

Figure - Bug #118635

Bug # 118493 (CLOSED): 【BSP】 -- 【VC1】 【台架】 - 【客户现场】 【0072中控】 - 中控网络不可用的情况下，中控操作整车下电，重启后TP不可用
【IOVDEV-33355】 【内部】 【VC1】 【0095】 【台架】 【EE环境】 【副屏】 adb命令杀掉monkey进程后，副屏触控失灵，无tp事件上报
2023-06-08 10:56 - CDTS_Test 吴诗雨

Status:	CLOSED	Start date:	2023-06-08
Priority:	High	Due date:	
Assignee:	移动测试一组_CDTS 刘强	% Done:	90%
Category:	冻屏	Estimated time:	0.00 hour
Target version:		Found Version:	【中控版本号】：03.02.0088.C103 【副屏版本号】：01.00.0106.C104
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Occasionally	Root cause:	TP失效，无报点
Test Type:	ST		

Description	
【环境信息】 EE环境	
【问题出现时间】：20230608 09:10	
【前提条件】：副屏上电，网络正常	
【操作步骤】	
1.monkey脚本正常运行，用adb命令杀掉monkey进程后。	
【实际结果】	
1.副屏触控失灵，无tp事件上报。	
【期望结果】	
1.副屏上能够正常进行触控操作。	
【备注】：	
台架Log地址： https://ofs.human-horizons.com/#/download/index/N5s5cw%2F7bho%3D	
【当前开机次数】：副屏第108次开机	
【应用版本】：/	
【VIN】：HRYTTESTVINMGM816	
【硬件版本号】：/	
【中控版本号】：03.02.0088.C103	
【副屏版本号】：01.00.0106.C104	

History

#1 - 2023-06-08 10:56 - CDTS_Test 吴诗雨

日志下载中，稍后上传

#2 - 2023-06-08 11:01 - CDTs_Test 吴诗雨

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118635

#3 - 2023-06-08 13:36 - CDTs_Test 吴诗雨

- Category changed from CD-FW to BSP
- Assignee changed from CD FW 曹覃刚 to CD BSP-杜磊

#4 - 2023-06-08 15:32 - CD BSP-杜磊

- Status changed from New to ASSIGNED
- % Done changed from 0 to 20
- Parent task set to #118493

从log分析：
TP自检失败，TP中断异常，导致无数据上报，与 <https://share.thundersoft.com/redmine/issues/118493> 同件。

FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:273:11-11 05:00:43.166 0 0 I : [18045.631075] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:286:11-11 05:00:45.168 0 0 I : [18047.632733] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:315:11-11 05:00:47.193 0 0 I : [18049.654831] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:330:11-11 05:00:49.326 0 0 I : [18051.658975] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:344:11-11 05:00:51.198 0 0 I : [18053.658209] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:367:11-11 05:00:55.201 0 0 I : [18057.660953] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:377:11-11 05:00:57.286 0 0 I : [18059.685972] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:400:11-11 05:00:59.224 0 0 I : [18061.684536] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:411:11-11 05:01:03.249 0 0 I : [18063.685366] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:421:11-11 05:01:03.249 0 0 I : [18065.686900] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:432:11-11 05:01:05.225 0 0 I : [18067.688498] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:441:11-11 05:01:07.253 0 0 I : [18069.709515] atmel_mxt_ts 0-004a: T25 Status
0x17 Info: 64 00 00 00 00
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:459:11-11 05:01:09.249 0 0 E : [18071.709947] atmel_mxt_ts 0-004a:
__mxt_read_reg: i2c transfer failed (-107)
FSEM_000108_0136_1111053021/kernel/000108_kernel_00096_221111_050009.log:460:11-11 05:01:09.249 0 0 E : [18071.709952] atmel_mxt_ts 0-004a: Failed to
read T44/T144 and T5 (-107)

#5 - 2023-06-09 15:03 - CDTs-TEST 周婷

- Category changed from BSP to 冻屏

#6 - 2023-06-12 11:04 - CD BSP-杜磊

- Status changed from ASSIGNED to RESOLVED

- Assignee changed from CD BSP-杜磊 to 移动测试一组_CDTS 刘强
- % Done changed from 20 to 90
- Root cause set to TP失效, 无报点

代码已入库，请使用6/13 V110版本进行复测

#7 - 2023-06-13 17:12 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
206834	general/kernel/msm-4.19	Pre_figure_turbox-c2130c-la1.1-vendor-dev	dulei0503@thundersoft.com
BSP:TP: Fix VC1 tp heartbeat check failureTP connect status error when tp driver bootupTC-RID: 1201-0100401IssueID: TS-R-DF-118635Change-Id: Ia2d45b440942e2f57f05376864feaf060e90a89a			

#8 - 2023-06-14 09:33 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
207049	general/kernel/msm-4.19	Pre_figure_turbox-c2130c-la1.1-vendor-release_sorp	wangxl0510@thundersoft.com
BSP:TP: Fix VC1 tp heartbeat check failureTP connect status error when tp driver bootupTC-RID: 1201-0100401IssueID: TS-R-DF-118635Change-Id: Ia2d45b440942e2f57f05376864feaf060e90a89a(cherry picked from commit 93884784e1b705d1026632a1e52e23445db310cc)			

#9 - 2023-06-14 13:58 - 智能系统测试组_TSCD 田科

Deal all,

在110版本验证此问题PASS
结果：PASS
版本：01.00.0110.C104
次数：10
步骤：1.monkey正常运行，使用adb命令杀掉进程
周边测试：Monkey运行时，重启设备，断电设备无此票问题
备注：概率问题，下个版本继续验证

Thanks

#10 - 2023-06-16 16:15 - 智能系统测试组_TSCD 田科

Deal all,

在110版本验证此问题PASS

结果：PASS

版本：01.00.0110.C105

FTP地址：ftp://cdiot@192.168.87.46/Pre_figure/ReleaseBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-release_sorp/user/20230615/2247

次数：30

步骤：1.monkey正常运行，使用adb命令杀掉进程

周边测试：Monkey运行时，重启设备，断电设备无此票问题

Thanks

#11 - 2023-06-27 15:14 - 移动测试一组_CDTS 刘强

- Status changed from *RESOLVED* to *VERIFIED*

客户110版本上回归通过

#12 - 2023-06-27 15:14 - 移动测试一组_CDTS 刘强

- Status changed from *VERIFIED* to *CLOSED*