

Figure - Bug #118509

【IOVDEV-32553】【内部】【VC1】【0106】【台架】【EE环境】【副屏】副屏打开第三方应用优酷视频和QQ音乐时，会出现闪退现象无法打开应用

2023-06-05 11:06 - CDTS_Test 吴诗雨

Status:	CLOSED	Start date:	2023-06-05
Priority:	Normal	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	【中控版本号】：03.02.0086.c102
Need_Info:	--	Degrated:	--
Resolution:	INVALID	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		

Description

【环境信息】EE环境

【问题出现时间】：20230605 09：21

【前提条件】：副屏上电；中控、功放已连接；副屏、中控时间一致

【操作步骤】

1.点击打开优酷视频app

2.d点击短视频选项

3.点击打开QQ音乐

【实际结果】

1.优酷短视频选项点击后直接闪退回主界面，QQ音乐无法打开

【期望结果】

1.正常打开应用界面

【备注】：

偶现问题 第一次遇到

优酷视频版本：11.0.27

QQ音乐版本：12.3.5.8

日志、视频地址：<https://ofs.human-horizons.com/#/download/index/MVQ%2FgmwWmX4%3D>

第226次开机

开机时长：10：42

中控VIN号：HRYTTESTVINMGM817

【中控版本号】：03.02.0086.c102

【副屏版本号】：01.00.0106.c104

History

#1 - 2023-06-05 14:15 - CD FW 曹覃刚

- Category changed from CD-FW to 依赖客户及其供应商解决

- Status changed from New to NEED_INFO

- Assignee changed from CD FW 曹覃刚 to CDTS_Test 吴诗雨

■ 我的分析

发生问题时，qq音乐和优酷视频，报了下列错误

java.lang.UnsatisfiedLinkError: dlopen failed: "/data/xxxxx.so" has bad ELF magic

