system/lib64/libbase.so (android::base::LogMessage::~LogMessage()+368) (BuildId: 96895dcea0300fc102132e9762aef6bc)

05-30 14:03:44.718 25710 25710 F DEBUG : #04 pc 00000000000453b0 /system/lib64/libhidlbase.so (android::hardware::details::return\_status::onValueRetrieval() const+244) (BuildId: c608f6971797e3ae95b93820aa139249)

05-30 14:03:44.718 25710 25710 F DEBUG : #05 pc 000000000001cba8 /system/lib64/libmediadrm.so (android::DrmHal::isCryptoSchemeSupported(unsigned char const\*, android::String8 const&, android::DrmPlugin::SecurityLevel, bool\*)+140) (BuildId: 818c4550b9f276c4b5c1d057fd1f70ac)

05-30 14:03:44.718 25710 25710 F DEBUG : #06 pc 0000000000005da58 /system/lib64/libmedia\_jni.so (android\_media\_MediaDrm\_isCryptoSchemeSupportedNative(

JNIEnv\*,\_jobject\*,\_jbyteArray\*,\_jstring\*,int)+740) (BuildId: fb416a2228c7df4b06fcb137a8ac303f)  
05-30 14:03:44.718 25710 25710 F DEBUG : #07 pc 00000000001a1998 /system/framework/arm64/boot-framework.oat (art\_jni\_trampoline+136) (BuildId: 364630dc67cc42de72bbf8bfa3e8fc62d039543b)  
05-30 14:03:44.718 25710 25710 F DEBUG : #08 pc 0000000000211608 /apex/com.android.art/lib64/libart.so (nterp\_helper+152) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #09 pc 000000000030f650 /system/framework/framework.jar (android.media.MediaDrm.isCryptoSchemeSupported+12)  
05-30 14:03:44.718 25710 25710 F DEBUG : #10 pc 00000000002115a4 /apex/com.android.art/lib64/libart.so (nterp\_helper+52) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #11 pc 0000000000631086 /system/priv-app/com.microsoft.emmx\_134305015/com.microsoft.emmx\_134305015.apk (org.chromium.media.MediaDrmBridge.create+58)  
05-30 14:03:44.718 25710 25710 F DEBUG : #12 pc 0000000000218be8 /apex/com.android.art/lib64/libart.so (art\_quick\_invoke\_static\_stub+568) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #13 pc 000000000028600c /apex/com.android.art/lib64/libart.so (art::ArtMethod::Invoke(art::Thread\*, unsigned int\*, unsigned int, art::JValue\*, char const\*)+220) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #14 pc 000000000062d838 /apex/com.android.art/lib64/libart.so (art::JValue art::InvokeWithVarArgs<art::ArtMethod\*>(art::ScopedObjectAccessAlreadyRunnable const&, \_jobject\*, art::ArtMethod\*, std::\_va\_list)+452) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #15 pc 000000000062dd2c /apex/com.android.art/lib64/libart.so (art::JValue art::InvokeWithVarArgs<\_jmethodID\*>(art::ScopedObjectAccessAlreadyRunnable const&, jobject\*, \_jmethodID\*, std::\_va\_list)+96) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #16 pc 0000000000495134 /apex/com.android.art/lib64/libart.so (art::JNI<false>::CallStaticObjectMethodV(JNIEnv\*, \_jclass\*, \_jmethodID\*, std::\_va\_list)+620) (BuildId: 5dc9131f1682d0e95179a6a72087253c)  
05-30 14:03:44.718 25710 25710 F DEBUG : #17 pc 0000000001e7c4a4 /system/priv-app/com.microsoft.emmx\_134305015/com.microsoft.emmx\_134305015.apk!libchrome.so (BuildId: 479ea3c3bbb5175d7f4da1c6cfa954696f30cf1c)  
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### #3 - 2023-05-31 20:46 - CDTS\_TEST 王成

- Status changed from *NEED\_INFO* to *RESOLVED*

### #4 - 2023-05-31 20:46 - CDTS\_TEST 王成

- Status changed from *RESOLVED* to *VERIFIED*

第三方自身问题

### #5 - 2023-05-31 20:47 - CDTS\_TEST 王成

- Status changed from *VERIFIED* to *CLOSED*