

Status:	CLOSED	Start date:	2023-06-15
Priority:	Normal	Due date:	
Assignee:	CDTS-RD6-FW1 孙逊	% Done:	0%
Category:	BSP	Estimated time:	0.00 hour
Target version:	依赖客户及其供应商问题List	Found Version:	FlatBuild_HH_MCE_FSE.M.R.user.01.00.0110.C105(X
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Normal	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	ST		
Description			
前置条件：车机上电，已连接蓝牙鼠标 操作步骤：更新和平精英版本，更新进度条到一半的时候出现黑屏，无任何显示，过了一分钟的样子显示蓝牙鼠标图标（之前连接了蓝牙鼠标），通知中心和控制中心也可以正常显示，过了两分钟左右出现和平精英的画面，卡顿不可操作，大概又过了两分钟左右恢复正常 预期结果：更新版本时不会出现黑屏、卡顿现象 实际结果：更新版本时会出现黑屏、卡顿现象 FlatBuild_HH_MCE_FSE.M.R.user.01.00.0110.C105（6.15号版本）			
Related issues:			
Related to Figure - Bug # 118764: 【AF】【EVT3】【小窗】高概率出现，应用宝...CLOSED2023-06-15			

History

- #1 - 2023-06-15 14:30 - SZTS_TEST 邹涛
- Subject changed from 【DVT】【AF】【和平精英】更新和平精英出现黑屏、卡顿to 【DVT】【AF】【和平精英】更新和平精英版本时出现黑屏、卡顿
- #2 - 2023-06-15 14:33 - CD TPM-王祥林
- Category changed from CD-FW to SYSTEM
- Assignee changed from CD TPM-王祥林to CD SYSTEM-胡兵
- #3 - 2023-06-15 16:56 - CDTS-RD6-FW1 孙逊

Hi All

Log如下：

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06-15 12:56:37.510 I/Telecom ( 1357): CallAudioRouteStateMachine: Message received: SPEAKER_OFF=1007, arg1=0:
CARSM.mSPCR->CARSM.pM_SPEAKER_OFF@AHU
06-15 12:56:37.510 I/Telecom ( 1357): QuiescentEarpieceRoute: Processing message SPEAKER_OFF: CARSM.mSPCR->CARSM.pM_SPEAKER_OFF@AHU
06-15 12:56:37.539 I/[ 7212.900263] oom_reaper( 0): reaped process 1921 (:xg_vip_service), now anon-rss:0kB, file-rss:0kB, shmem-rss:428kB
06-15 12:56:37.552 I/ActivityManager( 1357): Process com.tencent.tmgp.pubgmhd:xg_vip_service (pid 1921) has died: svcb SVC
06-15 12:56:37.718 I/ActivityManager( 1357): Low on memory:
06-15 12:56:37.718 I/ActivityManager( 1357): ntv ?? 60342: surfaceflinger ( 32,264K memtrack) (pid 970) native
06-15 12:56:37.718 I/ActivityManager( 1357): ntv ?? 16690: audioserver (pid 955) native
06-15 12:56:37.718 I/ActivityManager( 1357): ntv ?? 15508: android.hardware.audio.service (pid 814) native
06-15 12:56:37.718 I/ActivityManager( 1357): ntv ?? 13941: mediaserver (pid 1201) native
06-15 12:56:37.718 I/ActivityManager( 1357): ntv ?? 12761: media.extractor (pid 1194) native
06-15 12:56:37.718 I/ActivityManager( 1357): ntv ?? 12067: zygote (pid 688) native
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06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 11149: webview_zygote (pid 2538) native
06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 8385: media.swcodec (pid 1250) native
06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 8171: [android.hardware.wifi@1.0-service](#) (pid 830) native
06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 6910: init (pid 1) native
06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 6409: zygote64 (pid 687) native
06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 6326: vendor.qti.hardware.display.composer-service (pid 836) native
06-15 12:56:37.718 I/ActivityManager(1357): ntv ?? 5627: hht_ota_mgr (pid 2016) native

目前看上去和平精英因为Low Memory 而被kill掉了,和118764类似

#4 - 2023-06-15 17:48 - CDTs-RD6-FW1 孙逊

由于12号版本入库了关闭了 enable_wartermark_check,会导致LMKD在不经check的情况下kill 进程，进而导致频繁触发LMK。
本件判断为和118764（ 01.00.0110.C104 ）同伴

