

Figure - Bug #118601
IOVDEV-33072【内部】【VC1】【0106】【台架】【EE环境】【副屏】打开飞书时，副屏提示“飞书屡次停止运行”

2023-06-07 10:36 - CD TEST-方永红

Status:	CLOSED	Start date:	2023-06-07
Priority:	High	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	依赖客户及其供应商解决	Estimated time:	0.00 hour
Target version:		Found Version:	0106
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		
Description			
【环境信息】EE环境 【问题出现时间】：20230607 9点33分（第268次开机） 【前提条件】：车机上电（KL30ON，KL15 ON，已连接中控和功放，可正常输出声音） 副屏安装了十几个应用（27个支持的应用，比如QQ、QQ音乐HD、今日头条、企业微信、哔哩哔哩HD、应用宝、微信、快手、抖音、斗鱼、网易云音乐、网易新闻、腾讯视频、芒果TV、酷狗音乐、飞书等） 1.副屏依次打开桌面上的应用， 2.点击“飞书”后立即闪退到桌面 3.再次点击“飞书” 【实际结果】 副屏弹窗提示：“飞书屡次停止运行”---之后一直打不开飞书，重启副屏也不能打开飞书 【期望结果】 副屏正常打开和使用飞书 【备注】： 车架号VIN：HRYTTTESTVINMGM400，可从云端获取日志 副屏log地址：https://ofs.human-horizons.com/#/download/index/%2BZ%2Fx%2BYAsfLE%3D 【影响版本】：副屏：01.00.0106.c104，中控：03.02.0088.c103 【硬件版本号】：/ 【是否能恢复】：			

History

- #1 - 2023-06-07 14:24 - CDFW 曹覃刚
- Category changed from CD-FW to 依赖客户及其供应商解决
 - Status changed from New to NEED_INFO
 - Assignee changed from CDFW 曹覃刚 to CD TEST-方永红

■ 我的分析

启动飞书时，飞书报了下列错误，错误位置在飞书内部代码中，看样子是在解析什么key出错了
这个需要三方应用自己处理，请确认，谢谢

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06-07 09:33:24.434 17849 17849 D AndroidRuntime: Shutting down VM
06-07 09:33:24.435 17849 17849 E AndroidRuntime: FATAL EXCEPTION: main
06-07 09:33:24.435 17849 17849 E AndroidRuntime: Process: com.ss.android.lark, PID: 17849
06-07 09:33:24.435 17849 17849 E AndroidRuntime: java.lang.RuntimeException: Unable to instantiate application com.ss.android.lark.app.LarkApplication package
com.ss.android.lark: java.lang.IllegalArgumentException: Cannot parse aesKey:hmacKey
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.LoadedApk.makeApplication(LoadedApk.java:1364)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.ActivityThread.handleBindApplication(ActivityThread.java:6705)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.ActivityThread.access$1500(ActivityThread.java:248)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.ActivityThread$H.handleMessage(ActivityThread.java:2054)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.os.Handler.dispatchMessage(Handler.java:106)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.os.Looper.loopOnce(Looper.java:201)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.os.Looper.loop(Looper.java:288)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.ActivityThread.main(ActivityThread.java:7880)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at java.lang.reflect.Method.invoke(Native Method)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.android.internal.os.RuntimeInit$MethodAndArgsCaller.run(RuntimeInit.java:548)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)
06-07 09:33:24.435 17849 17849 E AndroidRuntime: Caused by: java.lang.IllegalArgumentException: Cannot parse aesKey:hmacKey
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.secure.AesCbcWithIntegrityUtils.a(SourceFile:16777314)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.secure.a.b(SourceFile:131)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.util.share_preference.UserSP.createBaseSharedPreferences(SourceFile:16777308)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.util.share_preference.UserSP.createBaseSharedPreferences(SourceFile:25)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.util.share_preference.UserSP.<init>(SourceFile:3)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.util.share_preference.UserSP.getInstance(SourceFile:33)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.appsetting.api.d.a(SourceFile:33554483)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.appsetting.api.SettingManager.innerGetString(SourceFile:16777274)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.appsetting.api.SettingManager.get(SourceFile:16777259)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.scs.monitor.settings.a.a(SourceFile:33)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.scs.monitor.PrivacyMonitorImpl.initMonitor(SourceFile:16777284)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.security.integrator.export.InitPrivacyMonitorTask.a_(SourceFile:16777244)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.app.initiator.m.a(SourceFile:33751068)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.app.initiator.m.a(SourceFile:16777277)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.app.f.d.a(SourceFile:16777408)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at com.ss.android.lark.app.LarkApplication.attachBaseContext(SourceFile:16777271)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.Application.attach(Application.java:331)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.Instrumentation.newApplication(Instrumentation.java:1179)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   at android.app.LoadedApk.makeApplication(LoadedApk.java:1356)
06-07 09:33:24.435 17849 17849 E AndroidRuntime:   ... 10 more
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#2 - 2023-06-17 18:50 - CDTS_TEST 王成

- Status changed from NEED_INFO to RESOLVED

通过日志分析得出是飞书内部报错

#3 - 2023-06-17 18:50 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

#4 - 2023-06-17 18:50 - CDTS_TEST 王成
- Status changed from VERIFIED to CLOSED

Files			
0933副屏提示飞书屡次停止运行.7z	336 KB	2023-06-07	CD TEST-方永红
9点33分副屏打不开飞书，提示飞书屡次停止运行.mp4	3.26 MB	2023-06-07	CD TEST-方永红