

Status:	ASSIGNED	Start date:	2023-06-05
Priority:	Normal	Due date:	
Assignee:	移动测试一组_CDTS 刘强	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	106
Resolution:	--	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【前提条件】 设备与中控连接 【操作步骤】 1、QFIL刷机（106版本） 2、查看副屏网络同步情况 【预期结果】 图标同步，网络正常 【实际结果】 首次启动未同步中控网络图标，副屏无网络，重启副屏或者开关中控网络后恢复			

History

#1 - 2023-06-05 16:46 - CD TPM-王祥林

- Assignee changed from CD TPM-王祥林 to CD FW-程天颖

#2 - 2023-06-05 21:11 - CD FW-程天颖

- Status changed from New to NEED_INFO

Hi，永红：

日志文件中没有抓取到中控副屏握手后同步信息的日志，麻烦重新抓取一下，谢谢

#3 - 2023-06-06 10:54 - CD TEST-方永红

- File 1051.txt added

- Status changed from NEED_INFO to ASSIGNED

#4 - 2023-06-06 17:44 - CD FW-程天颖

■ Current conclusion

从日志中分析出副屏和中控握手成功后未收到中控同步的网络信号指令

■ My analysis

查看了副屏启动握手截断的日志，微服务未收到中控发送的信号同步指令

原因猜测：

- 1.中控未网络信号给副屏
 - 2.中控发送了网络信号给副屏，微服务未收到
- Next action
- 初步分析一下中控的log，判断原因

#5 - 2023-06-06 21:37 - CD FW-程天颖

- File 1703.log added

- Assignee changed from CD FW-程天颖 to CD TEST-方永红

■ Current conclusion

原因暂时认为中控未给副屏同步网络信号

副屏日志与附件1703.log

中控日志大于50m,无法上传redmine

■ My analysis

```
06-06 17:03:00.697 2253 2377 D MicroService: Send message to IDCM:SocketMessageBean{businessData='21930', srcService='FSEM_COM',
destService='IDCM_COM', messageType='2', uuid='1686042160334050462',
payloadData={"srcService":"FSEM_COM","dstService":"IDCM_COM","messageType":2,"uuid":"1686042160334050462","methodName":"handShake","parameters":{"client
Name":"FSEM_COM","clientVersion":"01.10"}}}
06-06 17:03:00.714 2253 2253 E MicroService: heart beat time out, current timeout cnt is 1
06-06 17:03:00.714 2253 2253 D MicroService: onHeartBeatDetected
06-06 17:03:00.714 2253 2253 D MicroService: sendHeartbeatMessage
06-06 17:03:00.720 2253 4165 I MicroService: Receive message: SocketMessageBean{businessData='21930', srcService='IDCM_COM', destService='FSEM_COM',
messageType='2', uuid='1686042160334050462', payloadData={
06-06 17:03:00.720 2253 4165 I MicroService: "srcService":"IDCM_COM",
06-06 17:03:00.720 2253 4165 I MicroService: "dstService":"FSEM_COM",
06-06 17:03:00.720 2253 4165 I MicroService: "messageType":2,
06-06 17:03:00.720 2253 4165 I MicroService: "uuid":"1686042160334050462",
06-06 17:03:00.720 2253 4165 I MicroService: "methodName":"handShake",
06-06 17:03:00.720 2253 4165 I MicroService: "parameters":{"result":"true","serverName":"IDCM_COM","serverVersion":"01.01"}
06-06 17:03:00.720 2253 4165 I MicroService: }}
06-06 17:03:00.720 2253 4165 I MicroService: Client connect status changed. Status: 1
06-06 17:03:00.720 2253 4165 D MicroService: startHeartBeat Timer
06-06 17:03:00.720 2253 4165 D MicroService: is started
06-06 17:03:00.720 2253 4165 I MicroService: onConnectStateChanged: 1
06-06 17:03:00.720 2253 4165 I MicroService: onConnectStateChanged count = 2
06-06 17:03:00.721 2272 2314 I MicroServiceManager: requestResult(reportScreenDisplay) parameters is{"ScreenDisplay":1}.
06-06 17:03:00.727 2253 4166 D MicroService: Send message to IDCM:SocketMessageBean{businessData='21930', srcService='FSEM_SettingService',
destService='IDCM_MultiScreenService', messageType='0', uuid='1686042180722306444',
payloadData={"srcService":"FSEM_SettingService","dstService":"IDCM_MultiScreenService","messageType":0,"uuid":"1686042180722306444","methodName":"reportScreen
Display","parameters":{"ScreenDisplay":1}}}
06-06 17:03:01.698 2253 2377 D MicroService: send handshake message, currentTryAccount=10
06-06 17:03:01.702 2253 2377 D MicroService: Send message to IDCM:SocketMessageBean{businessData='21930', srcService='FSEM_COM',
destService='IDCM_COM', messageType='2', uuid='1686042160334050462',
payloadData={"srcService":"FSEM_COM","dstService":"IDCM_COM","messageType":2,"uuid":"1686042160334050462","methodName":"handShake","parameters":{"client
Name":"FSEM_COM","clientVersion":"01.10"}}}
06-06 17:03:01.718 2253 4175 I MicroService: Receive message: SocketMessageBean{businessData='21930', srcService='IDCM_COM', destService='FSEM_COM',
messageType='2', uuid='1686042160334050462', payloadData={
06-06 17:03:01.718 2253 4175 I MicroService: "srcService":"IDCM_COM",
06-06 17:03:01.718 2253 4175 I MicroService: "dstService":"FSEM_COM",
06-06 17:03:01.718 2253 4175 I MicroService: "messageType":2,
06-06 17:03:01.718 2253 4175 I MicroService: "uuid":"1686042160334050462",
```