#5 - 2023-06-15 21:27 - CD SYSTEM-胡兵

黑屏原因是Display问题：

06-15 13:03:58.337 E/[7653.738819] [MAX975X: max96755x_vc1_lcd_dtc_check] ERROR DTC_Display: screen not ready(0), bl_sta(1), lvl(20)

#6 - 2023-06-16 10:42 - CD TEST-方永红

- Category changed from SYSTEM to BSP
- Assignee changed from CD SYSTEM-胡兵 to CD BSP-杜磊

#7 - 2023-06-16 15:56 - CD BSP-杜磊

从如下log, 发现有屏端异常log,
000249_kernel_00009_230615_125823.log:
06-15 12:58:41.781 0 0 E [7337.160609] [MAX975X: max96755x_vc1_lcd_dtc_check] ERROR DTC_Display: screen not ready(0), bl_sta(1), lvl(20)

#8 - 2023-06-16 16:29 - CD BSP-杜磊

- Status changed from New to ASSIGNED
- Target version set to 依赖客户及其供应商问题List

#9 - 2023-06-19 16:15 - IoT scm

Gerrit Merge Information：

ID	Project	Branch	Uploader
208030	general/device/qcom/common	Pre_figure_turbox-c2130c-la1.1-vendor-dev	sunxun0328@thundersoft.com
SYSTEM: Change swappiness value to 60TC-RID: 1200-0800208IssueID: TS-R-DF-118795Change-Id: I5db4a04e61618876d709a8381382ac37a58505bc			

#10 - 2023-06-19 16:15 - IoT scm

Gerrit Merge Information：

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ID	Project	Branch	Uploader
208032	general/LINUX/android/vendor/qcom/proprietary	Pre_figure_turbox-c2130c-la1.1-vendor-dev	sunxun0328@thundersoft.com
SYSTEM: Modify the strategy of LMKAdjust the limit of background APPs to 3.Adjust the thrashing threshold and the timeout between kills to achieve an optimal balance.TC-RID: 1200-0800208IssueID: TS-R-DF-118795Change-Id: If227f3651b4d6cfd4ae1420dd8ccf13f0d8c738b			

#11 - 2023-06-20 09:59 - CD BSP-杜磊
- Assignee changed from CD BSP- 杜磊 to CDTS-RD6-FW1 孙逊

#12 - 2023-06-20 21:42 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
208874	general/device/qcom/common	Pre_figure_turbox-c2130c-la1.1-vendor-release_sorp	wangxl0510@thundersoft.com
SYSTEM: Change swappiness value to 60TC-RID: 1200-0800208IssueID: TS-R-DF-118795Change-Id: I5db4a04e61618876d709a8381382ac37a58505bc(cherry picked from commit 49edf9850a68acb9e53cfb3d96068864139911cd)			

#13 - 2023-06-20 21:43 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
208868	general/LINUX/android/vendor/qcom/proprietary	Pre_figure_turbox-c2130c-la1.1-vendor-release_sorp	wangxl0510@thundersoft.com
SYSTEM: Modify the strategy of LMKAdjust the limit of background APPs to 3.Adjust the thrashing threshold and the timeout between kills to achieve an optimal balance.TC-RID: 1200-0800208IssueID: TS-R-DF-118795Change-Id: If227f3651b4d6cfd4ae1420dd8ccf13f0d8c738b(cherry picked from commit 64f23748f449e4f41a971d504680013db386ba26)			

#14 - 2023-09-14 15:35 - CDTS_TEST 王成
- Status changed from ASSIGNED to RESOLVED

未复现，先行关闭

#15 - 2023-09-14 15:36 - CDTS_TEST 王成
- Status changed from RESOLVED to VERIFIED

#16 - 2023-09-14 15:37 - CDTS_TEST 王成
- Status changed from VERIFIED to CLOSED

Files			
tlog_35f43216_000249_0615130742.tar.gz	10.6 MB	2023-06-15	SZTS_TEST 邹涛
logcat.txt	27.9 MB	2023-06-15	SZTS_TEST 邹涛
中科创达软件股份有限公司20230615-142249.mp4	5.65 MB	2023-06-15	SZTS_TEST 邹涛
中科创达软件股份有限公司20230615-142245.mp4	12.3 MB	2023-06-15	SZTS_TEST 邹涛
中科创达软件股份有限公司20230615-142236.mp4	2.12 MB	2023-06-15	SZTS_TEST 邹涛