

Figure - Bug #118580
IOVDEV-32947【内部】【解决方案】【VC1】【0088】【实车】【EE环境】副屏进入屏保状态，时间控件不显示；
2023-06-06 16:44 - CD TEST-方永红

Status:	CLOSED	Start date:	2023-06-05
Priority:	High	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0106
Resolution:	--	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【出现时间】：2023.6.6 13:50:07 【前提条件】： 1、车机上电 【操作步骤】： 1、副屏进入屏保状态， 【实际结果】： 时间控件不显示； 【期望结果】： 应正常显示时间空间 【备注】：安卓日志已上云 【车架号】：LJD8BB3F9P0000385 【环境信息】：EE 【版本详情】：03.02.0088.C103.03 【复归方法】：无 【数采编号】0340024			

History

#1 - 2023-06-06 17:31 - CD APP-王营

- Status changed from New to NEED_INFO

- Assignee changed from CD APP-王营 to CD TEST-方永红

【状态】

UI问题请给出现象视频或者截图，单纯提供log无法进行分析。

【下一步】

请客户给出视频或者截图

#2 - 2023-06-06 17:39 - CD TEST-方永红

6.6

已同步

#3 - 2023-06-07 17:07 - CDTS_TEST 王成

- File 5-135007 副屏屏保时间控件不显示.mp4 added
- Status changed from NEED_INFO to ASSIGNED
- Assignee changed from CD TEST-方永红 to CD APP-王营

#4 - 2023-06-07 20:31 - CD APP-王营

- Status changed from ASSIGNED to NEED_INFO
- Assignee changed from CD APP-王营 to CDTS_TEST 王成

【分析】

根据Log可知，用户使用的是图片屏保，并不是时钟屏保

06-06 13:50:15.931 1556 1631 I DreamController: Stopping dream:
name=ComponentInfo{com.thundercomm.screensaver/com.thundercomm.saverphototable.FlipperDream}

时钟屏保对应的是下面的log

06-07 20:31:13.781 1080 1181 I DreamController: Starting dream:
name=ComponentInfo{com.thundercomm.screensaver/com.thundercomm.saverclock.service.ClockScreensaver}

#5 - 2023-06-25 14:01 - CDTS_TEST 王成

- Status changed from NEED_INFO to ASSIGNED
- Assignee changed from CDTS_TEST 王成 to CD TPM-王祥林

客户回复：

副屏7月底OTA 系统

#6 - 2023-07-03 20:28 - CD TPM-王祥林

- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD TPM-王祥林 to CD TEST-方永红

jira票跟踪，内部关闭。

#7 - 2023-07-27 15:12 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

在没有设置时钟屏保时，不显示时钟控件是正常行为

#8 - 2023-07-27 15:12 - CDTS_TEST 王成

- Status changed from VERIFIED to CLOSED

Files			
1686040943102.zip	8.78 MB	2023-06-06	CD TEST-方永红
5-135007 副屏屏保时间控件不显示.mp4	1.28 MB	2023-06-07	CDTS_TEST 王成