

Status:	CLOSED	Start date:	2023-06-15
Priority:	High	Due date:	
Assignee:	物联网测试组_CDTS 唐霞	% Done:	100%
Category:	SYSTEM	Estimated time:	0.00 hour
Target version:		Found Version:	01.00.0110.C104 (6/13)
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Critical	Fixed Version:	
Reproducibility:	Frequently	Root cause:	
Test Type:	Free Test		
Description			
【测试步骤】 打开应用宝，下载安装多个应用			
【预期结果】 应用可正常下载安装，安装完成后可正常使用			
【测试结果】 高概率出现，应用安装或安装成功的时候出现黑屏			
Subtasks:			
Bug # 118793: 【系统】本地升级完成后设备重启一直在开机动画页10多分钟才启动成功			CLOSED
Related issues:			
Related to Figure - Bug # 118795: 【DVT】【AF】【和平精英】更新和平精英版本...		CLOSED	2023-06-15
Related to Figure - Bug # 118814: 【AF】【EVT】【OTA】【单副屏】单副屏O...		CLOSED	2023-06-16

History

#1 - 2023-06-14 16:54 - CD FW-鲁凯峰

■ Current conclusion

从日志看应该是Home被杀掉了,导致的黑屏

06-14 10:55:28.345 516 516 I lowmemorykiller: Kill 'com.android.launcher3' (17181), uid 10071, oom_score_adj 0 to free 75832kB rss, 7908kb swap

06-14 10:55:28.433 516 516 I lowmemorykiller: Kill 'com.android.launcher3' (17197), uid 10071, oom_score_adj 0 to free 75872kB rss, 7912kb swap

■ Next Action

想办法规避Home被杀掉

#2 - 2023-06-15 09:57 - CD FW-鲁凯峰

■ Current conclusion

对比正常的信息看,应用宝只要启动就会有4个进程在后台运行, 一共大概557M左右, 而且会随之一直使用而增大,目前有点怀疑是应用宝内存使用太多,导致了lowmemorykill把home杀掉引起的

325,071K: com.tencent.android.qqdownloader (pid 12890)

153,916K: com.tencent.android.qqdownloader:daemon (pid 12802)

46,883K: com.tencent.android.qqdownloader:live (pid 12839)

44,715K: com.tencent.android.qqdownloader:cloud (pid 12892)

■ Next Action

复现该问题,分析meminfo看看哪个进程占用内存最多

#3 - 2023-06-15 18:29 - CDTS_TEST 王成

- Severity changed from Major to Critical

#4 - 2023-06-16 18:32 - CDTS-RD6-FW1 孙逊

目前打开enable_watermark_check后，LMK频率显著降低。
测试同学按照本票复现步骤从上午测到下午3点，未复现。

<https://dev.thundercomm.com/gerrit/c/general/LINUX/android/vendor/qcom/proprietary/+207529>

NextAction：

使用以下提交，起了JenkinsBuild

修改swappiness为60

<https://dev.thundercomm.com/gerrit/c/general/device/qcom/common/+208030>

限制后台活动

<https://dev.thundercomm.com/gerrit/c/general/LINUX/android/vendor/qcom/proprietary/+208032>

周六需要人来跑Monkey来看看PatchBuild的效果

#5 - 2023-06-17 14:21 - 物联网测试组_CDTS 唐霞

第1次monkey运行2h左右后自动停止，未出现黑屏冻屏，卡顿的情况

验证版本：

ftp://cdiot@192.168.87.46/Pre_figure/VerifyBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-dev/20230616/202306161727-4472/FlatBuild_HH_MCE_FSE.M.D.user.01.00.C105%28X105%29.202306161727.zip

#6 - 2023-06-17 17:01 - CD FW-鲁凯峰

- Category changed from 窗口定制 to SYSTEM

- Assignee changed from CD FW-鲁凯峰 to CDTS-RD6-FW1 孙逊

#7 - 2023-06-25 15:20 - 物联网测试组_CDTS 唐霞

- Status changed from New to RESOLVED

- Assignee changed from CDTS-RD6-FW1 孙逊 to 物联网测试组_CDTS 唐霞

关闭问题单，手动验证和monkey均无法复现

#8 - 2023-06-25 15:21 - 物联网测试组_CDTS 唐霞

- Status changed from RESOLVED to VERIFIED

#9 - 2023-06-25 15:21 - 物联网测试组_CDTS 唐霞

- Status changed from VERIFIED to CLOSED

Files

all.txt	21.2 MB	2023-06-14	物联网测试组_CDTS 唐霞
ams	26.7 KB	2023-06-14	物联网测试组_CDTS 唐霞

