

Status:	CLOSED	Start date:	2023-06-06
Priority:	Urgent	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0106
Resolution:	--	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【问题描述】：FSE-M 0106版本升0106版本，升级2次都是在进度74%时升级失败 【前置条件】：车辆上电 【软件/网络环境】：EE环境 【IDCM版本信息】：03020087C103 【SDK版本信息】：V 1.0.16.2 【云端升级服活动】：386-FSE-M-0106 【云端升级任务】：77137fd8ed3e414a9e9c127f5b390675 637d70fc91f14cb0a987ace8fce4fcad 【提报人】：宋飞飞 【操作步骤】：车辆上电，进入设置，系统，检查更新，立即升级 【预期结果/行为】：2次都升级成功 【实际结果/行为】：2次都升级失败 【问题发生频率】：必现 【实车VIN】：LJD8BB3F0P0000386 【发生日期 & 时间】：77137fd8ed3e414a9e9c127f5b390675的 开始安装时间:2023-06-06 13:44:40 结束安装时间:2023-06-06 14:04:17 637d70fc91f14cb0a987ace8fce4fcad的 开始安装时间:2023-06-06 14:13:17 结束安装时间:2023-06-06 14:32:53 【视频链接】：见附件 数采仪编号：0300028			

History

- #1 - 2023-06-06 16:05 - CDTS-TEST 周婷
- Category changed from CD-FW to BSP
- Assignee changed from CD TPM-王祥林 to CD BSP 叶鹏
- #2 - 2023-06-06 16:09 - CD TEST-方永红
- File 1686038866000.zip added
- #3 - 2023-06-06 16:48 - CD BSP 叶鹏
- Category changed from BSP to CD-FW
- Status changed from New to RESOLVED

- Assignee changed from CD BSP 叶鹏 to CD TPM-王祥林

确认是release给客户的升级包有问题，
使用ftp://cdiot@192.168.87.46/Pre_figure/ReleaseBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-release_v9.6/user/20230602/0708/ota-0106-user.zip升级包测试，升级成功

#4 - 2023-06-06 17:36 - CD TPM-王祥林
- Assignee changed from CD TPM-王祥林 to CD TEST-方永红

我们release给客户的升级包是对的，客户把升级包上传到OTA服务器的云端时弄错了。已让客户调查，内部关闭此票。

#5 - 2023-06-10 14:14 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED

#6 - 2023-06-10 14:14 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
FSE-M 0106升级0106升级到74_时fail-第二遍.txt	861 KB	2023-06-06	CD TEST-方永红
FSE-M 0106升级0106升级到74_时fail.txt	865 KB	2023-06-06	CD TEST-方永红
1686038866000.zip	10.4 MB	2023-06-06	CD TEST-方永红