原因是引入的.so库未能做好兼容

虽然暂时不清楚复现条件，但这种错误一般都需要三方应用做兼容，请同步此信息，谢谢

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000226_manual_00028_230605_092031.log:787: 06-05 09:20:40.713 10044 10044 D AndroidRuntime: Shutting down VM
000226_manual_00028_230605_092031.log:788: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: FATAL EXCEPTION: main
000226_manual_00028_230605_092031.log:789: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: Process: com.tencent.qqmusic, PID: 10044
000226_manual_00028_230605_092031.log:790: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: java.lang.RuntimeException: Unable to instantiate application
com.tencent.qqmusic.MusicApplication package com.tencent.qqmusic: com.tencent.tinker.loader.TinkerRuntimeException: Tinker Exception:dlopen failed:
"/data/app/~~YcwfWi8TrUE1DXQ-7TH7oA==/com.tencent.qqmusic-0BQckHKRna52Hy8MOJHxMw==/lib/arm64/libmmkv.so" has bad ELF magic: 00000000
000226_manual_00028_230605_092031.log:791: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
android.app.LoadedApk.makeApplication(LoadedApk.java:1364)
000226_manual_00028_230605_092031.log:792: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
android.app.ActivityThread.handleBindApplication(ActivityThread.java:6705)
000226_manual_00028_230605_092031.log:793: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
android.app.ActivityThread.access$1500(ActivityThread.java:248)
000226_manual_00028_230605_092031.log:794: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
android.app.ActivityThread$H.handleMessage(ActivityThread.java:2054)
000226_manual_00028_230605_092031.log:795: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at android.os.Handler.dispatchMessage(Handler.java:106)
000226_manual_00028_230605_092031.log:796: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at android.os.Looper.loopOnce(Looper.java:201)
000226_manual_00028_230605_092031.log:797: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at android.os.Looper.loop(Looper.java:288)
000226_manual_00028_230605_092031.log:798: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at android.app.ActivityThread.main(ActivityThread.java:7880)
000226_manual_00028_230605_092031.log:799: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at java.lang.reflect.Method.invoke(Native Method)
000226_manual_00028_230605_092031.log:800: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.android.internal.os.RuntimeInit$MethodAndArgsCaller.run(RuntimeInit.java:548)
000226_manual_00028_230605_092031.log:801: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)
000226_manual_00028_230605_092031.log:802: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: Caused by: com.tencent.tinker.loader.TinkerRuntimeException:
Tinker Exception:dlopen failed: "/data/app/~~YcwfWi8TrUE1DXQ-7TH7oA==/com.tencent.qqmusic-0BQckHKRna52Hy8MOJHxMw==/lib/arm64/libmmkv.so" has
bad ELF magic: 00000000
000226_manual_00028_230605_092031.log:803: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.loader.app.TinkerApplication.onBaseContextAttached(SourceFile:7)
000226_manual_00028_230605_092031.log:804: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.loader.app.TinkerApplication.attachBaseContext(SourceFile:5)
000226_manual_00028_230605_092031.log:805: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at android.app.Application.attach(Application.java:331)
000226_manual_00028_230605_092031.log:806: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
android.app.Instrumentation.newApplication(Instrumentation.java:1179)
000226_manual_00028_230605_092031.log:807: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
android.app.LoadedApk.makeApplication(LoadedApk.java:1356)
000226_manual_00028_230605_092031.log:808: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: ... 10 more
000226_manual_00028_230605_092031.log:809: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: Caused by: java.lang.UnsatisfiedLinkError: dlopen failed:
"/data/app/~~YcwfWi8TrUE1DXQ-7TH7oA==/com.tencent.qqmusic-0BQckHKRna52Hy8MOJHxMw==/lib/arm64/libmmkv.so" has bad ELF magic: 00000000
000226_manual_00028_230605_092031.log:810: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at java.lang.Runtime.loadLibrary0(Runtime.java:1077)
000226_manual_00028_230605_092031.log:811: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at java.lang.Runtime.loadLibrary0(Runtime.java:998)
000226_manual_00028_230605_092031.log:812: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at java.lang.System.loadLibrary(System.java:1656)
000226_manual_00028_230605_092031.log:813: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.mmkv.MMKV.q(SourceFile:2)
000226_manual_00028_230605_092031.log:814: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.mmkv.MMKV.B(SourceFile:5)
000226_manual_00028_230605_092031.log:815: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.mmkv.MMKV.A(SourceFile:2)
000226_manual_00028_230605_092031.log:816: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.pandoraex.core.strategy.b.r(SourceFile:5)
000226_manual_00028_230605_092031.log:817: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.pandoraex.core.strategy.b.n(SourceFile:5)
000226_manual_00028_230605_092031.log:818: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.pandoraex.core.strategy.b.p(SourceFile:1)
000226_manual_00028_230605_092031.log:819: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.pandoraex.core.strategy.a.c(SourceFile:2)
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000226_manual_00028_230605_092031.log:820: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.pandoraex.api.p.r(Unknown Source:0)
000226_manual_00028_230605_092031.log:821: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.pandoraex.api.o.l(SourceFile:21)
000226_manual_00028_230605_092031.log:822: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qmethod.monitor.a.h(SourceFile:12)
000226_manual_00028_230605_092031.log:823: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.qqmusiccommon.util.privacy.PrivacyProtectionConfig.initSDK(SourceFile:28)
000226_manual_00028_230605_092031.log:824: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at com.tencent.qqmusic.InjectDexUtil.a(SourceFile:8)
000226_manual_00028_230605_092031.log:825: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.qqmusic.tinker.TinkerApplicationLike.onBaseContextAttached(SourceFile:6)
000226_manual_00028_230605_092031.log:826: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.entry.TinkerApplicationInlineFence.handleMessageImpl(SourceFile:15)
000226_manual_00028_230605_092031.log:827: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.entry.TinkerApplicationInlineFence.handleMessage_$noinline$(SourceFile:2)
000226_manual_00028_230605_092031.log:828: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.entry.TinkerApplicationInlineFence.handleMessage(Unknown Source:0)
000226_manual_00028_230605_092031.log:829: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.loader.app.TinkerInlineFenceAction.callOnBaseContextAttached(SourceFile:2)
000226_manual_00028_230605_092031.log:830: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: at
com.tencent.tinker.loader.app.TinkerApplication.onBaseContextAttached(SourceFile:4)
000226_manual_00028_230605_092031.log:831: 06-05 09:20:40.714 10044 10044 E AndroidRuntime: ... 14 more

