

Figure - Bug #118422

【系统】概率出现，usb连接PC，通过PC传输文件，传输文件完成后打开文件，通过本地APK安装应用，出现1次冻屏，2-3分钟后设备重启

2023-06-01 13:55 - 物联网测试组_CDTs 唐霞

Status:	CLOSED	Start date:	2023-06-01
Priority:	High	Due date:	
Assignee:	物联网测试组_CDTs 唐霞	% Done:	0%
Category:	冻屏	Estimated time:	0.00 hour
Target version:		Found Version:	FlatBuild_HH_MCE_FSE.M.D.user.01.00.C104(X104)
Need_Info:	--	Degraded:	No
Resolution:	DUPLICATE	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Frequently	Root cause:	与 #118425 一样
Test Type:	Release Test		

Description
【测试步骤】 1.设备USB连接电脑，从电脑传输文件（客户提供的27个APK安装包）到设备 2.文件传输完成后进入文件安装应用 【预期结果】 可正常安装应用 【测试结果】 安装几个应用后，在文件中切换目录时出现冻屏，2-3分钟后设备自动重启

History

#1 - 2023-06-01 16:31 - CD SYSTEM-夏旭

- File 000067_persist_00662_230601_021101.log added
- File anr_2023-06-01-02-11-08-302.txt added

1. 测试回复发生问题的时间：

出问题的时候北京时间11：30左右 现在15：42 设备当前时间6：22

那么出设备出问题的时间在2：10多分左右

从日志看，此时在安装这么多的APP

000067_persist_00662_230601_021101.log:2261:06-01 02:11:47.793 1202 1816 D installd: Found quota mount /dev/block/dm-10 at /data

000067_persist_00662_230601_021101.log:2262:06-01 02:11:47.793 1202 1816 D installd: Found quota mount /dev/block/dm-10 at /data/user/0

000067_persist_00662_230601_021101.log:2264:06-01 02:11:47.794 1202 1816 D installd: Found storage mount /data/media at /mnt/pass_through/0/emulated

000067_persist_00663_230601_021147.log:1051:06-01 02:11:48.768 1202 1816 W installd: Ignoring /data/data/com.qualcomm.qti.qms.service.connectionsecurity/lib with unexpected GID 0 instead of 10056

000067_persist_00663_230601_021147.log:1062:06-01 02:11:48.789 1202 1816 W installd: Ignoring /data/data/com.android.webview/lib with unexpected GID 0 instead of 10066

000067_persist_00663_230601_021147.log:1162:06-01 02:11:48.813 1202 1816 W installd: Ignoring /data/data/com.hryt.lebotp/lib with unexpected GID 0 instead of 10079

000067_persist_00663_230601_021147.log:1164:06-01 02:11:48.825 1202 1816 W installd: Ignoring /data/data/com.qiyi.video.pad/lib with unexpected GID 0 instead of 10098

000067_persist_00663_230601_021147.log:1165:06-01 02:11:48.826 1202 1816 W installd: Ignoring /data/data/com.tencent.qqmusicpad/lib with unexpected GID 0 instead of 10106

000067_persist_00663_230601_021147.log:1166:06-01 02:11:48.835 1202 1816 W installd: Ignoring /data/data/com.ss.android.article.video.landscape/lib with unexpected GID 0 instead of 10101

000067_persist_00663_230601_021147.log:1168:06-01 02:11:48.836 1202 1816 W installld: Ignoring /data/data/com.smile.gifmaker/lib with unexpected GID 0 instead of 10104

000067_persist_00663_230601_021147.log:1228:06-01 02:11:49.086 1202 1816 D installld: Found quota mount /dev/block/dm-10 at /data

000067_persist_00663_230601_021147.log:1229:06-01 02:11:49.086 1202 1816 D installld: Found quota mount /dev/block/dm-10 at /data/user/0

