

Figure - Bug #118624

【IOVDEV-26762】【IOV测试】【VC1】【SORP】【语音】【设置】【实车】反复点击息屏模式，会出现退出息屏模式后，仅中控屏息屏按钮打开状态。

2023-06-07 17:54 - CDTS\_Test 吴诗雨

|                                              |               |                   |                 |
|----------------------------------------------|---------------|-------------------|-----------------|
| Status:                                      | CLOSED        | Start date:       | 2023-06-07      |
| Priority:                                    | Normal        | Due date:         |                 |
| Assignee:                                    | CDTS_Test 吴诗雨 | % Done:           | 0%              |
| Category:                                    | CD-FW         | Estimated time:   | 0.00 hour       |
| Target version:                              |               | Found Version:    | 03.02.0082.C101 |
| Need_Info:                                   | --            | Degrated:         | --              |
| Resolution:                                  | --            | Verified Version: |                 |
| Severity:                                    | Normal        | Fixed Version:    |                 |
| Reproducibility:                             | Every time    | Root cause:       |                 |
| Test Type:                                   | ST            |                   |                 |
| Description                                  |               |                   |                 |
| 【前置条件】<br>语音准备完成                             |               |                   |                 |
| 【操作步骤】<br>反复点击：全部息屏                          |               |                   |                 |
| 【预期结果】<br>退出息屏模式后，按钮全部未打开                    |               |                   |                 |
| 【实际结果】<br>出现“仅中控屏”息屏按钮打开的情况<br>详见附件视频        |               |                   |                 |
| 【备注】<br>时间：5/9 9：56<br>VIN：LJD8BC3F3P0000310 |               |                   |                 |

History

- #1 - 2023-06-07 17:55 - CDTS\_Test 吴诗雨
- File screenshot-20230607-175448.png added
- 详细情况请看截图，云端日志已上传。
- #2 - 2023-06-07 21:30 - CD FW-程天颖
- Status changed from New to NEED\_INFO
- Assignee changed from CD FW-程天颖 to CDTS\_Test 吴诗雨

■ Current conclusion

分析出原因极大可能是副屏版本不对

■ My analysis

从副屏未打印上报屏幕状态的日志给中控

副屏收到中控的息屏指令：

05-27 14:30:04.993 2153 15990 I MicroService: getStringByData: { "srcService": "IDCM\_MultiScreenService", "dstService": "FSEM\_SettingService", "messageType": 0, "uuid": "2709877191309", "methodName": "setScreenDisplay", "parameters": { "ScreenDisplay": 0 } }

05-27 14:30:04.993 2153 15990 I MicroService: Receive message: SocketMessageBean{businessData='21930', srcService='IDCM\_MultiScreenService',

destService='FSEM\_SettingService', messageType='0', uuid='2709877191309',  
payloadData={"srcService":"IDCM\_MultiScreenService","dstService":"FSEM\_SettingService","messageType":0,"uuid":2709877191309,"methodName":"setScreenDisplay","  
parameters":{"ScreenDisplay":0}}}  
05-27 14:30:04.993 2153 15990 I MicroService: dealMessage: 0  
05-27 14:30:04.993 2153 15990 I MicroService: onRequest(setScreenDisplay): {"ScreenDisplay":0}  
05-27 14:30:04.993 2165 4504 D MicroSettings: ITCMicroCommonCallback: get request method = setScreenDisplay parameters = {"ScreenDisplay":0}  
05-27 14:30:04.994 2165 4504 E MicroSettings: NullAction: Do NullAction! ----- Info: Have no action match setScreenDisplay

根据日志来看，微设定中还未制作setScreenDisplay功能，从tlog的结构来看，该日志是很古老的tlog版本，严重怀疑测试环境中的副屏版本不是最新的

■ Next action

请确认测试环境中的副屏版本

#3 - 2023-06-09 18:54 - CDTS\_Test 吴诗雨

已同步

#4 - 2023-07-03 17:40 - CDTS\_TEST 王成

- Status changed from NEED\_INFO to RESOLVED

客户使用的副屏版本过低

#5 - 2023-07-03 17:40 - CDTS\_TEST 王成

- Status changed from RESOLVED to VERIFIED

#6 - 2023-07-03 17:40 - CDTS\_TEST 王成

- Status changed from VERIFIED to CLOSED

| Files                          |         |            |               |
|--------------------------------|---------|------------|---------------|
| 息屏模式.mp4                       | 1.53 MB | 2023-06-07 | CDTS_Test 吴诗雨 |
| screenshot-20230607-174434.png | 258 KB  | 2023-06-07 | CDTS_Test 吴诗雨 |
| screenshot-20230607-174518.png | 107 KB  | 2023-06-07 | CDTS_Test 吴诗雨 |
| screenshot-20230607-174504.png | 851 KB  | 2023-06-07 | CDTS_Test 吴诗雨 |
| IOVDEV-26762.zip               | 4.26 MB | 2023-06-07 | CDTS_Test 吴诗雨 |
| 1686131611601.zip              | 3.67 MB | 2023-06-07 | CDTS_Test 吴诗雨 |
| screenshot-20230607-175448.png | 24 KB   | 2023-06-07 | CDTS_Test 吴诗雨 |