

Figure - Bug #118554

【IOVDEV-32581】【VC1】【0106】【台架】【EE环境】【副屏】【第三方应用】进入游戏中心，点击分享，偶现（8/10）点击没反应，强退应用

2023-06-05 20:49 - CDTS_TEST 王成

Status:	CLOSED	Start date:	2023-06-05
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	01.00.0106.C104
Need_Info:	--	Degraded:	--
Resolution:	--	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Frequently	Root cause:	
Test Type:	ST		
Description			
【环境信息】：EE环境			
【问题出现时间】：2023/06/05 11:02 第201次开机			
【前提条件】：电源ON			
【操作步骤】：			
1、edge清除数据			
2、进入游戏中心			
3、点击分享			
【实际结果】			
10次有8次点击无反应，偶现，出现强退游戏中心			
【期望结果】			
可以拉起分享			
【备注】：			
【应用版本】：			
【硬件版本号】：不涉及			
【副屏版本号】：01.00.0106.C104			
【中控版本号】：03.02.0086.C102.03_userdebug_2305271506			
【中控VIN】HRYTTTESTVINMGM403			
【第三方应用版本号】游戏中心 2023.05.13			
录屏&log: https://ofs.human-horizons.com/#/download/index/fGYJyEwy2Y%3D			

History

- #1 - 2023-06-05 21:14 - CD FW 曹覃刚
- Category changed from CD-FW to 依赖客户及其供应商解决
 - Status changed from New to NEED_INFO
 - Assignee changed from CD FW 曹覃刚 to CDTS_TEST 王成

Hi 王成

问题发生时，edge爆了如下错误，看信息，是应用内部so库爆出来的，请确认

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logcat/000201_manual_00030_230605_110336.log:999:06-05 11:03:38.437 26607 26607 F DEBUG : * *
logcat/000201_manual_00030_230605_110336.log:1000:06-05 11:03:38.437 26607 26607 F DEBUG : Build fingerprint:
'HiPhi/PassengerDisplay_CN/PassengerDisplay:12/SKQ1.220201.001/3775:user/test-keys'
logcat/000201_manual_00030_230605_110336.log:1001:06-05 11:03:38.437 26607 26607 F DEBUG : Revision: '0'
logcat/000201_manual_00030_230605_110336.log:1002:06-05 11:03:38.437 26607 26607 F DEBUG : ABI: 'arm64'
logcat/000201_manual_00030_230605_110336.log:1003:06-05 11:03:38.437 26607 26607 F DEBUG : Timestamp: 2023-06-05 11:03:38.182323548+0800
logcat/000201_manual_00030_230605_110336.log:1004:06-05 11:03:38.437 26607 26607 F DEBUG : Process uptime: 0s
logcat/000201_manual_00030_230605_110336.log:1005:06-05 11:03:38.437 26607 26607 F DEBUG : Cmdline: com.microsoft.emmx
logcat/000201_manual_00030_230605_110336.log:1006:06-05 11:03:38.437 26607 26607 F DEBUG : pid: 24463, tid: 24463, name: .microsoft.emmx >>>
com.microsoft.emmx <<<
logcat/000201_manual_00030_230605_110336.log:1007:06-05 11:03:38.437 26607 26607 F DEBUG : uid: 10028
logcat/000201_manual_00030_230605_110336.log:1008:06-05 11:03:38.437 26607 26607 F DEBUG : signal 5 (SIGTRAP), code 1 (TRAP_BRKPT), fault addr
0x72a1627a90
logcat/000201_manual_00030_230605_110336.log:1009:06-05 11:03:38.437 26607 26607 F DEBUG : x0 00000072a0712172 x1 00000072a07c74a9 x2
00000000000000ee x3 00000072a078e6cc
logcat/000201_manual_00030_230605_110336.log:1010:06-05 11:03:38.437 26607 26607 F DEBUG : x4 00000072a0834c05 x5 0000000000000000 x6
0000000000000054 x7 0000006a00492480
logcat/000201_manual_00030_230605_110336.log:1011:06-05 11:03:38.437 26607 26607 F DEBUG : x8 0000006a004924d4 x9 24706baeeefa0177 x10
0000006a00492790 x11 000000000000001d
logcat/000201_manual_00030_230605_110336.log:1012:06-05 11:03:38.437 26607 26607 F DEBUG : x12 00000000000180d0 x13 6974634170614d77 x14
0000000000000076 x15 0000000034155555
logcat/000201_manual_00030_230605_110336.log:1013:06-05 11:03:38.437 26607 26607 F DEBUG : x16 00000072a79214e8 x17 00000076751cd564 x18
00000076816c0000 x19 0000000000000054
logcat/000201_manual_00030_230605_110336.log:1014:06-05 11:03:38.437 26607 26607 F DEBUG : x20 0000000000000000 x21 0000006a00634080 x22
0000000000000016 x23 0000000000000000
logcat/000201_manual_00030_230605_110336.log:1015:06-05 11:03:38.437 26607 26607 F DEBUG : x24 0000006a00634080 x25 0000000000000000 x26
0000006a00492480 x27 0000000000000060
logcat/000201_manual_00030_230605_110336.log:1016:06-05 11:03:38.437 26607 26607 F DEBUG : x28 0000006a00492480 x29 0000007ff6a39db0
logcat/000201_manual_00030_230605_110336.log:1017:06-05 11:03:38.437 26607 26607 F DEBUG : lr 00000072a3cc4e48 sp 0000007ff6a39cf0 pc 00000072a1627a90
pst 0000000020001000
logcat/000201_manual_00030_230605_110336.log:1018:06-05 11:03:38.437 26607 26607 F DEBUG : backtrace:
logcat/000201_manual_00030_230605_110336.log:1019:06-05 11:03:38.437 26607 26607 F DEBUG : #00 pc 000000000157ea90
/system/priv-app/Edge/Edge.apk!libchrome.so (BuildId: dd5b9460211b3375e592362d42753839e11ef646)
logcat/000201_manual_00030_230605_110336.log:1020:06-05 11:03:38.437 26607 26607 F DEBUG : #01 pc 0000000003c1be44
/system/priv-app/Edge/Edge.apk!libchrome.so (BuildId: dd5b9460211b3375e592362d42753839e11ef646)
logcat/000201_manual_00030_230605_110336.log:1021:06-05 11:03:38.437 26607 26607 F DEBUG : #02 pc 0000000003c1cd04
/system/priv-app/Edge/Edge.apk!libchrome.so (BuildId: dd5b9460211b3375e592362d42753839e11ef646)
logcat/000201_manual_00030_230605_110336.log:1022:06-05 11:03:38.437 26607 26607 F DEBUG : #03 pc 0000000002f41e9c
/system/priv-app/Edge/Edge.apk!libchrome.so (BuildId: dd5b9460211b3375e592362d42753839e11ef646)
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#2 - 2023-06-06 19:24 - CDTS_TEST 王成
- Status changed from NEED_INFO to RESOLVED

浏览器自身崩溃，非系统问题

#3 - 2023-06-06 19:24 - CDTS_TEST 王成
- Status changed from RESOLVED to VERIFIED

#4 - 2023-06-06 19:24 - CDTS_TEST 王成
- Status changed from VERIFIED to CLOSED

Files

进入游戏中心，点击分享，偶现点击没反应，强退应用.7z	11.3 MB	2023-06-05	CDTS_TEST 王成
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