

Status:	CLOSED	Start date:	2023-06-08
Priority:	Normal	Due date:	
Assignee:	物联网测试组_TSCD 王维	% Done:	0%
Category:	LC	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0106
Resolution:	--	Degrated:	--
Severity:	Normal	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
环境信息】EE环境			
【问题出现时间】：20230607 04:05			
【前提条件】：副屏上电			
连接中控时间与副屏同步			
网络连接情况正常			
副屏正常连接功放			
蓝牙设备正常开启			
【操作步骤】			
1.副屏打开设置页，设置页下滑点击进入已连接设备选项			
2.已连接的设备选项下滑-之前连接蓝牙设备选项点击任意设备进行连接			
【实际结果】			
1.设备页下滑点击已连接的设备选项，下滑点击之前连接的任意设备，点击设备进行连接，连toast提示连接失败（设备开启状态）			
【期望结果】			
1.设置页下滑点击已连接的设备选项，下滑点击之前连接的任意设备，点击设备进行连接，连接成功			
【备注】：			
硬件版本号】：			
【当前开机次数】：副屏当前开机第264次			
【中控版本号】：03.02.0088.C103			
【副屏版本号】：01.00.0106.c104			
IDCM VIN：HRYTTESTVINMGM402			

History

#1 - 2023-06-09 10:50 - 短距组_SSRDCNJ 蒋俊杰

当前进展：

logcat中看问题时间点副屏与该手柄设备的HID协议没连上，需要补充HCI日志和空中包进一步确认原因

设备信息：BETOP BD3NH BFM，80:E4:DA:19:15:07

06-07 16:03:03.966 1887 2021 D BluetoothHidHostService: onConnectStateChanged: state=2
06-07 16:03:03.967 1887 1887 D BluetoothHidHostService: MESSAGE_CONNECT_STATE_CHANGED newState:1, prevState:0
06-07 16:03:03.967 1887 1887 D BluetoothHidHostService: Connection state 80:E4:DA:19:15:07: 0->1
06-07 16:03:03.968 1887 1887 V BluetoothHidHostService: handleMessage(): msg.what=3
06-07 16:03:03.969 1887 1887 D BluetoothHidHostService: MESSAGE_CONNECT_STATE_CHANGED newState:0, prevState:1
06-07 16:03:03.969 1887 1887 D BluetoothHidHostService: Connection state 80:E4:DA:19:15:07: 1->0
06-07 16:03:03.972 1887 1887 D AdapterProperties: PROFILE_CONNECTION_STATE_CHANGE: profile=4, device=80:E4:DA:19:15:07, 0 -> 1
06-07 16:03:03.973 1887 1887 D AdapterProperties: ADAPTER_CONNECTION_STATE_CHANGE: 80:E4:DA:19:15:07: 0 -> 1
06-07 16:03:03.974 1887 1887 D AdapterProperties: PROFILE_CONNECTION_STATE_CHANGE: profile=4, device=80:E4:DA:19:15:07, 1 -> 0
06-07 16:03:03.974 1903 1903 D CachedBluetoothDevice: onProfileStateChanged: profile HID, device BETOP BD3NH BFM, newProfileState 1
06-07 16:03:03.974 1903 2372 D CachedBluetoothDevice: onProfileStateChanged: profile HID, device BETOP BD3NH BFM, newProfileState 1
06-07 16:03:03.975 1887 1887 D AdapterProperties: ADAPTER_CONNECTION_STATE_CHANGE: 80:E4:DA:19:15:07: 1 -> 0

下一步：

请测试试试在副屏“之前连接的设备”列表中删除该手柄设备，同时将手柄重启，重新配对连接看下能否恢复；
如果还复现的话建议提供完整的蓝牙日志，包含logcat+HCI日志+问题时间点录屏，空中包能抓的话也可以提供下

#2 - 2023-06-14 16:36 - CD LC 陶洪普

- Status changed from New to NEED_INFO
- Assignee changed from CD LC 陶洪普 to CD TEST-方永红

更新到JIRA

#3 - 2023-08-31 16:25 - CDTS_TEST 王成

- Assignee changed from CD TEST-方永红 to 物联网测试组_TSCD 王维

#4 - 2023-09-14 10:46 - CDTS_TEST 王成

- Status changed from NEED_INFO to RESOLVED

客户回归验证通过

#5 - 2023-09-14 10:47 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

#6 - 2023-09-14 10:48 - CDTS_TEST 王成

- Status changed from VERIFIED to CLOSED

Files

video(72).mp4	1.79 MB	2023-06-08	CD TEST-方永红
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