

Status:	CLOSED	Start date:	2023-06-07
Priority:	High	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	AUDIO-FW	Estimated time:	0.00 hour
Target version:		Found Version:	0106
Need_Info:	--	Degrated:	--
Resolution:	WONTFIX	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Rarely	Root cause:	是APP内部逻辑出现问题，导致了ANR，该问题是
Test Type:	ST		
Description			
【环境信息】：EE环境 【问题出现时间】：2023/06/07 16:55 第209次开机 【前提条件】： 1、会员账号 【操作步骤】： 1、打开优酷视频 2、进入我的 3、点击其中一个历史观看 【实际结果】 出现无响应，按键无响应，重启变为正常 【期望结果】 可以响应正常 【备注】： 【应用版本】： 【硬件版本号】：不涉及 【副屏版本号】：01.00.0106.C104 【中控版本号】：03.02.0088.C103.02_userdebug_2306021732 【中控VIN】HRYTTESTVINMGM403 【第三方应用版本号】优酷视频 11.0.27			
Related issues:			
Related to Figure - Bug # 118721: 【IOVDEV-33767】【内部】【VC1】...		CLOSED	2023-06-09

History

- #1 - 2023-06-08 10:18 - CD FW 曹覃刚
- Category changed from CD-FW to AUDIO-FW
- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to Multimedia组-RD3_TSCD 梁卿山

Hi 卿山

如线下沟通

发生的几次ANR，全部block在设置视频播放速度这

请帮忙从audio的角度检查是否是应用自身问题，谢谢

```
"main" prio=5 tid=1 Native | group="main" sCount=1 ucsCount=0 flags=1 obj=0x72c760a8 self=0xb40000758db2b380 | sysTid=1894 nice=-10 cgrp=default sched=0/0
handle=0x775664c4f8 | state=S schedstat=( 2341150338 249489392 3613 ) utm=194 stm=39 core=4 HZ=100 | stack=0x7fc87d5000-0x7fc87d7000 stackSize=8188KB |
held mutexes=
  native: #00 pc 000000000004def0 /apex/com.android.runtime/lib64/bionic/libc.so (syscall+32)
  native: #01 pc 00000000000527bc /apex/com.android.runtime/lib64/bionic/libc.so (_futex_wait_ex(void volatile*, bool, int, bool, timespec const*)+148)
  native: #02 pc 00000000000b7d74 /apex/com.android.runtime/lib64/bionic/libc.so (NonPI::MutexLockWithTimeout(pthread_mutex_internal_t*, bool, timespec
const*)+672)
  native: #03 pc 0000000000094ef8 /data/app/~~DtHsqZ9HazTiL-x5zETFvg==/com.youku.phone-spOaVK2muFnypMo6laUrlQ==/lib/arm64/libc++_shared.so (std::
_ndk1::recursive_mutex::lock()+8)
  native: #04 pc 00000000000b6cac0 /data/app/~~DtHsqZ9HazTiL-x5zETFvg==/com.youku.phone-spOaVK2muFnypMo6laUrlQ==/lib/arm64/libalixplayer.so
(alix::Timeline::AccessCurrentBound(std::__ndk1::function<void (std::__ndk1::shared_ptr<alix::PlayBound>)>)+48)
  native: #05 pc 000000000006b3bc /data/app/~~DtHsqZ9HazTiL-x5zETFvg==/com.youku.phone-spOaVK2muFnypMo6laUrlQ==/lib/arm64/libalixplayer.so (???)
  native: #06 pc 0000000000062a1c /data/app/~~DtHsqZ9HazTiL-x5zETFvg==/com.youku.phone-spOaVK2muFnypMo6laUrlQ==/lib/arm64/libalixplayer.so
(alix::MixedCodecsPlayer::accessTimeline(int, std::__ndk1::function<void (alix::Timeline*)>)+72)
  native: #07 pc 00000000000635d4 /data/app/~~DtHsqZ9HazTiL-x5zETFvg==/com.youku.phone-spOaVK2muFnypMo6laUrlQ==/lib/arm64/libalixplayer.so
(alix::MixedCodecsPlayer::setParameter(int, alixplayer::Param const&, int)+252)
  native: #08 pc 0000000000041954 /data/app/~~DtHsqZ9HazTiL-x5zETFvg==/com.youku.phone-spOaVK2muFnypMo6laUrlQ==/lib/arm64/libalixplayer.so
(alix_player::SetPlaySpeed(_JNIEnv*, _jobject*, double)+164)
  at com.youku.alixplayer.instances.Aliplayer.setPlaySpeed(Native method)
  at com.youku.alixplayer.AlixPlayer.setPlaySpeed(SourceFile:2)
  at j.n0.m4.t0.p.d.setPlaySpeed(SourceFile:3)
  at j.n0.m4.t0.b.setPlaySpeed(SourceFile:1)
  at j.n0.j4.r.i.g.setPlaySpeed(SourceFile:5)
  at java.lang.reflect.Method.invoke(Native method)
  at com.youku.kubus.EventBus.invokeSubscriber(SourceFile:17)
  at com.youku.kubus.EventBus.postToSubscriptionImmediately(SourceFile:4)
  at com.youku.kubus.EventBus.postImmediately(SourceFile:13)
  at com.youku.kubus.EventBus.post(SourceFile:10)
  at com.youku.kubus.EventBus.post(SourceFile:1)
  at j.n0.m4.d0.c(SourceFile:11)
  at j.n0.m4.d0.d(SourceFile:3)
  at j.n0.m4.d0.f(SourceFile:1)
  at j.n0.m4.i.setPlaySpeed(SourceFile:2)
  at j.n0.k4.l0.h2.i.onRealVideoStart(SourceFile:36)
  at java.lang.reflect.Method.invoke(Native method)
  at com.youku.kubus.EventBus.invokeSubscriber(SourceFile:17)
  at com.youku.kubus.EventBus.postToSubscriptionImmediately(SourceFile:4)
  at com.youku.kubus.EventBus.postImmediately(SourceFile:13)
  at com.youku.kubus.EventBus.post(SourceFile:10)
  at com.youku.newdetail.business.player.plugin.DetailPluginsLoader$a(SourceFile:13)
  at com.youku.newdetail.business.player.plugin.DetailPluginsLoader$a.onPluginCreatedPosting(SourceFile:2)
  at java.lang.reflect.Method.invoke(Native method)
  at com.youku.kubus.EventBus.invokeSubscriber(SourceFile:17)
  at com.youku.kubus.EventBus.postToSubscriptionImmediately(SourceFile:4)
  at com.youku.kubus.EventBus.postImmediately(SourceFile:13)
  at com.youku.kubus.EventBus.post(SourceFile:10)
  at com.youku.kubus.EventBus.post(SourceFile:1)
  at com.youku.oneplayer.PluginManager.sentPluginCreatedEvent(SourceFile:8)
```