06-06 17:03:01.718 2253 4175 I MicroService: "methodName":"handShake",
06-06 17:03:01.718 2253 4175 I MicroService: "parameters":{"result":"true","serverName":"IDCM_COM","serverVersion":"01.01"}
06-06 17:03:01.718 2253 4175 I MicroService: }}
06-06 17:03:01.719 2253 4175 I MicroService: Client connect status changed. Status: 1
06-06 17:03:01.719 2253 4175 D MicroService: startHeartBeat Timer
06-06 17:03:01.719 2253 4175 D MicroService: is started
06-06 17:03:01.719 2253 4175 I MicroService: onConnectStateChanged: 1
06-06 17:03:01.719 2253 4175 I MicroService: onConnectStateChanged count = 2
06-06 17:03:01.721 2272 2314 I MicroServiceManager: requestResult(reportScreenDisplay) parameters is{"ScreenDisplay":1}.
06-06 17:03:01.725 2253 4176 D MicroService: Send message to IDCM:SocketMessageBean{businessData='21930', srcService='FSEM_SettingService',
destService='IDCM_MultiScreenService', messageType='0', uuid='1686042181721972277',
payloadData={"srcService":"FSEM_SettingService","dstService":"IDCM_MultiScreenService","messageType":0,"uuid":"1686042181721972277","methodName":"reportScreen
Display","parameters":{"ScreenDisplay":1}}}
06-06 17:03:02.717 2253 2253 E MicroService: heart beat time out, current timeout cnt is 2
06-06 17:03:02.717 2253 2253 D MicroService: onHeartBeatDetected
06-06 17:03:02.717 2253 2253 D MicroService: sendHeartbeatMessage
06-06 17:03:03.732 2253 4185 D MicroService: handleHeartBeat:3
06-06 17:03:04.719 2253 2253 D MicroService: onHeartBeatDetected
06-06 17:03:04.719 2253 2253 D MicroService: sendHeartbeatMessage
06-06 17:03:05.735 2253 4196 D MicroService: handleHeartBeat:4
06-06 17:03:06.722 2253 2253 D MicroService: onHeartBeatDetected
06-06 17:03:06.722 2253 2253 D MicroService: sendHeartbeatMessage
06-06 17:03:07.739 2253 4205 D MicroService: handleHeartBeat:5
06-06 17:03:08.725 2253 2253 D MicroService: onHeartBeatDetected
06-06 17:03:08.726 2253 2253 D MicroService: sendHeartbeatMessage
副屏日志中，可看出副屏并未收到中控发送的网络信号同步

