

Status:	CLOSED	Start date:	2023-06-08
Priority:	High	Due date:	
Assignee:	CDTS_TEST 王成	% Done:	100%
Category:	BSP	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	01.00.0106.c104
Resolution:	DUPLICATE	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Every time	Fixed Version:	
Test Type:	ST	Root cause:	洗车模式屏蔽报点
Description			
【环境信息】EE环境，投屏设备：荣耀pad 7 【问题出现时间】：20230608 13点35分（第277次开机） 【前提条件】：车机上电（KL30ON，KL15 ON，已连接中控和功放，可正常输出声音） 1.副屏小窗播放爱奇艺的视频 2.中控端进入洗车模式，副屏进入熄屏 3.副屏熄屏时点击或长按副屏屏幕，检查副屏不能亮屏 4.中控端退出洗车模式，副屏亮屏 5.点击小窗播放的爱奇艺视频位置 【实际结果】 副屏打开了快手应用界面 【期望结果】 副屏显示小窗播放的爱奇艺视频的点击效果，不打开其它应用界面 【备注】： 退出洗车模式后，点击小窗播放的爱奇艺视频，有时候打开Edge浏览器或抖音等应用界面。 车架号VIN：HRYTTESTVINMGM400，可从云端获取日志 视频地址：https://ofs.human-horizons.com/#/download/index/y9utASacgek%3D 【影响版本】：副屏：01.00.0106.c104，中控：03.02.0088.c103			

#2 - 2023-06-09 11:31 - CD FW 曹覃刚

- Status changed from New to ASSIGNED
- Assignee changed from CD FW 曹覃刚 to CD FW-廖涛

#3 - 2023-06-10 16:27 - CD FW-廖涛

- Priority changed from Normal to High
- Severity changed from Normal to Major

#4 - 2023-06-10 17:42 - CD FW-廖涛

- File 20230610-173837.png added
- Category changed from CD-FW to BSP
- Assignee changed from CD FW-廖涛 to CD BSP-杜磊

■ Current conclusion

从视频现象分析，用户在息屏（洗车模式）状态下多次点击了屏幕，然后在退出洗车模式后，屏幕亮屏，用户点击了屏幕，点击事件把之前息屏时的点击事件也一起分发了，导致 Launcher 获取到点击事件，打开了多个应用。

如附件截图，触摸点同时出现了多个。

■ Next action

麻烦 BSP 的同事处理下。

#5 - 2023-06-12 10:59 - CD TPM-王祥林

- Status changed from ASSIGNED to RESOLVED
- Resolution changed from -- to DUPLICATE

在JIRA上跟踪，内部关闭此票。

#6 - 2023-06-20 13:42 - CD BSP-杜磊

http://cdiot@192.168.87.46/Pre_figure/VerifyBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-dev/20230620/202306200952-4528

#7 - 2023-06-20 15:34 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
208402	general/kernel/msm-4.19	Pre_figure_turbox-c2130c-la1.1-vendor-dev	xiao.yu@thundersoft.com
BSP:TP: Disable touch in car wash modeDisable touch in car wash mode and power offTC-RID: 1201-0100401IssueID: TS-R-DF-118659Change-Id: I124cc08bb606166200724b8cab730296e9cf564f			

#8 - 2023-06-20 15:50 - CD BSP-杜磊

- Assignee changed from CD BSP-杜磊 to CDTS_TEST 王成
- % Done changed from 0 to 100

- Root cause set to 洗车模式屏蔽报点

#9 - 2023-06-20 21:43 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
208870	general/kernel/msm-4.19	Pre_figure_turbox-c2130c-la1.1-vendor-release_sorp	wangxl0510@thundersoft.com
BSP:TP: Disable touch in car wash modeDisable touch in car wash mode and power offTC-RID: 1201-0100401IssueID: TS-R-DF-118659Change-Id: I124cc08bb606166200724b8cab730296e9cf564f(cherry picked from commit e1d6b40a410e38e6a8b1b598db94f6c80caf5da9)			

#10 - 2023-07-17 17:35 - CDTs_TEST 王成

- Status changed from RESOLVED to VERIFIED

客户验证通过：副屏01.00.0116.C106

#11 - 2023-07-17 17:35 - CDTs_TEST 王成

- Status changed from VERIFIED to CLOSED

Files

13点35分点击小窗播放的爱奇艺视频，打开了其它应用界面.mp4	12.4 MB	2023-06-08	CDTs_TEST 王成
20230610-173837.png	613 KB	2023-06-10	CD FW-廖涛