at com.youku.oneplayer.PluginManager.createPluginFromConfig(SourceFile:20)
at com.youku.newdetail.business.player.plugin.DetailPluginsLoader.doLoadingLazyPlugins(SourceFile:27)
at com.youku.newdetail.business.player.plugin.DetailPluginsLoader.access\$600(SourceFile:1)
at com.youku.newdetail.business.player.plugin.DetailPluginsLoader\$c.run(SourceFile:1)
at android.os.Handler.handleCallback(Handler.java:938)
at android.os.Handler.dispatchMessage(Handler.java:99)
at android.os.Looper.loopOnce(Looper.java:201)
at android.os.Looper.loop(Looper.java:288)
at android.app.ActivityThread.main(ActivityThread.java:7880)
at java.lang.reflect.Method.invoke(Native method)
at com.android.internal.os.RuntimeInit\$MethodAndArgsCaller.run(RuntimeInit.java:548)
at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:1009)

#2 - 2023-06-08 14:42 - Multimedia组-RD3_TSCD 梁卿山

HI ALL

根据当前日志分析：
在发生ANR的时间，
焦点申请正常，
优酷创建codec正常，
播放的player优酷自身实现的，
根据anr中的打印，
是优酷自身的libaliplayer.so中出现异常导致了anr；
该问题是应用自身出现异常导致。

#3 - 2023-06-09 10:13 - Multimedia组-RD3_TSCD 梁卿山
- Status changed from ASSIGNED to RESOLVED
- Assignee changed from Multimedia组-RD3_TSCD 梁卿山 to CD TEST-方永红
- Resolution changed from -- to WONTFIX
- Root cause set to 是APP内部逻辑出现问题，导致了ANR，该问题是第三方应用问题。

HI 永红

该问题是APP内部逻辑出现问题，导致了ANR，该问题是第三方应用问题。

#4 - 2023-06-25 14:27 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED

#5 - 2023-06-25 14:27 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
优酷视频观看历史视频出现页面无响应.7z	37.2 MB	2023-06-07	CD TEST-方永红