

Status:	CLOSED	Start date:	2023-06-05
Priority:	Urgent	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	100%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	副屏：01.00.0106.C104
Resolution:	DUPLICATE	Degraded:	No
Severity:	Critical	Verified Version:	
Reproducibility:	Rarely	Fixed Version:	
Test Type:	ST	Root cause:	与 #118052 问题相同
Description			
【环境信息】EE环境 【问题出现时间】：2023-06-05 10:20 【开机次数】：第246次 【前提条件】： 1.副屏上电 2.中控升级完成 【问题操作步骤】： 1.中控升级完成后正常使用预制应用 【实际结果】：正常使用时副屏播放重启动画后显示HOME页，且不计入重启次数 【期望结果】：设备正常，未人为重启设备不播放重启画面 【备注】：副屏开启时，中控进行升级，中控升级完成后副屏进行正常操作测试，可能因中控升级完而给副屏信号播放重启动画。视频刚结束拍摄就重启了，中间间隔大约20秒左右在10:19-10:20时间段 台架历史Log地址：https://ofs.human-horizons.com/#/download/index/6%2FMulwEZbVM%3D 台架视频地址：https://ofs.human-horizons.com/#/download/index/idZHUyMxxhk%3D 【影响版本】：副屏：01.00.0106.C104 【VIN】：HRYTTESTVINMGM400 【硬件版本号】：/ 【是否能恢复】：			
Related issues:			
Related to Figure - Bug # 118052: 【IOVDEV-28498】 【IOVDEV-3...		CLOSED	2023-05-26 2023-06-05

