

Figure - Bug #118438

【IOVDEV-32213】 【内部】 【VC1】 【0100】 【台架】 【EE环境】 【副屏】 副屏弹窗提示“QQ没有响应”

2023-06-01 19:36 - CDTs_Test 吴诗雨

Status:	CLOSED	Start date:	2023-06-01
Priority:	High	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	副屏：01.00.0100.c103 中控：03.02.0086.C102
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Rarely	Root cause:	
Test Type:	ST		
Description			
【环境信息】EE环境 【问题出现时间】：20230601 17点06分（第232次开机） 【前提条件】：车机上电（KL30ON，KL15 ON，已连接中控和功放，可正常输出声音）副屏已开启游戏模式，副屏已登录QQ（安装的27个apk之一） 1.副屏进入QQ拨打语音通话 【实际结果】 未能拨打成功，等一会后弹窗提示“QQ没有响应” 【期望结果】 QQ可以正常进行语音通话 【备注】： 出现此问题后，QQ每次进行语音通话都有此问题。使用微信、飞书、企业微信都可以正常进行语音通话。 车架号VIN：HRYTTESTVINMGM400 中控端log可从云端获取， 副屏log地址：https://ofs.human-horizons.com/#/download/index/entT4%2Ft%2BlOg%3D 【影响版本】：副屏：01.00.0100.c103 中控：03.02.0086.C102 【硬件版本号】：/ 【是否能恢复】：			

History

#1 - 2023-06-01 19:37 - CDTs_Test 吴诗雨

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118438

#2 - 2023-06-01 23:07 - CDTs-TEST 周婷

- Category set to CD-FW

#3 - 2023-06-02 10:22 - CD FW 曹覃刚

- Category changed from CD-FW to 依赖客户及其供应商解决

- Status changed from New to NEED_INFO

- Assignee changed from CD FW 曹覃刚 to CDTs_Test 吴诗雨

Hi 诗雨

这个问题与 #118440 是同伴问题, 请确认

qq主线程一直在waiting, 这是三方应用的内部代码逻辑, 需要三方应用处理

"main" prio=5 tid=1 Waiting | group="main" sCount=1 ucsCount=0 flags=1 obj=0x71cf5648 self=0xb400007a09b95380 | sysTid=15191 nice=-10 cgrp=default sched=0/0
handle=0x7bd07604f8 | state=S schedstat=(543541481 188901549 541) utm=39 stm=14 core=3 HZ=100 | stack=0x7fdbe41000-0x7fdbe43000 stackSize=8188KB | held
mutexes=

at java.lang.Object.wait(Native method)
- waiting on <0x0aef39a9> (a java.util.concurrent.atomic.AtomicInteger)
at java.lang.Object.wait(Object.java:442)
at java.lang.Object.wait(Object.java:568)
at mqq.app.MobileQQ.waitAppRuntime(P:10)
- locked <0x0aef39a9> (a java.util.concurrent.atomic.AtomicInteger)
at cooperation.qwallet.plugin.impl.QWalletHelperImpl.getAppRuntime(P:1)
at com.tencent.mobileqq.qwallet.preload.impl.PreloadStaticApiImpl.getResPathSync(P:1)
at com.tencent.mobileqq.qwallet.preload.c.m(P:1)
at com.tencent.mobileqq.soload.api.impl.SoloaderTransitionServiceImpl.getResPathSync(P:5)
at com.tencent.mobileqq.m3.c.f.l(P:4)
at com.tencent.mobileqq.m3.c.f.n(P:1)
at com.tencent.mobileqq.soload.api.impl.e.h(P:3)
at com.tencent.mobileqq.soload.api.impl.k.r(P:5)
at com.tencent.mobileqq.soload.api.impl.i.c(P:1)
at com.tencent.mobileqq.soload.api.impl.SoloaderServiceImpl.loadSync(P:12)
at com.tencent.mobileqq.soload.api.impl.SoloaderServiceImpl.loadSync(P:2)
at com.tencent.mobileqq.soload.api.SoloaderManager.loadSync(P:1)
at com.tencent.av.utils.AVSoUtils.z(P:2)
at com.tencent.av.utils.AVSoUtils.x(P:1)
at com.tencent.av.utils.AVSoUtils.E(P:4)
at com.tencent.av.core.b.updateHevcCodecSoDir(P:1)
at com.tencent.avcore.jni.data.SDKConfigInfo.getDeviceInfo(P:34)
at com.tencent.av.core.VcControllerImpl.initConfig(P:2)
at com.tencent.avcore.jni.dav.DavEngineJni.initContext(P:3)
at com.tencent.avcore.jni.dav.DavEngineProxy.initContext(P:1)
at com.tencent.av.core.VcControllerImpl.<init>(P:29)
at com.tencent.av.VideoController.g2(P:7)
- locked <0x0d233b2e> (a com.tencent.av.VideoController)
at com.tencent.av.VideoController.J4
at com.tencent.av.app.VideoAppInterface.S(P:3)
at com.tencent.av.app.VideoAppInterface.q(P:2)
at com.tencent.av.app.VideoAppInterface.onCreate(P:27)
at mqq.app.MobileQQ\$5.run(P:35)
at mqq.app.MobileQQ.createNewRuntime(P:7)
at mqq.app.MobileQQ.doInit(P:23)
at com.tencent.mobileqq.startup.step.NewRuntime.doStep(P:26)
at com.tencent.mobileqq.startup.step.Step.step(P:10)
at com.tencent.mobileqq.startup.step.Step.doStep(P:3)
at com.tencent.mobileqq.startup.step.Step.step(P:10)

at com.tencent.mobileqq.startup.director.StartupDirector.n(P:17)
at com.tencent.common.app.BaseApplicationImpl.onCreate(P:12)
at com.tencent.mobileqq.qfix.QFixApplication.onCreate(P:2)
at android.app.Instrumentation.callApplicationOnCreate(Instrumentation.java:1212)
at android.app.ActivityThread.handleBindApplication(ActivityThread.java:6744)
at android.app.ActivityThread.access\$1500(ActivityThread.java:248)
at android.app.ActivityThread\$H.handleMessage(ActivityThread.java:2054)
at android.os.Handler.dispatchMessage(Handler.java:106)
at android.os.Looper.loopOnce(Looper.java:201)
at android.os.Looper.loop(Looper.java:288)
at android.app.ActivityThread.main(ActivityThread.java:7880)
at java.lang.reflect.Method.invoke(Native method)
at com.android.internal.os.RuntimeInit\$MethodAndArgsCaller.run(RuntimeInit.java:548)
at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)

#4 - 2023-06-02 18:29 - CDTS_Test 吴诗雨
- Status changed from NEED_INFO to RESOLVED

#5 - 2023-06-02 18:29 - CDTS_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#6 - 2023-06-02 18:29 - CDTS_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

Files

17点06分QQ没有响应.mp4	2.09 MB	2023-06-01	CDTS_Test 吴诗雨
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