

Status:	CLOSED	Start date:	2023-06-08
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	冻屏	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0106
Resolution:	DUPLICATE	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【问题描述】：【VC1】 【质量】 【副屏】 副屏冻屏无法操作 【前置条件】：车辆上电P档状态 【软件环境】：EE 【软件版本】：IDCM 03.02.0086.C102 【提报人】：曹伟 【操作步骤】：1.副屏打开任务管理器清除后台 【预期结果】：1.操作正常，不会冻屏 【实际结果】：1. 副屏冻屏无法操作 【问题频率】：偶现 【实车VN】：LJD8BB3F8P0000734 【发生时间】：2023/6/8 11：37 【数采仪】：0300144 【视频链接】：附件			

History

#1 - 2023-06-08 20:36 - CD FW 曹覃刚

- Status changed from New to NEED_INFO

- Assignee changed from CD FW 曹覃刚 to CDTS_TEST 王成

Hi 王成

麻烦提供下日志勒，谢谢

已飞书联系

#2 - 2023-06-09 17:22 - CD FW 曹覃刚

- Status changed from NEED_INFO to ASSIGNED

- Assignee changed from CDTS_TEST 王成 to CD FW 曹覃刚

已从jira获取日志

/Pre_figure/Test_Log/118649

#3 - 2023-06-09 18:45 - CD FW 曹覃刚

- Category changed from CD-FW to 冻屏

■ 我的分析

06-08 11:37:17.158 1190 12743 E ActivityManager: Aborting stack trace dump (current native pid=909); deadline exceeded.

06-08 11:37:17.218 1190 12743 E ActivityManager: ANR in com.tencent.qqmusicpad

06-08 11:37:17.218 1190 12743 E ActivityManager: PID: 12260

06-08 11:37:17.218 1190 12743 E ActivityManager: Reason: Broadcast of Intent { act=wns.push.to.com.tencent.qqmusicpad flg=0x10 pkg=com.tencent.qqmusicpad cmp=com.tencent.qqmusicpad/com.tencent.tme.platform.push.impl.PushReceiver (has extras) }

06-08 11:37:17.218 1190 12743 E ActivityManager: Frozen: false

06-08 11:37:17.218 1190 12743 E ActivityManager: Load: 6.1 / 3.83 / 3.0

06-08 11:37:17.218 1190 12743 E ActivityManager: ----- Output from /proc/pressure/memory -----

06-08 11:37:17.218 1190 12743 E ActivityManager: some avg10=0.00 avg60=0.00 avg300=0.00 total=789959

06-08 11:37:17.218 1190 12743 E ActivityManager: full avg10=0.00 avg60=0.00 avg300=0.00 total=273805

06-08 11:37:17.218 1190 12743 E ActivityManager: ----- End output from /proc/pressure/memory -----

06-08 11:37:17.218 1190 12743 E ActivityManager:

06-08 11:37:17.218 1190 12743 E ActivityManager: CPU usage from 16794ms to 30118ms later (2023-06-08 11:37:03.834 to 2023-06-08 11:37:17.159):

06-08 11:37:17.218 1190 12743 E ActivityManager: 99% 2774/hht_ota_mgr: 40% user + 58% kernel

06-08 11:37:17.218 1190 12743 E ActivityManager: 3.5% 1190/system_server: 1.5% user + 1.9% kernel / faults: 313 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 2.9% 2561/com.android.launcher3: 2.2% user + 0.6% kernel / faults: 3757 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 2% 14691/com.qiyi.video: 0.4% user + 1.5% kernel / faults: 5 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 1.8% 3240/com.hryt.lebotp: 0.4% user + 1.3% kernel / faults: 8 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 1.7% 835/vendor.qti.hardware.display.composer-service: 1% user + 0.6% kernel / faults: 4 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 1.2% 909/surfaceflinger: 0.8% user + 0.4% kernel / faults: 155 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 1.2% 12260/com.tencent.qqmusicpad: 0.2% user + 0.9% kernel / faults: 2 minor

06-08 11:37:17.218 1190 12743 E ActivityManager: 1% 12223/kworker/u16:10+LPASS_DCI: 0% user + 1% kernel

问题发生时，出现了qq音乐无响应，hht_ota_mgr占了较高的cpu使用率

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2473ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2463ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2453ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2442ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2432ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2422ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2412ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2402ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2366ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2018ms processing MotionEvent

06-08 11:37:23.112 1190 1800 I InputDispatcher: 658c388 com.android.systemui.ImageWallpaper (server) spent 2002ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 4019ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 4009ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3999ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3989ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3979ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3969ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3959ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3949ms processing MotionEvent

06-08 11:37:23.114 1190 1800 I InputDispatcher: edge-swipe (server) spent 3938ms processing MotionEvent

06-08 11:37:23.115 1190 1800 I InputDispatcher: edge-swipe (server) spent 3928ms processing MotionEvent

06-08 11:37:23.115 1190 1800 I InputDispatcher: edge-swipe (server) spent 3663ms processing MotionEvent

06-08 11:37:23.115 1190 1800 I InputDispatcher: edge-swipe (server) spent 3485ms processing MotionEvent

大量的processing MotionEvent日志打印，该日志仅在事件处理超过2s时打印，表示系统处理触摸事件响应慢，超过很多秒没有反应这个问题与 有关系，同时针对事件的处理速度，在 #118456 中也有做过优化

从复现视频看，桌面recent画面显示异常

■ 下一步计划

- 1.hht_ota_mgr待客户分析结果
- 2.触摸事件处理缓慢，依赖第1点，同时我们在 #118456 也中有做过优化
- 3.分析桌面recent画面显示异常的原因

#5 - 2023-06-13 15:12 - CD FW 曹覃刚

- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD FW 曹覃刚 to CDTS_TEST 王成
- Resolution changed from -- to DUPLICATE

转到JIRA上跟踪

#6 - 2023-07-03 16:34 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

客户反馈：110版本验证通过关闭

#7 - 2023-07-03 16:34 - CDTS_TEST 王成

- Status changed from VERIFIED to CLOSED

Files			
飞书20230608-114517副屏冻屏.mp4	2.99 MB	2023-06-08	CDTS_TEST 王成