

Figure - Bug #118440

【IOVDEV-32217】【内部】【VC1】【0100】【台架】【EE环境】【副屏】副屏同步中控播放冥想的动画时，弹窗显示“QQ没有响应”

2023-06-01 19:54 - CDTs_Test 吴诗雨

Status:	CLOSED	Start date:	2023-06-01
Priority:	High	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	副屏：01.00.0100.c103 中控：03.02.0086.C102
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		

Description

【环境信息】EE环境

【问题出现时间】：20230601 17点42分（第232次开机）

【前提条件】：车机上电（KL30ON，KL15 ON，已连接中控和功放，可正常输出声音）副屏已开启游戏模式，副屏已登录QQ（安装的27个apk之一）

1.副屏进入QQ拨打语音通话

2.中控端点击冥想课程中的“VC1-日常减压”动画

【实际结果】

副屏同步中控播放冥想课程中的“VC1-日常减压”动画时，突然弹窗提示“QQ没有响应”，且显示了副屏状态栏

【期望结果】

副屏同步中控播放冥想课程中的“VC1-日常减压”动画过程中不显示其弹窗消息

【备注】：

车架号VIN：HRYTTESTVINMGM400

中控端log可从云端获取，

副屏log地址：<https://ofs.human-horizons.com/#/download/index/344ldw5QOto%3D>

【影响版本】：副屏：01.00.0100.c103 中控：03.02.0086.C102

【硬件版本号】：/

【是否能恢复】：

History

#1 - 2023-06-01 19:55 - CDTs_Test 吴诗雨

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118440

#2 - 2023-06-01 20:17 - CD FW 曹覃刚

- Category changed from CD-FW to 依赖客户及其供应商解决

- Status changed from New to NEED_INFO
- Assignee changed from CD FW 曹覃刚 to CDTS_Test 吴诗雨

Hi 诗雨

qq主线程一直在waiting，这是三方应用的内部代码逻辑，需要三方应用处理,请同步，谢谢

"main" prio=5 tid=1 Waiting | group="main" sCount=1 ucsCount=0 flags=1 obj=0x71cf5648 self=0xb400007a09b95380 | sysTid=17674 nice=-10 cgrp=default sched=0/0 handle=0x7bd07604f8 | state=S schedstat=(556058416 97314567 564) utm=45 stm=9 core=7 HZ=100 | stack=0x7fdbe41000-0x7fdbe43000 stackSize=8188KB | held mutexes=

at java.lang.Object.wait(Native method)

- waiting on <0x0040d3d7> (a java.util.concurrent.atomic.AtomicInteger)

at java.lang.Object.wait(Object.java:442)

at java.lang.Object.wait(Object.java:568)

at mqq.app.MobileQQ.waitAppRuntime(P:10)

- locked <0x0040d3d7> (a java.util.concurrent.atomic.AtomicInteger)

at cooperation.qwallet.plugin.impl.QWalletHelperImpl.getAppRuntime(P:1)

at com.tencent.mobileqq.qwallet.preload.impl.PreloadStaticApiImpl.getResPathSync(P:1)

at com.tencent.mobileqq.qwallet.preload.c.m(P:1)

at com.tencent.mobileqq.soload.api.impl.SoloaderTransitionServiceImpl.getResPathSync(P:5)

at com.tencent.mobileqq.m3.c.f.l(P:4)

at com.tencent.mobileqq.m3.c.f.n(P:1)

at com.tencent.mobileqq.soload.api.impl.e.h(P:3)

at com.tencent.mobileqq.soload.api.impl.k.r(P:5)

at com.tencent.mobileqq.soload.api.impl.i.c(P:1)

at com.tencent.mobileqq.soload.api.impl.SoloaderServiceImpl.loadSync(P:12)

at com.tencent.mobileqq.soload.api.impl.SoloaderServiceImpl.loadSync(P:2)

at com.tencent.mobileqq.soload.api.SoloaderManager.loadSync(P:1)

at com.tencent.av.utils.AVSoUtils.z(P:2)

at com.tencent.av.utils.AVSoUtils.x(P:1)

at com.tencent.av.utils.AVSoUtils.E(P:4)

at com.tencent.av.core.b.updateHvcCodecSoDir(P:1)

at com.tencent.avcore.jni.data.SDKConfigInfo.getDeviceInfo(P:34)

at com.tencent.av.core.VcControllerImpl.initConfig(P:2)

at com.tencent.avcore.jni.dav.DavEngineJni.initContext(P:3)

at com.tencent.avcore.jni.dav.DavEngineProxy.initContext(P:1)

at com.tencent.av.core.VcControllerImpl.<init>(P:29)

at com.tencent.av.VideoController.g2(P:7)

- locked <0x0b6fe4c4> (a com.tencent.av.VideoController)

at com.tencent.av.VideoController.J4

at com.tencent.av.app.VideoAppInterface.S(P:3)

at com.tencent.av.app.VideoAppInterface.q(P:2)

at com.tencent.av.app.VideoAppInterface.onCreate(P:27)

at mqq.app.MobileQQ\$5.run(P:35)

at mqq.app.MobileQQ.createNewRuntime(P:7)

at mqq.app.MobileQQ.doInit(P:23)

at com.tencent.mobileqq.startup.step.NewRuntime.doStep(P:26)

at com.tencent.mobileqq.startup.step.Step.step(P:10)

at com.tencent.mobileqq.startup.step.Step.doStep(P:3)

at com.tencent.mobileqq.startup.step.Step.step(P:10)

at com.tencent.mobileqq.startup.director.StartupDirector.n(P:17)

at com.tencent.common.app.BaseApplicationImpl.onCreate(P:12)

at com.tencent.mobileqq.qfix.QFixApplication.onCreate(P:2)

at android.app.Instrumentation.callApplicationOnCreate(Instrumentation.java:1212)
at android.app.ActivityThread.handleBindApplication(ActivityThread.java:6744)
at android.app.ActivityThread.access\$1500(ActivityThread.java:248)
at android.app.ActivityThread\$H.handleMessage(ActivityThread.java:2054)
at android.os.Handler.dispatchMessage(Handler.java:106)
at android.os.Looper.loopOnce(Looper.java:201)
at android.os.Looper.loop(Looper.java:288)
at android.app.ActivityThread.main(ActivityThread.java:7880)
at java.lang.reflect.Method.invoke(Native method)
at com.android.internal.os.RuntimeInit\$MethodAndArgsCaller.run(RuntimeInit.java:548)
at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)

#3 - 2023-06-01 20:52 - CDTS_Test 吴诗雨
- Status changed from NEED_INFO to RESOLVED

已同步，关闭该bug

#4 - 2023-06-01 20:52 - CDTS_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#5 - 2023-06-01 20:52 - CDTS_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

#6 - 2023-06-07 14:00 - CDTS_Test 吴诗雨

客户回复：
此问题不是QQ没有响应问题，是副屏同步中控播放动画时，那动画是最高级，在播放过程中应该不可操作，也不显示任何消息，消息应该是显示在底层。
冥想模式，carsshow：应该用最高层级，中控叫沉浸层，我不太清楚副屏的定义，如果可以建议用最高层级来做。
洗车模式：开启后副屏为息屏，不影响，用息屏后的策略即可。

与研发确认，该问题为新需求，未确认是否修改

Files			
IOVDEV-32217.zip	5.01 MB	2023-06-01	CDTS_Test 吴诗雨