History

#1 - 2023-06-05 14:07 - CDTS_Test 吴诗雨

- Category set to CD-FW

#2 - 2023-06-05 14:08 - CDTS_Test 吴诗雨

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug_118516

#3 - 2023-06-05 16:03 - CD TPM-王祥林

- Assignee changed from CD TPM-王祥林 to CD FW 曹覃刚

开机次数没变，但播放了开机动画，看起来像是上层重启了，看一下这个问题。

#4 - 2023-06-05 17:17 - CD FW 曹覃刚

- Status changed from New to RESOLVED

- Assignee changed from CD FW 曹覃刚 to CDTs_Test 吴诗雨

- % Done changed from 0 to 100

- Resolution changed from -- to DUPLICATE

- Degraded changed from -- to No

- Root cause set to 与 #118052 问题相同

■ 我的分析

与 #118052 问题相同，surfaceflinger 报空指针了，导致系统进程挂了，上层重启

将在 #118052 中跟踪分析

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06-05 10:20:14.392 16394 16394 F DEBUG : *
06-05 10:20:14.392 16394 16394 F DEBUG : Build fingerprint: 'HiPhi/PassengerDisplay_CN/PassengerDisplay:12/SKQ1.220201.001/3775:user/test-keys'
06-05 10:20:14.392 16394 16394 F DEBUG : Revision: '0'
06-05 10:20:14.392 16394 16394 F DEBUG : ABI: 'arm64'
06-05 10:20:14.392 16394 16394 F DEBUG : Timestamp: 2023-06-05 10:20:14.230173051+0800
06-05 10:20:14.392 16394 16394 F DEBUG : Process uptime: 0s
06-05 10:20:14.392 16394 16394 F DEBUG : Cmdline: /system/bin/surfaceflinger
06-05 10:20:14.392 16394 16394 F DEBUG : pid: 998, tid: 1066, name: Binder:998_1 >>> /system/bin/surfaceflinger <<<
06-05 10:20:14.392 16394 16394 F DEBUG : uid: 1000
06-05 10:20:14.392 16394 16394 F DEBUG : signal 11 (SIGSEGV), code 1 (SEGV_MAPERR), fault addr 0x4
06-05 10:20:14.392 16394 16394 F DEBUG : Cause: null pointer dereference
06-05 10:20:14.392 16394 16394 F DEBUG : x0 b400006e489f56f0 x1 b400006cf8a77320 x2 b400006d28e3b5d0 x3 0000000000000001
06-05 10:20:14.392 16394 16394 F DEBUG : x4 0000006fcfb002f4 x5 0000006cb872c780 x6 00006bdc00004b66 x7 0000628e00003d68
06-05 10:20:14.392 16394 16394 F DEBUG : x8 0000000000000000 x9 0000000000000004 x10 0000006cd871a000 x11 0000000000000030
06-05 10:20:14.392 16394 16394 F DEBUG : x12 000000000000000e x13 00005cb00006249 x14 b400006cd875f790 x15 0000000000000058
06-05 10:20:14.392 16394 16394 F DEBUG : x16 0000005e4eaf4cf8 x17 0000006fc87efd4 x18 0000006cb59e8000 x19 0000000000000000
06-05 10:20:14.392 16394 16394 F DEBUG : x20 b400006d28e3b5d0 x21 b400006cf8a77320 x22 b400006cf8a77320 x23 0000006fc87f4484
06-05 10:20:14.392 16394 16394 F DEBUG : x24 b400006d28e3b5b0 x25 0000006cb69a3000 x26 0000006cb69a2ff8 x27 000000000000fc000
06-05 10:20:14.392 16394 16394 F DEBUG : x28 0000006cb68aa000 x29 0000006cb69a29b0
06-05 10:20:14.392 16394 16394 F DEBUG : lr 0000005e4e664960 sp 0000006cb69a29b0 pc 0000006fc87efde0 pst 0000000060001000
06-05 10:20:14.392 16394 16394 F DEBUG : backtrace:
06-05 10:20:14.392 16394 16394 F DEBUG : #00 pc 000000000000ede0 /system/lib64/libutils.so (android::RefBase::incStrong(void const) const+12) (BuildId:
b940f836006eead456c936e97e64d2d4)
06-05 10:20:14.392 16394 16394 F DEBUG : #01 pc 000000000015b95c /system/bin/surfaceflinger (android::SortedVector<android::sp<android::Layer>
>::do_copy(void*, void const*, unsigned long) const+84) (BuildId: 9e93e9ccd42ba048dfd020375b5b0dd4)
06-05 10:20:14.392 16394 16394 F DEBUG : #02 pc 0000000000015c10 /system/lib64/libutils.so (android::VectorImpl::replaceAt(void const*, unsigned long)+216)
(BuildId: b940f836006eead456c936e97e64d2d4)
06-05 10:20:14.392 16394 16394 F DEBUG : #03 pc 00000000001a4d08 /system/bin/surfaceflinger (android::SurfaceFlinger::onHandleDestroyed(android::BBinder*,
android::sp<android::Layer>+124) (BuildId: 9e93e9ccd42ba048dfd020375b5b0dd4)
06-05 10:20:14.392 16394 16394 F DEBUG : #04 pc 000000000015b7b0 /system/bin/surfaceflinger (android::Layer::LayerCleaner::~LayerCleaner()+72) (BuildId:
9e93e9ccd42ba048dfd020375b5b0dd4)
06-05 10:20:14.392 16394 16394 F DEBUG : #05 pc 000000000015b738 /system/bin/surfaceflinger (virtual thunk to android::Layer::Handle::~Handle()+76) (BuildId:
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9e93e9ccd42ba048dfd020375b5b0dd4)

06-05 10:20:14.392 16394 16394 F DEBUG : #06 pc 00000000000ef34 /system/lib64/libutils.so (android::RefBase::decStrong(void const*) const+116) (BuildId: b940f836006eead456c936e97e64d2d4)

06-05 10:20:14.392 16394 16394 F DEBUG : #07 pc 0000000000053b84 /system/lib64/libbinder.so (android::IPCThreadState::processPendingDerefs()+136) (BuildId: 07bc4d4147790b1e0ac44f7625168f4a)

06-05 10:20:14.392 16394 16394 F DEBUG : #08 pc 0000000000053c90 /system/lib64/libbinder.so (android::IPCThreadState::joinThreadPool(bool)+64) (BuildId: 07bc4d4147790b1e0ac44f7625168f4a)

06-05 10:20:14.392 16394 16394 F DEBUG : #09 pc 0000000000080484 /system/lib64/libbinder.so (android::PoolThread::threadLoop()+28) (BuildId: 07bc4d4147790b1e0ac44f7625168f4a)

06-05 10:20:14.392 16394 16394 F DEBUG : #10 pc 000000000001358c /system/lib64/libutils.so (android::Thread::_threadLoop(void*)+264) (BuildId: b940f836006eead456c936e97e64d2d4)

06-05 10:20:14.392 16394 16394 F DEBUG : #11 pc 0000000000012de8 /system/lib64/libutils.so (thread_data_t::trampoline(thread_data_t const*)+408) (BuildId: b940f836006eead456c936e97e64d2d4)

06-05 10:20:14.392 16394 16394 F DEBUG : #12 pc 00000000000b6a24 /apex/com.android.runtime/lib64/bionic/libc.so (_pthread_start(void*)+264) (BuildId: 369edc656806aeaf384cbeb8f7a347af)

06-05 10:20:14.392 16394 16394 F DEBUG : #13 pc 00000000000532bc /apex/com.android.runtime/lib64/bionic/libc.so (_start_thread+68) (BuildId: 369edc656806aeaf384cbeb8f7a347af)

#5 - 2023-06-06 11:36 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

6.6

已同步信息，先关闭

#6 - 2023-06-06 11:36 - CD TEST-方永红

- Status changed from VERIFIED to CLOSED