06-06 16:44:58.409 2620 2620 I InfoDelivery_WifiClient: sendData
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":350879579832238,"methodName":"WifiInfo","parameters":{"status":4,"l
evel":3}}
06-06 16:44:58.420 2620 2620 I InfoDelivery_WifiClient: sendData
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":350879590656769,"methodName":"WifiInfo","parameters":{"status":0,"l
evel":3}}
06-06 16:44:58.439 2620 3296 I InfoDelivery_WifiClient: onReceiveData data size:170, receive:
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":350879579832238,"methodName":"WifiInfo","parameters":{"status":4,"l
evel":3}}
06-06 16:44:58.455 2620 3296 I InfoDelivery_WifiClient: onReceiveData data size:170, receive:
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":350879590656769,"methodName":"WifiInfo","parameters":{"status":0,"l
evel":3}}
06-06 16:44:58.811 2620 2620 I InfoDelivery_WifiClient: sendData
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":350879981439790,"methodName":"WifiInfo","parameters":{"status":4,"l
evel":3}}
06-06 16:44:58.825 2620 3296 I InfoDelivery_WifiClient: onReceiveData data size:170, receive:
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":350879981439790,"methodName":"WifiInfo","parameters":{"status":4,"l
evel":3}}
06-06 17:05:42.260 2620 2620 I InfoDelivery_WifiClient: sendData
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":352123430193847,"methodName":"WifiInfo","parameters":{"status":4,"l
evel":3}}
06-06 17:05:42.265 2620 2620 I InfoDelivery_WifiClient: sendData
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":352123434855878,"methodName":"WifiInfo","parameters":{"status":0,"l
evel":3}}
06-06 17:05:42.282 2620 3296 I InfoDelivery_WifiClient: onReceiveData data size:170, receive:
{ "srcService":"IDCM_IVIInfoService","dstService":"FSEM_SettingService","messageType":0,"uuid":352123430193847,"methodName":"WifiInfo","parameters":{"status":4,"l

evel":3}}

06-06 17:05:42.294 2620 3296 I InfoDelivery_WifiClient: onReceiveData data size:170, receive:
{ "srcService": "IDCM_IVIInfoService", "dstService": "FSEM_SettingService", "messageType": 0, "uuid": "352123434855878", "methodName": "WifiInfo", "parameters": { "status": 0, "level": 3 } }

06-06 17:05:42.672 2620 2620 I InfoDelivery_WifiClient: sendData
{ "srcService": "IDCM_IVIInfoService", "dstService": "FSEM_SettingService", "messageType": 0, "uuid": "352123842501816", "methodName": "WifiInfo", "parameters": { "status": 4, "level": 3 } }

在中控的日志中也未观察到在握手之后这段时间同步网络信号的日志

- Next action
- 1.永红帮忙上传一下中控的日志
 - 2.联系中控开发分析为什么没有同步网络信号给副屏

#6 - 2023-06-07 20:05 - CD FW-程天颖

- Assignee changed from CD TEST- 方永红 to CD FW-程天颖

#7 - 2023-06-08 11:43 - CD FW-程天颖

- Assignee changed from CD FW-程天颖 to CD TPM-王祥林

■ Current conclusion

已同中控开发同步信息，中控存在丢日志的情况，未抓到握手时期的日志，无法分析握手后中控是否给副屏发送开机信息

后续多次尝试复现该bug，并未复现成功

- My analysis
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- Next action
- 祥林，请分析该问题该如何处理

#8 - 2023-06-14 22:52 - CD TPM-王祥林

QFIL刷机问题，OTA未复现，暂不处理。

#9 - 2023-06-14 22:52 - CD TPM-王祥林

- Status changed from ASSIGNED to RESOLVED

#10 - 2023-08-24 17:21 - CDTs_TEST 王成

- Status changed from RESOLVED to ASSIGNED

#11 - 2023-10-31 16:21 - CD FW 曹覃刚

- Assignee changed from CD TPM-王祥林 to 移动测试一组_CDTs 刘强

网络图标在新版本上已经被删除了，不需要了

请帮忙关闭此票

Files			
tlog_i ov0201017500006162025411a2212290000002271_000444_0605150912.tar.gz	2.28 MB	2023-06-05	CD TEST-方永红
1505.txt	3.78 MB	2023-06-05	CD TEST-方永红
1051.txt	3.65 MB	2023-06-06	CD TEST-方永红

