

Status:	CLOSED	Start date:	2023-06-08
Priority:	Normal	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	0%
Category:	BSP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	客户未提供
Resolution:	DUPLICATE	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
车驾号：LJD8BC3F7P0000360			
发生时间：2023-06-08 13:42			
实车上操作后突然出现白屏			

History

- #1 - 2023-06-08 16:55 - CD BSP-杜磊
- Status changed from New to NEED_INFO
- Assignee changed from CD BSP-杜磊 to CDTS_TEST 王成

请提供发现软件版本号及log

#2 - 2023-06-09 11:14 - CD TEST-方永红

CTF VC1 RUP软件刷写：<https://ffotfsfj55.feishu.cn/sheets/U41UsGWMjhVI0ptnRLXca0hSn7g>
白屏是正在刷其他ECU软件，白屏后大概5分钟左右自动好了，白屏期间我点击副屏屏幕没反应

#3 - 2023-06-12 11:09 - CD TPM-王祥林

- Status changed from NEED_INFO to RESOLVED
- Resolution changed from -- to DUPLICATE

在JIRA上跟踪，内部关闭此票。

#4 - 2023-07-03 16:30 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

看日志屏端有异常
考虑副屏版本较老，类似屏端错误在其他case里出现过，并已经集成回读及retry机制修复，建议副屏控制器110版本，屏008版本复测。
需要屏端也确认这个建议后转测试复测

实车FSEM110版本回归测试ok

#5 - 2023-07-03 16:31 - CDTS_TEST 王成
- Status changed from VERIFIED to CLOSED

Files

image-2023-06-08-13-53-01-229.png	849 KB	2023-06-08	CDTS_TEST 王成
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