000226_manual_00033_230605_092105.log:1082: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: FATAL EXCEPTION: GaiaXUiWorker
000226_manual_00033_230605_092105.log:1083: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: Process: com.youku.phone, PID: 10202
000226_manual_00033_230605_092105.log:1084: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: java.lang.UnsatisfiedLinkError: dlopen failed:
"/data/app/~~GtdEdtxL_w7qfLQqrydLww==/com.youku.phone--j-kaeG661LQmSPbEdBngA==/lib/arm64/libgaiaxjs.so" has bad ELF magic: 00000000
000226_manual_00033_230605_092105.log:1085: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at java.lang.Runtime.loadLibrary0(Runtime.java:1077)
000226_manual_00033_230605_092105.log:1086: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at java.lang.Runtime.loadLibrary0(Runtime.java:998)
000226_manual_00033_230605_092105.log:1087: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at java.lang.System.loadLibrary(System.java:1656)
000226_manual_00033_230605_092105.log:1088: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at com.youku.gaiax.quickjs.QuickJS.<clinit>(SourceFile:8)
000226_manual_00033_230605_092105.log:1089: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at com.youku.gaiax.quickjs.QuickJS$b.a(SourceFile:1)
000226_manual_00033_230605_092105.log:1090: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at j.n0.o1.i.c.a.a.a(SourceFile:2)
000226_manual_00033_230605_092105.log:1091: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at com.youku.gaiax.js.core.GaiaXEngine.c(SourceFile:9)
000226_manual_00033_230605_092105.log:1092: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at com.youku.gaiax.js.GaiaXJS.a(SourceFile:7)
000226_manual_00033_230605_092105.log:1093: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at
com.youku.gaiax.js.GaiaXJS$startEngine$1$1.invoke(SourceFile:2)
000226_manual_00033_230605_092105.log:1094: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at
com.youku.gaiax.js.GaiaXJS$startEngine$1$1.invoke(SourceFile:1)
000226_manual_00033_230605_092105.log:1095: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at j.n0.o1.i.e.a.a(SourceFile:2)
000226_manual_00033_230605_092105.log:1096: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at com.youku.gaiax.js.GaiaXJS.D(SourceFile:3)
000226_manual_00033_230605_092105.log:1097: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at
com.youku.gaiax.provider.module.js.JSDelegate.startEngine(SourceFile:6)
000226_manual_00033_230605_092105.log:1098: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at
com.youku.gaiax.impl.js.GaiaXJSDelegate$startEngine$1.invoke(SourceFile:2)
000226_manual_00033_230605_092105.log:1099: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at
com.youku.gaiax.impl.js.GaiaXJSDelegate$startEngine$1.invoke(SourceFile:3)
000226_manual_00033_230605_092105.log:1100: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at j.n0.o1.h.o.d$a.run(SourceFile:1)
000226_manual_00033_230605_092105.log:1101: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at android.os.Handler.handleCallback(Handler.java:938)
000226_manual_00033_230605_092105.log:1102: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at android.os.Handler.dispatchMessage(Handler.java:99)
000226_manual_00033_230605_092105.log:1103: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at android.os.Looper.loopOnce(Looper.java:201)
000226_manual_00033_230605_092105.log:1104: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at android.os.Looper.loop(Looper.java:288)
000226_manual_00033_230605_092105.log:1105: 06-05 09:21:06.560 10202 10927 E AndroidRuntime: at android.os.HandlerThread.run(HandlerThread.java:67)
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#2 - 2023-06-05 19:35 - CD TEST-方永红
- Status changed from NEED_INFO to RESOLVED

6.5
已同步，三方应用问题，直接关闭，客户不接受再打开

#3 - 2023-06-05 19:36 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED
- Resolution changed from -- to INVALID

#4 - 2023-06-05 19:36 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
飞书20230605-093338.mp4	12.3 MB	2023-06-05	CDTS_Test 吴诗雨
tlog_iov0201017500006162025411a2212290000000601_000226_0605092406.tar.gz	48 MB	2023-06-05	CDTS_Test 吴诗雨