

Figure - Bug #118574

测试 Test-ST # 113421 (New): V4.0功能与专项测试

测试 Test-ST # 113423 (New): V4.0专项--BSP专项--稳定性-各项功能长时间运行

【BSP】【EVT】【稳定性】挂测一晚上游戏运行+语音通话后，跑测MTBF进行到熄屏，黑屏进入900E

2023-06-06 16:02 - CDTs_Test 吴诗雨

Status:	CLOSED	Start date:	2023-06-06
Priority:	High	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	BSP	Estimated time:	0.00 hour
Target version:		Found Version:	FlatBuild_HH_MCE_FSE.M.R.user.01.00.0106.C104(X
Need_Info:	--	Degrated:	--
Resolution:	DUPLICATE	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Every time	Root cause:	同118506
Test Type:	ST		

Description			
【前提条件】			
1、设备成功启动			
2、确保MTBF脚本运行的前置条件已准备			
3、挂测一晚上游戏运行+语音通话			
【测试步骤】			
1、使用python运行对应脚本			
2、运行7*24小时			
3、查看设备运行结果			
【预期结果】			
3、设备正常运行，没有崩溃，重启等现象			
【实际结果】			
3、设备黑屏，进入900E			
【版本】0602的106版本			
ftp://cdiot@192.168.87.46/Pre_figure/ReleaseBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-dev/user/20230602/0708/FlatBuild_HH_MCE_FSE.M.R.user.01.00.0106.C104%28X104%29.zip			

History

#1 - 2023-06-06 16:03 - CDTs_Test 吴诗雨

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118574

#2 - 2023-06-06 16:33 - CDTs_Test 吴诗雨

- Description updated

#3 - 2023-06-06 16:45 - CD SYSTEM-夏旭

1.从dump解析看，是adsp crash 导致进入了900E

[63670.083460] cnss: Use PCIe DRV suspend

[63670.099400] Fatal error on adsp!

[63670.099489] adsp subsystem failure reason: rpmh_client.c:448:.

[63670.099579] subsys-restart: subsystem_restart_dev(): Restart sequence requested for adsp, restart_level = SYSTEM.

[63670.152789] [MAX975X:max96755x_vc1_lcd_dtc_check] ERROR DTC_Display: display off, backlight not turn off, sta:1 lvl:20

#4 - 2023-06-07 13:37 - CD TPM-王祥林

- Status changed from New to RESOLVED
- Assignee changed from CD TPM-王祥林 to CDTS_Test 吴诗雨
- Resolution changed from -- to DUPLICATE
- Root cause set to 屏118506

和这个票原因一样，先dup到这个票一起跟踪。

<https://share.thundersoft.com/redmine/issues/118506>

#5 - 2023-06-10 14:36 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

#6 - 2023-06-10 14:36 - CD TEST-方永红

- Status changed from VERIFIED to CLOSED