2. 从下面的log文件中发现system_server watch_dog

log文件名：000067_persist_00662_230601_021101.log

ANR文件名：anr_2023-06-01-02-11-08-302

06-01 02:11:08.281 1570 1668 I Watchdog: WAITED_HALF ----->system_server watch dog

06-01 02:11:08.285 1570 1668 I android.os.HwBinder: HwBinder: Starting thread pool for getting: [android.hidl.manager@1.0](#)::IServiceManager/default

06-01 02:11:08.301 1570 1668 I ActivityManager: dumpStackTraces pids=null nativepids=[832, 579, 580, 844, 1229, 1167, 1935, 1313, 677, 678, 1000, 1193, 555, 813, 877, 1203, 1204, 1013,

822, 826, 1210, 827, 828, 830, 1279]

06-01 02:11:08.302 1570 1668 I ActivityManager: Dumping to /data/anr/anr_2023-06-01-02-11-08-302----->* (system_server anr文件)*

06-01 02:11:08.302 1570 1668 I ActivityManager: Collecting stacks for pid 1570

06-01 02:11:08.303 1570 1668 I system_server: libdebuggerd_client: started dumping process 1570 -----> **开始dump system_server**

06-01 02:11:08.304 1570 1599 I system_server: Thread[2,tid=1599,WaitingInMainSignalCatcherLoop,Thread*=0xb4000074d854cb20,peer=0x13440738,"SignalCatcher"]: reacting to signal 3

06-01 02:11:08.304 636 636 I tombstoned: registered intercept for pid 1570 and type kDebuggerdJavaBacktrace

06-01 02:11:08.304 1570 1599 I system_server:

06-01 02:11:08.364 1570 1853 I HidlSensorManager: hidL_ssvc_poll: spurious wake up, back to work

06-01 02:11:08.477 636 636 I tombstoned: received crash request for pid 1570

06-01 02:11:08.477 636 636 I tombstoned: found intercept fd 512 for pid 1570 and type kDebuggerdJavaBacktrace

06-01 02:11:08.477 1570 1599 I system_server: Wrote stack traces to tombstoned

06-01 02:11:08.477 636 636 W tombstoned: missing output fd

3. ANR 发生时间

----- pid 1570 at 2023-06-01 02:11:08.304505476+0800 -----

Cmd line: system_server

Build fingerprint: 'HiPhi/PassengerDisplay_CN/PassengerDisplay:12/SKQ1.220201.001/3735:user/test-keys'

ABI: 'arm64'

Build type: optimized

Zygote loaded classes=24882 post zygote classes=4079

4. 综合上面的信息，请上层AF确认一下system_server是否异常

#2 - 2023-06-01 16:32 - CD SYSTEM-夏旭

- Assignee changed from CD SYSTEM-夏旭 to CD FW 曹覃刚

#3 - 2023-06-01 16:48 - CD FW 曹覃刚

- Status changed from New to RESOLVED

- Assignee changed from CD FW 曹覃刚 to 物联网测试组_CDTS 唐霞

- Resolution changed from -- to DUPLICATE

- Degraded changed from -- to No

- Root cause set to 与 #118425 一样

Hi 唐霞

这个问题与 #118425 问题一致

详细分析请见 #118425

#4 - 2023-06-02 16:51 - CD TEST-方永红
- Status changed from *RESOLVED* to *VERIFIED*

#5 - 2023-06-02 16:52 - CD TEST-方永红
- Status changed from *VERIFIED* to *CLOSED*

Files				
0601.log	5.28 MB	2023-06-01	物联网测试组_CDTS 唐霞	
tlog_647bd251_000067_0601021247.tar.gz	15.8 MB	2023-06-01	物联网测试组_CDTS 唐霞	
000067_persist_00662_230601_021101.log	247 KB	2023-06-01	CD SYSTEM-夏旭	
anr_2023-06-01-02-11-08-302.txt	696 KB	2023-06-01	CD SYSTEM-夏旭	