

Figure - Bug #118625

【AF】【EVT3】概率出现，依次打开设备所有已安装应用后，出现1次quickstep没有响应

2023-06-07 19:49 - 物联网测试组_CDTS 唐霞

Status:	CLOSED	Start date:	2023-06-07
Priority:	High	Due date:	
Assignee:	物联网测试组_CDTS 唐霞	% Done:	0%
Category:	CD-APP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	FlatBuild_HH_MCE_FSE.M.D.user.01.00.C104(X104)
Resolution:	FIXED	Degrated:	No
Severity:	Normal	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	2023-06-17
Test Type:	Release Test	Root cause:	
Description			
【测试步骤】 设备下载安装了50个应用（含系统应用） 1.在桌面上依次打开所有已安装应用			
【预期结果】 每个应用都可正常打开			
【测试结果】 所有应用都打开后再次打开所有应用，出现打开应用慢 然后出现1次quickstep没有响应			
备注：日志超过50M 已私发研发			

History

#1 - 2023-06-08 15:24 - CD APP-王营

- Category changed from CD-FW to CD-APP

【分析】

Launcher发生ANR之前 system_server发生多次ANR，Log如下：

Line 410889: 06-07 18:00:48.821 1594 13002 E ActivityManager: ANR in com.tencent.mobileqq:MSF

Line 442827: 06-07 18:01:17.946 1594 1864 I WindowManager: ANR in ActivityRecord{34d3182 u0 com.netease.cloudmusic/.activity.IconChangeDefaultAlias taskAffinity=10081:com.netease.cloudmusic t20251}. Reason: Application does not have a focused window

Line 455462: 06-07 18:01:28.975 1594 1864 I WindowManager: ANR in ActivityRecord{34d3182 u0 com.netease.cloudmusic/.activity.IconChangeDefaultAlias taskAffinity=10081:com.netease.cloudmusic t20251}. Reason: Application does not have a focused window

Line 477074: 06-07 18:01:47.710 1594 1864 I WindowManager: ANR in ActivityRecord{34d3182 u0 com.netease.cloudmusic/.activity.IconChangeDefaultAlias taskAffinity=10081:com.netease.cloudmusic t20251}. Reason: Application does not have a focused window

Line 479657: 06-07 18:01:50.030 1594 19088 E ActivityManager: ANR in com.netease.cloudmusic (com.netease.cloudmusic/.activity.IconChangeDefaultAlias)

Line 489093: 06-07 18:01:58.875 1594 1864 I WindowManager: ANR in ActivityRecord{34d3182 u0 com.netease.cloudmusic/.activity.IconChangeDefaultAlias taskAffinity=10081:com.netease.cloudmusic t20251}. Reason: Application does not have a focused window

Line 512231: 06-07 18:02:20.943 1594 27226 E ActivityManager: ANR in com.netease.cloudmusic (com.netease.cloudmusic/.activity.IconChangeDefaultAlias)

Line 527364: 06-07 18:02:35.787 1594 1864 I WindowManager: ANR in ActivityRecord{34d3182 u0 com.netease.cloudmusic/.activity.IconChangeDefaultAlias taskAffinity=10081:com.netease.cloudmusic t20251}. Reason: Application does not have a focused window

Line 551495: 06-07 18:02:58.170 1594 4974 E ActivityManager: ANR in com.netease.cloudmusic (com.netease.cloudmusic/.activity.IconChangeDefaultAlias)

Line 641355: 06-07 18:05:05.178 1594 1864 I WindowManager: ANR in com.ss.android.lark/com.ss.android.lark.guide.landing.general.ui.GuidPageActivity. Reason:3f6616d com.ss.android.lark/com.ss.android.lark.guide.landing.general.ui.GuidPageActivity (server) is not responding. Waited 5001ms for MotionEvent(deviceId=4, eventTime=4607366870000, source=0x00005002, displayId=0, action=DOWN, actionButton=0x00000000, flags=0x00000000, metaState=0x00000000, buttonState=0x00000000, classification=NONE, edgeFlags=0x00000000, xPrecision=1.0, yPrecision=1.0, xCursorPosition=nan,

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yCursorPosition=nan, pointers=[0: (1252.0, 854.0)]), policyFlags=0x62000000
Line 641495: 06-07 18:05:05.416 1594 1864 I WindowManager: ANR in gesture monitor owned by pid:2622. Reason: swipe-up (server) is not responding. Waited
9859ms for MotionEvent(deviceId=4, eventTime=4610463362000, source=0x00005002, displayId=0, action=DOWN, actionButton=0x00000000, flags=0x00000000,
metaState=0x00000000, buttonState=0x00000000, classification=NONE, edgeFlags=0x00000000, xPrecision=1.0, yPrecision=1.0, xCursorPosition=nan,
yCursorPosition=nan, pointers=[0: (2450.0, 817.0)]), policyFlags=0x62000000
Line 653577: 06-07 18:05:26.296 1594 24279 E ActivityManager: ANR in com.ss.android.lark (com.ss.android.lark/.guide.landing.general.ui.GuidePageActivity)
Line 664174: 06-07 18:05:49.967 1594 24279 E ActivityManager: ANR in com.android.launcher3
Line 665034: 06-07 18:05:52.517 1594 24279 E ActivityManager: ANR in com.anjuke.android.app
Line 693351: 06-07 18:06:57.775 1594 29266 E ActivityManager: ANR in com.ss.android.lark
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查看CPU占用情况，占用率很高

【下一步】

结合当前卡顿问题继续分析，此问题应该不单纯是Launcher问题，和系统性能有关。

#2 - 2023-06-09 14:11 - CD APP-王营
- Status changed from New to ASSIGNED

#3 - 2023-06-17 11:17 - CD APP-王营
- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD APP-王营 to 物联网测试组_CDTS 唐霞
- Resolution changed from -- to FIXED
- Degrated changed from -- to No
- Fixed Version set to 2023-06-17

Hi 唐霞

关于系统卡顿已经内存优化的版本已经入库，包括以下两个方面：

- 1、限制后台三方应用最大运行数量3个。
- 2、hht_ota_mgr应用selinux权限修改。

请在最新版本上跟踪此问题是否继续出现。

#4 - 2023-06-26 18:24 - 物联网测试组_CDTS 唐霞
- Status changed from RESOLVED to VERIFIED

验证50次，无法复现关闭问题单

#5 - 2023-06-26 18:25 - 物联网测试组_CDTS 唐霞
- Status changed from VERIFIED to CLOSED