

Figure - Bug #118814

【AF】【EVT】【OTA】【单副屏】单副屏OTA升级到110.C105版本后"黑屏"

2023-06-16 10:43 - 智能系统测试组_TSCD 田科

Status:	CLOSED	Start date:	2023-06-16
Priority:	Urgent	Due date:	
Assignee:	CD TEST-方永红	% Done:	100%
Category:	黑屏	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	FlatBuild_HH_MCE_FSE.M.R.user.01.00.0110.C105(X
Resolution:	DUPLICATE	Degrated:	No
Severity:	Critical	Verified Version:	
Reproducibility:	Frequently	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【前提条件】			
1.设备开机			
【测试步骤】			
1.Qfile刷机			
2.安装27个APK，执行一晚上Monkey测试			
3.OTA升级到01.00.0110.C105版本			
4.观察屏幕			
【预期结果】			
OTA升级成功，屏幕显示正常			
【实际结果】			
提示OTA升级成功，正在重启，重启后屏幕黑屏			
【恢复手段】			
断电上电			
【版本】			
1.Monkey测试版本：			
ftp://cdiot@192.168.87.46/Pre_figure/VerifyBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-dev/20230612/202306121843-4336/FlatBuild_HH_MCE_FSE.M.D.user.01.00.C104%28X104%29.202306121843.zip			
2.OTA升级版本：			
ftp://cdiot@192.168.87.46/Pre_figure/ReleaseBuild/Pre_figure_turbox-c2130c-la1.1-qssi12-release_sorp/user/20230615/2247/ota-0110-user.zip			
Related issues:			
Related to Figure - Bug # 118764: 【AF】【EVT3】【小窗】高概率出现，应用宝...		CLOSED	2023-06-15
Related to Figure - Bug # 118807: 【monkey】【冻屏】【黑屏】monkey自...		CLOSED	2023-06-16

History

#1 - 2023-06-16 10:46 - 智能系统测试组_TSCD 田科

Deal all

Log存放地址：ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118814/tlog_iov0201017500006162025411a2210150000000200_000332_0615233339.tar.gz

Thanks

#2 - 2023-06-16 10:48 - 智能系统测试组_TSCD 田科

- Assignee changed from 智能系统测试组_TSCD 田科 to CD TPM-王祥林

#3 - 2023-06-16 13:43 - CD TPM-王祥林

- Assignee changed from CD TPM-王祥林 to CD SYSTEM-胡兵

#4 - 2023-06-16 18:18 - CDTS-RD6-FW1 孙逊

Hi All

看上去是因为enable_watermark_check被关闭导致LMK频繁杀进程导致:

06-15 23:24:55.994 1564 1707 I ActivityManagerTiming: FinishBooting

06-15 23:24:55.994 1564 1707 I boot_progress_enable_screen: 47241

06-15 23:24:55.810 1564 1724 I ActivityManager: Start proc 2745:com.android.launcher3/u0a76 for service

{com.android.launcher3/com.android.quickstep.TouchInteractionService}

06-15 23:24:58.399 531 531 I lowmemorykiller: Kill 'com.android.launcher3' (2745), uid 10076, oom_score_adj 0 to free 148668kB rss, 0kb swap

06-15 23:25:04.105 1564 1724 I ActivityManager: Start proc 5434:com.android.launcher3/u0a76 for top-activity

{com.android.launcher3/com.android.launcher3.uioverrides.QuickstepLauncher}

06-15 23:25:04.130 531 531 I lowmemorykiller: Kill 'com.android.launcher3' (5434), uid 10076, oom_score_adj 0 to free 77160kB rss, 0kb swap

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不停的在杀。

另外，也有DTC问题

06-15 23:24:50.517 0 0 E [41.760452] [MAX975X: max96755x_vc1_lcd_dtc_check] ERROR DTC_Display: screen not ready(0), bl_sta(1), lvl(100)

与118764同伴

#5 - 2023-06-17 13:11 - 智能系统测试组_TSCD 田科

Deal all,

在110版本未复现此问题

版本:01.00.0110.c105

FTP链接：

ftp://cdiot@192.168.87.46/Pre_figure/ReleaseBuild/Pre_figure_turboc-c2130c-la1.1-qssi12-release_sorp/user/20230616/1624/FastbootBuild_HH_MCE_FSE.M.R.user.01.00.0110.C105%28X105%29.zip

验证次数：30次

Thanks ,

#6 - 2023-06-19 18:03 - 物联网测试组_CDTS 唐霞

110 (6/17) 版本验证本地升级15次未复现

#7 - 2023-07-04 19:06 - CD SYSTEM-夏旭

- Status changed from New to RESOLVED
- Assignee changed from CD SYSTEM- 胡兵 to 智能系统测试组_TSCD 田科
- % Done changed from 0 to 100
- Resolution changed from -- to DUPLICATE
- Degraded changed from -- to No

与118764同伴，可以关闭

#8 - 2023-07-11 17:26 - CDTS_TEST 王成

- Assignee changed from 智能系统测试组_TSCD 田科 to CD TEST- 方永红

#9 - 2023-07-11 17:26 - CD TEST-方永红

- Status changed from RESOLVED to VERIFIED

#10 - 2023-07-11 17:26 - CD TEST-方永红

- Status changed from VERIFIED to CLOSED