

|                                                                                                                                                                                                                                                                                                                                                                                        |              |                   |                |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|-------------------|----------------|
| Status:                                                                                                                                                                                                                                                                                                                                                                                | CLOSED       | Start date:       | 2023-06-01     |
| Priority:                                                                                                                                                                                                                                                                                                                                                                              | Normal       | Due date:         |                |
| Assignee:                                                                                                                                                                                                                                                                                                                                                                              | CDTS_TEST 王成 | % Done:           | 0%             |
| Category:                                                                                                                                                                                                                                                                                                                                                                              | 依赖客户及其供应商解决  | Estimated time:   | 0.00 hour      |
| Target version:                                                                                                                                                                                                                                                                                                                                                                        |              | Found Version:    | 100 usedebug版本 |
| Need_Info:                                                                                                                                                                                                                                                                                                                                                                             | --           | Degrated:         | --             |
| Resolution:                                                                                                                                                                                                                                                                                                                                                                            | --           | Verified Version: |                |
| Severity:                                                                                                                                                                                                                                                                                                                                                                              | Normal       | Fixed Version:    |                |
| Reproducibility:                                                                                                                                                                                                                                                                                                                                                                       | Frequently   | Root cause:       |                |
| Test Type:                                                                                                                                                                                                                                                                                                                                                                             | ST           |                   |                |
| Description                                                                                                                                                                                                                                                                                                                                                                            |              |                   |                |
| <p>【前提条件】</p> <p>1、车机已上电，网络正常</p> <p>2、车辆处于测试环境</p> <p>【操作手順】</p> <p>1、跑了10分钟的monkey</p> <p>2、停止后，手动点击副屏遥控器icon</p> <p>3、打开后，副屏遥控器正常显示</p> <p>【实际结果】</p> <p>3、等几秒钟，弹出“网络异常，请重试”toast</p> <p>实际遥控器按键和触控都可以正常使用</p> <p>【期望结果】</p> <p>3、遥控器正常连接和控制时，不应每次打开都提示网络异常提示</p> <p>【复归方法】无</p> <p>【复现率】5/5</p> <p>测试时间：20230529 13：52</p> <p>副屏版本：100 usedebug版本</p> <p>副屏和主屏的日志请见附件，测试视频请见附件</p> |              |                   |                |

History

- #1 - 2023-06-02 10:17 - CD FW-廖涛
- Category changed from CD-FW to 依赖客户及其供应商解决
- Status changed from New to NEED\_INFO
- Assignee changed from CD FW-廖涛 to CDTs\_TEST 王成

■ Current conclusion

从中控的日志看，应该是网络波动，导致遥控器 SDK 接收控制回执消息时超时（ java.net.SocketTimeoutException: Read timed out ），发生了错误。

该错误是命令回执消息接收时的超时，实际命令已经发送成功，副屏可能已经成功执行相关命令操作。由于遥控器 SDK 是通过消息回执来判断是否发送命令成功的，所以回执消息接收失败时，遥控器 SDK 无法判定副屏是否成功执行命令，所以走错误回调，逻辑正常，由于 Toast 提示是 SDK 接入方弹出的，所以弹出时机或者文案是否合理，需要接入方进行评估。

05-29 13:52:29.679 W/System.err( 4785): java.net.SocketTimeoutException: Read timed out  
05-29 13:52:29.679 W/System.err( 4785): at java.net.SocketInputStream.socketRead0(Native Method)  
05-29 13:52:29.680 W/System.err( 4785): at java.net.SocketInputStream.socketRead(SocketInputStream.java:119)  
05-29 13:52:29.680 W/System.err( 4785): at java.net.SocketInputStream.read(SocketInputStream.java:176)  
05-29 13:52:29.680 W/System.err( 4785): at java.net.SocketInputStream.read(SocketInputStream.java:144)  
05-29 13:52:29.680 W/System.err( 4785): at java.net.SocketInputStream.read(SocketInputStream.java:130)  
05-29 13:52:29.680 W/System.err( 4785): at b.c.a(Unknown Source:1)  
05-29 13:52:29.680 W/System.err( 4785): at c.c.b(Unknown Source:21)  
05-29 13:52:29.680 W/System.err( 4785): at c.a.a(Unknown Source:2)  
05-29 13:52:29.680 W/System.err( 4785): at com.thundercomm.remotecontrol.RemoteControlManager\$b.run(Unknown Source:2)  
05-29 13:52:29.680 W/System.err( 4785): at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1167)  
05-29 13:52:29.680 W/System.err( 4785): at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:641)  
05-29 13:52:29.680 W/System.err( 4785): at java.lang.Thread.run(Thread.java:923)  
05-29 13:52:29.680 E/RemoteControlClient\_MessageReader( 4785): readFromServer: cant get data from service.  
05-29 13:52:29.680 I/HFSEM\_REMOTE\_CTRL( 4785): RemoteControlRepository-onError code=62;msg=Can not receive data from server.

■ Next action  
测试确认并同步客户。

#2 - 2023-06-03 13:51 - CD TEST-方永红

6.3  
已同步，等回复

#3 - 2023-06-06 19:43 - CDTS\_TEST 王成  
- Status changed from NEED\_INFO to RESOLVED

客户回复：  
分析：综上，socket连接超时, 遥控器SDK返回错误码，遥控器弹toast提示属于正常逻辑  
结论：无需修复

#4 - 2023-06-06 19:43 - CDTS\_TEST 王成  
- Status changed from RESOLVED to VERIFIED

#5 - 2023-06-06 19:46 - CDTS\_TEST 王成  
- Status changed from VERIFIED to CLOSED

| Files                             |         |            |              |
|-----------------------------------|---------|------------|--------------|
| 副屏.7z                             | 232 KB  | 2023-06-01 | CDTS_TEST 王成 |
| image-2023-05-29-16-43-23-044.png | 605 KB  | 2023-06-01 | CDTS_TEST 王成 |
| 飞书20230529-135429.mp4             | 11.8 MB | 2023-06-01 | CDTS_TEST 王成 |
| 13-52左右.7z                        | 1.38 MB | 2023-06-01 | CDTS_TEST 王成 |